



Republic of the Philippines  
**Department of Environment and Natural Resources**  
Visayas Avenue, Diliman, Quezon City  
Tel Nos. (632) 929-66-26 to 29 • (632) 929-66-33 to 35  
929-7041 to 43; 929-6252; 929-1669  
Website: <http://www.denr.gov.ph> / E-mail: [web@denr.gov.ph](mailto:web@denr.gov.ph)

**MEMORANDUM**

**TO :** THE REGIONAL EXECUTIVE DIRECTOR  
DENR MIMAROPA Region  
DENR by the Bay, 1515  
L&S Bldg., Roxas Blvd., Manila

**FROM :** THE UNDERSECRETARY  
Mining and Muslim Affairs  
Supervising Undersecretary for Forest Management Bureau

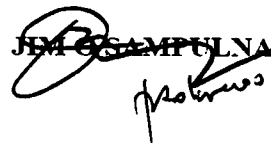
**SUBJECT :** LETTER OF PRESIDENTIAL COMPLAINT CENTER  
(PCC) RE: ALLEGED MOUNTAIN DESTRUCTION AND  
LAND GRABBING IN CORON, PALAWAN

**DATE :** August 11, 2021

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This refers to the letter dated March 10, 2021 addressed to DENR Secretary Roy A. Cimatu from Mr. Jaime Llaguno Mabilin, Director IV of the Presidential Complaint Center (PCC) bearing the PCC Code No. PCC-CYR-02-24-2021-102, forwarding the email dated February 24, 2021 from Ms. Maine Verano ([mainelv04@gmail.com](mailto:mainelv04@gmail.com)) regarding the above-subject matter.

We are forwarding the said letter for your information, investigation and appropriate action in accordance with existing laws, rules and regulations. Please inform the party concern thru email of the action/s taken regarding the matter, copy furnished this Office and Dir. Mabilin of PCC. Thank you

 JIM C. SAMPULNA, CESO I

cc:

**The Undersecretary**  
Field Operations and Environment

**Dir. Jaime Llaguno Mabilin**  
Presidential Complaint Center  
Bahay Ugnayan, Jose P. Laurel St.  
Malacañang, Manila

**Ms. Maine Verano**  
[mainelv04@gmail.com](mailto:mainelv04@gmail.com)

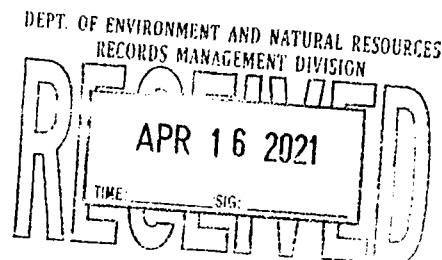
**Office of the President**  
**PRESIDENTIAL COMPLAINT CENTER**  
**Malacañang, Manila**

March 10, 2021

**Secretary ROY A. CIMATU**

Department of Environment and Natural Resources (DENR)  
 DENR Bldg., Visayas Avenue  
 1101 Diliman, Quezon City

**Thru: USEC RODOLFO C. GARCIA**  
 Chief of Staff



**Sir :**

Respectfully forwarding, for appropriate action, consistent with existing laws, rules and regulations, the attached hard copies of emails all dated February 24, 2021, relative to the concerns of three (3) assistance seekers (list attached), subject of the Center's earlier e-transmittals to that Office.

A reply direct to the party/ies concerned, copy furnished the Center, **citing their respective Code Numbers**, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,

  
**JAIME LLAGUNO MABILIN**  
 Director IV

Encls.: a/s  
 Asn

***\*Please disregard if advice of status or action taken has been earlier sent***

**IMPORTANT**

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the Presidential Complaint Center immediately and dispose this communication in accordance with the provisions of Republic Act 10173 otherwise known as the Data Privacy Act of 2012.

**BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA**  
 Telephone Numbers: 736-8645 (Governance and Local Affairs Division);  
 736-8603 (Social Services Division); Fax Number: 736-8621  
 Email Address: pcc@malacanang.gov.ph

PRESIDENTIAL COMPLAINT CENTER						
LIST OF EMAIL FOR ACTION						
Item No.	Name of Caller	Email Address	Date of Email	Action Taken		
				Referred to Agency	Date Sent to Agency	
1	PCC-CYR-02-24-2021-095	ERBEN PITOGO				
2	PCC-CYR-02-24-2021-096	GLAIZAZETTE TAN				
3	PCC-CYR-02-24-2021-102	MAINE VERANO				

Zimbra

pcc@malacanang.gov.ph

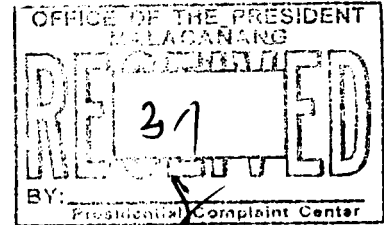
**Assitance.****From :** Maine Verano <mainelv04@gmail.com>

Wed, Feb 24, 2021 01:14 PM

**Subject :** Assitance.**To :** pcc@malacanang.gov.ph

Magandang Umaga po Mr. President,

Ako po Palaweno tubong Coron , Palawan.



Magbibigay labg po sana ako ng hinaing . Habang ang buong Pilipinas po ay busy sa vaccine natin ang aming probinsya ang mas pinagkakaabalahan ang paghahati hati ng aming probinsya na sa aking pananaw la na kami maghihirap dahil sa kanilangbkagustuhan at pakanan lamang na mamulika sa aming probinsya. Ang mga ito ay hundi naman tagarito sa amin mga bundok namin ay sinisira ang lupa na di kanila ay inangkin na kanila.

Sana po kami ay inyong matulungan po.

Hanggang ngayonnwala ditompo nababangit kung kami ay maglaroon ng vaccine ang kumakalat sa aming mga social media ang paghatihati ng Palawan at pag deluver ng ambulansiya na may mga kanila pangalan.

Maraming salamat po.