



**Fwd: Ticket No.: G20210302-456-10 / 2nd indorsement /
Patent/Stewardship/Registration**

1 message

8888 DENR <denr@8888.gov.ph>
To: DENR Region 4B <denr8888mimaropa@yahoo.com>, mimaroparegion@denr.gov.ph
Cc: DENR Action Center <actioncenter@denr.gov.ph>

Thu, Jul 1, 2021 at 4:45 PM

Dear Sir/Ma'am,

Relayed to your office is a follow up from Hotline 8888, Office of the President, quoted as follows:

"This is to respectfully inform your office that the 8888 Center has not received any feedback/status update on the concrete and specific action taken by your agency on the above quoted ticket/ complaint.

Please be reminded that pursuant to Executive Order No. 06, s.2016, a citizen's concern lodged through the 8888 Hotline shall have a concrete and specific action within seventy-two (72) hours from receipt thereof. Failure to timely respond to the public's concern within the 72-hour period shall be a ground for administrative sanctions under existing laws and regulations.

For your attention and compliance, please. Thank you."

Kindly send a direct reply to the complainant of action taken in this regard furnishing this Office as basis for closure of herein complaint. Thank you!



DENR Action Center/Hotline
Department of Environment and Natural Resources
Visayas Avenue, Diliman, Quezon City, Metro Manila
Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)
Hashtag No.: #3367
Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)
Email: denr@8888.gov.ph
aksyonkalikasan@denr.gov.ph
actioncenter@denr.gov.ph

From: "DENR 8888" <denr@8888.gov.ph>
To: "DENR Region 4B" <denr8888mimaropa@yahoo.com>, "DENR MIMAROPA 4B" <mimaroparegion@denr.gov.ph>
Cc: "DENR Action Center" <actioncenter@denr.gov.ph>
Sent: Wednesday, May 12, 2021 2:40:22 PM
Subject: Fwd: Ticket No.: G20210302-456-10 / 2nd indorsement / Patent/Stewardship/Registration

Dear Sir/Ma'am,

Respectfully forwarded herein Complaint Ticket Number G20210302-456-10 received from 8888 Citizens' Complaint Hotline for information and action. Kindly inform the complainant of the results of action taken hereof within 72 hours as required, copy furnished this office. Thank you!




DENR Action Center/Hotline
Department of Environment and Natural Resources
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Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)
Email: denr@8888.gov.ph
aksyonkalikasan@denr.gov.ph
actioncenter@denr.gov.ph

From: "complaint8888" <complaint8888@malacanang.gov.ph>
To: "DENR 8888" <denr@8888.gov.ph>
Sent: Wednesday, May 12, 2021 1:58:25 PM
Subject: Ticket No.: G20210302-456-10 / 2nd indorsement / Patent/Stewardship/Registration

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you

 **G20210302-456-10.pdf**
29K



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20210302-456-10**
Status: Ticket 2nd indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 12 May 2021
Name of Caller: Paulino Batolio
Address: N/A
Contact Details: 0915 430 8133
N/A
sabijon.nerissa@gmail.com
Nature of call: Patent/Stewardship/Registration
Subject: Follow Up On Resolution For Lot Number 3019 For Processing Of Land Title
Details:

"Ipa-follow up ko lang sa aking reference number na G20210202-764-13. Dapat ay resolution ng lot number 3019 ang binigay nila sa akin pero letter lang ang binigay ng Land Investigator ng Community Environment and natural Resources Office (CENRO) San Jose, Occidental Mindoro, parang sinasabi na maghintay hintay lang daw kami. Ang sabi ng investigator ay wala na raw sa kanila ang problema kung hindi nasa Provincial Environment and Natural Resources Office (PENRO) at Regional Director ng Department of Environment and Natural Resources (DENR) Roxas na raw. Kasi parang nagtuturuan na lang daw itong dalawa. Sana ay ibaba na nila ang resolution para matuloy na ang pagproseso ng titulo."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the

direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****