



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20210714-773-12**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment
and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 14 July 2021
Name of Caller: Louie Reyes
Address: , Bagumbayan (Pob.), Roxas,
Oriental Mindoro
Contact Details: 0928 430 5544
Nature of call: Complaint Against
Government
Regulations/processes/services
Subject: Request Assistance Regarding
Release Of Van In DENR, San
Jose, Occidental Mindoro
Details:

" Two (2) years ago ay na impound ng Department of Environment and Natural Resources (DENR), San Jose, Occidental Mindoro ang aking Van pero after six (6) months ay nagbigay na ng notice ang Fiscal ng San Jose Occidental Mindoro na i-release na ang aking sasakyan. Subalit hanggang ngayon ay hindi pa rin nila ito nare-release. Maraming beses na akong nakatawag dito sa 8888 Citizen's Complaint Hotline, ngunit wala pa rin nagiging aksyon itong ahensiya. Sana ay matugunan na ito at mabig pansin upang maibalik na sa akin ang sasakyan."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

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