



Republic of the Philippines
Department of Environment and Natural Resources
Visayas Avenue, Diliman, 1106 Quezon City
☎ (632) 927-6726; (632) 929-6626 loc. 2113; 2071; Fax (+632) 928-9732
E-mail: web@denr.gov.ph; Website: www.denr.gov.ph

MEMORANDUM

TO : THE REGIONAL EXECUTIVE DIRECTOR
DENR MIMAROPA Region
DENR by the Bay 1515 L&S Bldg.
Roxas Blvd., Manila

FROM : THE UNDERSECRETARY
Field Operations and Environment

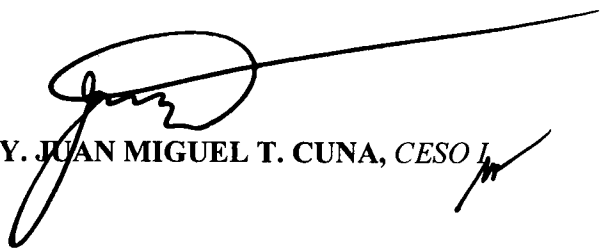
**SUBJECT : LETTER DATED MARCH 15, 2021 RE: SEEKING
ASSISTANCE ON ISSUES AND CONCERNS/ LAND
PROBLEMS OF HRS. OF ELDELIZA M. AYOPILA REP. BY
ANALIZA AYOPILA-SANTOS IN EL NIDO, PALAWAN**

DATE : 09 AUG 2021

Referred herewith for appropriate action is the letter dated March 15, 2021 addressed to the Honorable Secretary Roy A. Cimatu from Jaime Llaguno Mabilin, Director IV, Presidential Complaint Center, Office of the President, Malacañang, Manila, regarding the email of Annaliza Ayopila Santos of 2364B Suter Street Sta. Ana, Manila.

For appropriate action in accordance with pertinent laws, rules, and regulations on the matter. Please respond directly to the email writer and submit to this Office a CSW report citing document no. DENRCO-ASRMD-2021-002971 for monitoring and record.

For strict compliance.


ATTY. JUAN MIGUEL T. CUNA, CESO I

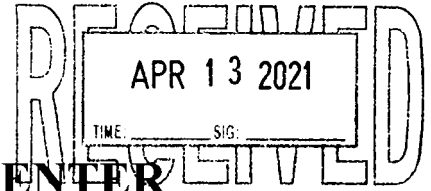
Cc: **Jaime Llaguno Mabilin**
Director IV
Presidential Complaint Center
Office of the Presidential
Malacañang, Manila

Annaliza Ayopila Santos
2364B Suter Street Sta. Manila

The Assistant Secretary
Field Operations- Luzon

Encl: a/s

Let's Go Green



Office of the President
PRESIDENTIAL COMPLAINT CENTER
Malacañang, Manila

15 March 2021

Secretary ROY CIMATU

Department of Environment and Natural Resources
DENR Bldg., Visayas Avenue, Diliman, Quezon City

Thru: **Undersecretary RODOLFO C. GARCIA**
Chief of Staff

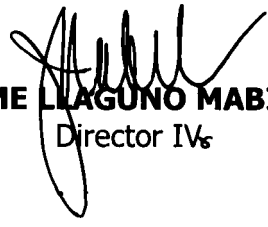
S i r :

Respectfully forwarding, for appropriate action, consistent with existing laws, rules and regulations, the attached hard copies of emails all dated 28 February 2021, relative to the concerns of two (2) assistance seekers (list attached), subject of the Center's earlier e-transmittals to that Department.

A reply direct to the party/ies concerned copy furnished the Center, citing their respective Code Numbers, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,


JAIME LAGUNO MABILIN
Director IV_c

Encl.: a/s
1/MLS

****Please disregard if advice of status or action taken had been earlier sent.***

IMPORTANT

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the Presidential Complaint Center immediately and dispose this communication in accordance with the provisions of Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012.

BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);
736-8603 (Social Services Division); Fax Number: 736-8621
Email Address: pcc@malacanang.gov.ph

**PRESIDENTIAL COMPLAINT CENTER
LIST OF EMAIL FOR ACTION**

Code No.	Name of Caller	Email Address	Date of Email	Referred to Agency	Date Sent to Agency
1 ✓ PCC-CVR-02-28-2021-072	ANNALIZA SANTOS	impex4@arm-glogistics.com	February 28, 2021	DENR	March 04, 2021
2 ✓ PCC-CVR-02-28-2021-073	ANNALIZA SANTOS	impex4@arm-glogistics.com	February 28, 2021	DENR	March 04, 2021

Zimbra

pcc@malacanang.gov.ph

*****FOLLOW UP CASE#2 IRREGULARITY IN DENR-CENTRO TAYTAY / TRKG#552
DOTS 08-4/8**

From : Annaliza A. Santos <impex4@arm-glogistics.com>

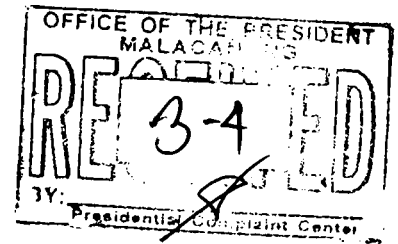
Sun, Feb 28, 2021 08:52 PM

Subject : ***FOLLOW UP CASE#2 IRREGULARITY IN DENR-CENTRO TAYTAY / TRKG#552 DOTS 08-4/8

1 attachment

To : 'Regional Office' <denr8888mimaropa@yahoo.com>, 'Presidential Complaint Center (PCC)' <pcc@malacanang.gov.ph>, 'DENR AKSYON CENTER' <aksyonkalikasan@denr.gov.ph>, aksyonkalikasan@denr.com.ph, '8888 DENR' <denr@8888.gov.ph>, 'DENR PENRO' <denr8888palawan@yahoo.com>, cenrotaytay@denr.gov.ph, 'DILG RECORDS' <paccrecords@gmail.com>, denrpenropalawan@gmail.com

