

NEWS

REF: ADVPR 21 - 076 dated 30 JUL 2021

PAL TO COMPLY WITH PH GOVERNMENT GUIDELINES FOR AIR TRAVEL DURING METRO MANILA ECQ & HEIGHTENED GCQ

For the Metro Manila area, the Philippine Government has extended a heightened General Community Quarantine (GCQ) until August 5, 2021, and has imposed an Enhanced Community Quarantine (ECQ) effective August 6 until August 20, 2021.

Accordingly, for the heightened GCQ and ECQ periods until August 20, domestic travel to and from Manila will be limited only to essential travelers, including NCR Plus residents returning to Manila, in compliance with the air travel restrictions imposed by the authorities.

International and domestic flights to and from MANILA shall continue operating during the ECQ and heightened GCQ periods, subject to compliance with the travel restrictions and related travel protocols.

We may have to reduce or cancel flights on certain routes as a result of the restrictions, and we will make the appropriate announcements on any adjustments once these are finalized.

Please stay posted for any updates.

Affected passengers may opt to:

- 1. Rebook your flight to a later date;
- 2. Convert your ticket to a Travel Voucher;
- 3. Refund your ticket without penalties.

(Terms and conditions apply)

You may request any of the options via the MyPAL Request Hub at https://bit.ly/myPALRequestHub.

We seek your patience and understanding.

Thank you.