



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20210310-764-5**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 10 March 2021
Name of Caller: Remedios C. Egania
Address: , New Busuanga (Pob.), Busuanga, Palawan
Contact Details: 0906 056 1632
Nature of call: Patent/Stewardship/Registration
Subject: Request For Assistance Regarding Land Problem In Barangay New Busuanga, Busuanga, Palawan

Details:

"Mayroon akong concern sa Department of Environment and Natural Resources (DENR) Coron, Palawan. Tungkol ito sa lupa ng namatay kong nanay na si Veronica Capagui at ako ang tagapagmana nito. Ang aming lupa ay nasa Barangay New Busuanga, Busuanga, Palawan. Ang problema ay sinasabi ng DENR na wala na raw sa amin ang lupa pero nagbabayad pa din naman kami ng buwis sa Assessor's Office ng Busuanga, Palawan. Ang gusto ko lang ay sana maibalik sa amin ang lupa ng aking nanay dahil pinipilit ng DENR na wala na talaga sa amin ang lupa at pinapaalis na kami sa lugar. Ang Tax Declaration number nito ay 18070070481."

NOTE: The same concern was also endorsed to PAO.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.