Cc : 'Presidential Complaint Center (PCC)' <pcc@malacanang.gov.ph>, aayopila0723@gmail.com



Attention: Presidential Complain Center

Cc: Regional Office of DENR
Office of Secretary (DENR)
PENR/CENRO
DILG Office

Sa Ating Mahal na Pangulo Magandang Araw po at Mabuhay po kayo.

- Pinadala kopo etong liham na eto upang muli ay e follow up kopo ang usaping eto na hanggang ngayon po ay
- Hindi parin inaactionan ng mababang sangay ng inyong tanggapan sa CENTRO Taytay.

Sila po ay lubos na may katigasan ng ulo at wala pong pakialam, hindi kopo alam kung anu pang dahilan

Nila para hindi gawin ang kanila trabaho at nagpapabaya lang. katulad po ng na unang sulat ko eto po hindi parin nareresolve

At sangkot pa ang Barangay Chairman Na si Lanie Abogado.

Kalakip po ng sulat na eto ang hinaing at kahilinga ng aking kapatid na panganay nanghihingi po kami ng tulong

Na maaksyonan napo at mapaalis napo ang mga skwater sa lupa namin, na ang naghahadlang po nito at ayaw magbigay ng

Endorsement ay yong barangay **Chairman "LANIE ABOGADO" ang katwiran nilang dalawa ng CENTRO-TAYTAY** kailangan

Ng endorsement ng Kapitan. Anu po ba pwede gamitin at pwedeng epukpok sa Kapitana na ganitong ang pag uugali.

Naway Matulungan nyo po kami sa pang aapi ng mga tao na eto na sangkot, naway pamanagot at mapaalis na sina

"G. Wilhemor Elliot, G. Clemente Fider, Gng. Elsa Baylon, Gng. Angelina Adar, Gng. Mylene Navarro at G. Frank Herrera" sa Lupa natin.

3/1/2021

Zimbra

Lubos na gumagalang at Nag mamakaawa,

Annaliza Ayopila Santos

09564720241

2364B Suter Street Sta Ana Manila

— **TRACKING#552 DOTS#08-4 of 8 (B).pdf**
19 MB

Zimbra

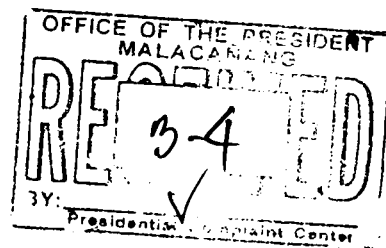
pcc@malacanang.gov.ph

*****FOLLOW UP CASE#1 BRGY BEBELADAN EL NIDO (LIONEDES ECHAGUE)
TRKG#552 DOTS 08-4/8****From :** Annaliza A. Santos <impex4@arm-glogistics.com>

Sun, Feb 28, 2021 01:03 PM

Subject : ***FOLLOW UP CASE#1 BRGY BEBELADAN EL NIDO
(LIONEDES ECHAGUE) TRKG#552 DOTS 08-4/8

1 attachment

To : 'Regional Office' <denr8888mimaropa@yahoo.com>,
'Presidential Complaint Center (PCC)'
<pcc@malacanang.gov.ph>, 'DENR AKSYON CENTER'
<aksyonkalikasan@denr.gov.ph>,
aksyonkalikasan@denr.com.ph, '8888 DENR'
<denr@8888.gov.ph>, 'DENR PENRO'
<denr8888palawan@yahoo.com>,
cenrotaytay@denr.gov.ph, 'DILG RECORDS'
<paccrecords@gmail.com>,
denrpenropalawan@gmail.com**Cc :** 'Presidential Complaint Center (PCC)'
<pcc@malacanang.gov.ph>,
aayopila0723@gmail.com

Attention: Presidential Complain Center

Cc: Regional Office of DENR
Office of Secretary (DENR)
PENR/CENRO
DILG Office

- Sa Ating Mahal na Pangulo Magandang Araw po at Mabuhay po kayo.

Pinadala kopo etong liham na eto upang muli ay e follow up kopo ang usaping eto na hanggang ngayon po ay

Hindi parin inaactionan ng mababang sangay ng inyong tanggapan sa CENTRO Taytay.

Sila po ay lubos na may katigasan ng ulo at wala pong pakialam, hindi kopo alam kung anu pang dahilan

Nila para hindi gawin ang kanila trabaho at nagpapabaya lang.

Kalakip po ng sulat na eto ang hinaing at kahilinga ng aking kapatid na panganay sa panggigipit pang aangkin ni Leonides Echague

At mga sangay ng governo mula sa CENTRO taytay at Barangay Captain ng Bebeladan El nido, Palawan

Naway Matulungan nyo po kami sa pang aapi ng mga tao na eto na sangkot, naway pamanagot at mapaalis na si Echague sa aming lupa.

Lubos na gumagalang at Nag mamakaawa,

Annaliza Ayopila Santos
09564720241
2364B Suter Street Sta Ana Manila

— **TRACKING #552 DOTS 08-4 of 8 (A).pdf**
17 MB
