



# Office of the President

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REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20210302-456-10**  
Status: Ticket 2nd indorsed  
Head of Agency : N/A  
Agency : Department of Environment and Natural Resources  
Agency Address : N/A  
Attention (Focal Person) : Maria Matilda A. Gaddi

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Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 12 May 2021  
Name of Caller: Paulino Batolio  
Address: N/A  
Contact Details: 0915 430 8133  
N/A  
sabijon.nerissa@gmail.com  
Nature of call: Patent/Stewardship/Registration  
Subject: Follow Up On Resolution For Lot Number 3019 For Processing Of Land Title  
Details:

"Ipa-follow up ko lang sa aking reference number na G20210202-764-13. Dapat ay resolution ng lot number 3019 ang binigay nila sa akin pero letter lang ang binigay ng Land Investigator ng Community Environment and natural Resources Office (CENRO) San Jose, Occidental Mindoro, parang sinasabi na maghintay hintay lang daw kami. Ang sabi ng investigator ay wala na raw sa kanila ang problema kung hindi nasa Provincial Environment and Natural Resources Office (PENRO) at Regional Director ng Department of Environment and Natural Resources (DENR) Roxas na raw. Kasi parang nagtuturuan na lang daw itong dalawa. Sana ay ibaba na nila ang resolution para matuloy na ang pagproseso ng titulo."

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Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

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<sup>1</sup> "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the

direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*