

Fwd: MR. ERNESTO ESTEVES

1 message

DENR Action Center <actioncenter@denr.gov.ph>

Sat, Jul 24, 2021 at 5:42 AM

To: denroccmin04@yahoo.com, planningoccmndo@gmail.com

Cc: "Presidential Complaint Center (PCC)" <pcc@malacanang.gov.ph>, cherry requina <ohea.denr@gmail.com>, Undersecretary for Solid Waste Management and Local Government Units Concerns <usec.swmlgu@denr.gov.ph>, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

The **Regional Executive Director**

DENR Region IVB

1515 L & S Building, Roxas Boulevard, Ermita, Manila

Madam:

Respectfully referred herein letter dated 13 July 2021 sent thru email from the Presidential Complaint Center (PCC) bearing **Code No. GL-HRI-07-13-2021-040** addressed to President Rodrigo Roa Duterte, transmitting the letter dated July 5, 2021, to Secretary Roy A. Cimatru thru the Chief of Staff, forwarded to the Head, Executive Assistant, and further conveyed to the Action Center/Hotline from **Mr. ERNESTO C. ESTEVES** of Sitio Sudlon, Brgy. Adela, Rizal Occidental Mindoro re-request assistance for the supply of bamboo seedlings for appropriate action, consistent with existing laws, rules and regulations.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, the HEA, and this Office for monitoring purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

Head, Action Center/Hotline**DENR Action Center/Hotline****Department of Environment and Natural Resources****Visayas Avenue, Diliman, Quezon City, Metro Manila**Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)

Hashtag No.: #3367

Landline No.: [02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)Email: denr@8888.gov.phaksyonkalikasan@denr.gov.phactioncenter@denr.gov.ph**IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message -----

From: **cherry requina** <ohea.denr@gmail.com>

Date: Fri, Jul 16, 2021 at 12:19 PM

Subject: Fwd: MR. ERNESTO ESTEVES
To: DENR Action Center <actioncenter@denr.gov.ph>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <pcc@malacanang.gov.ph>
Date: Thu, Jul 15, 2021 at 1:18 PM
Subject: MR. ERNESTO ESTEVES
To: DENR HEA <ohea.denr@gmail.com>

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

PRESIDENTIAL COMPLAINT CENTER

Office of the President of the Philippines

Malacanang Complex
San Miguel, Manila

PCC OFFICE HOURS

8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

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