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Office of the President
PRESIDENTIAL COMPLAINT CENTER
Malacañang, Manila

DEPT. OF ENVIRONMENT AND NATURAL RESOURCES
RECORDS MANAGEMENT DIVISION
RECEIVED
MAY 28 2021
TIME: SIG:

29 April 2021

Secretary ROY CIMATU
Department of Environment and Natural Resources
DENR Bldg., Visayas Avenue, Diliman, Quezon City

Thru: **Undersecretary RODOLFO C. GARCIA**
Chief of Staff

S i r :

Respectfully forwarding, for appropriate action, consistent with existing laws, rules and regulations, the attached hard copies of emails all dated 17 March 2021, relative to the concerns of three (3) assistance seekers (list attached), subject of the Center's earlier e-transmittals to that Department.

A reply direct to the party/ies concerned copy furnished the Center, citing their respective Code Numbers, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority.** Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,

fr:

JAIME LLAGUNO MABILIN
Director IV

Encl.: a/s
/MLS

***Please disregard if advice of status or action taken had been earlier sent.**

IMPORTANT

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the Presidential Complaint Center immediately and dispose this communication in accordance with the provisions of Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012.

BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);
736-8603 (Social Services Division); Fax Number: 736-8621
Email Address: pcc@malacanang.gov.ph

PRESIDENTIAL COMPLAINT CENTER
LIST OF EMAIL FOR ACTION

	Code No.	Name of Caller	Email Address	Date of Email	Referred to Agency	Date Sent to Agency
1	PCC-CYR-03-17-2021-145	JELLYSTER TOMANENG	TJELLYSTER@GMAIL.COM	March 17, 2021	DENR	March 23, 2021
2	PCC-NEM-03-17-2021-185	REYNALDO TEJADA	REYNALDO_TEJADA@YAHOO.COM	March 17, 2021	DENR	March 24, 2021
3	PCC-HRI-03-17-2021-193	WENEFREDO MANISCAN	MANISCANWENE46@GMAIL.COM	March 17, 2021	DENR	March 24, 2021

Zimbra **pcc@malacanang.gov.ph**

MALACAÑANG RECEIVED 3/23 BY: Presidential Complaint Center

RIGHT OF WAY COMPLAIN

From : Jellyster Tomaneng <tjellyster@gmail.com> Wed, Mar 17, 2021 09:52 PM

Subject : RIGHT OF WAY COMPLAIN 9 attachments

To : pcc@malacanang.gov.ph

Dear Sir/ Madam,

Ako po ay si CARMEN TOMANENG ng BARANGAY POBLACION DISTRICT I bayan ng BROOKE'S POINT, PALAWAN.

Dalawa po ang aking reklamo sa isang sangay ng ating GOBYERNO ang DENR ang OIC ay si MR. CONRADO CORPUZ at ang LAND MANAGEMENT III na si MR. FLORANTE CANDIDO (JOJO).

Noong nag-apply ng TITLE ang aming NANAY at isubmit ang original survey, complete ang mapping including ang Road Right of Way. Noong binago ang MAPA, nawala ang Road Right of Way ng 63-J and 63-H. Napansin namin bakit wala na kaming daan? Ayon sa aming imbestigasyon, yong nagtable survey ang may kamalian at nakaligtaan ang Road Right of Way. Nagreklamo kami kay MR. JOJO CANDIDO at ang sagot niya sa amin approved daw ito sa taas DENR Main Office na wala na daw ngayong Road Right of Way. May signed daw ang mother ko kaya wala daw siyang magagawa. Dinala ko ang problemang ito sa DENR ACTION HOTLINE. Tinawagan kaagad ni MS. MERLINDA MANILA and DENR BROOKE'S POINT at kinausap ang OIC nito na si MR. CONRADO CORPUZ at sinabi ang problema ko sa road Right of Way. Nakita ni MS. MANILA ang MAPA at sinabi kay CORPUZ na baguhin at ayusin ito sinabi ko kay MS. MANILA yung sinabi ni MR. JOJO CANDIDO na wala ng Road Right of Way ngayon at ito daw ay approved na sa Main Office DENR. Nagalit si MS. MANILA at sinabing hindi totoo yon.

Dalawang beses akong nakatanggap ng Memorandum sa DENR at ganoon din s Barangay. After that wala na po, isang taon mahigit walang nangyari hindi man lang nila binisita o nagcheck sa place ng sinimentong pader. Lagi akong pumupunta sa DENR for follow-up wala din, ang dami nilang alibi sa akin keso nag-aapply daw sila ng code for Road Right of Way. May nabanggit ako kay MR. JOJO CANDIDO ayon sa isang abogado ang isang subdivision ay hindi pwedeng maapproved kung walang sapat na daanan. Nangako sila sa amin before the end of March 2020, subalit ng bumalik ako nakausap ko si JOJO CANDIDO sagot niya ay wala daw silang karapatan gibain ang pader at sabi pa nya sa akin pumunta daw ako s Barangay at tanungin ko ano ang sasabihin sa akin sabi ko sa kanya bigyan niya ako ng note o order na sila ang maggiba sa pader sa Road Right of Way. Nabanggit ko rin kay JOJO na pumasok sila sa lupa ko ng 8 inches at nagbakod ng pader. Kung anong sinagot nya sa akin bakit may ebidenxa ka tapos may binigay siyang sulat sa akin sabi nya puntahan mo humingi ka ng survey doon. Nagulat ako kasi ako ng 72 years old SENIOR ako pa ang inutusan nya. Address sa DENR, ERMITA MANILA. Alam naman nya mahirap magbiyahe ang mga SENIOR because of the COVID-19. Sabi din nya sa akin wala siyang karapatan baguhin ang MAPA. kaya dumulog uli ako kay MS. MANILA at siya ang nagbigay sa akin ng No. 8888.

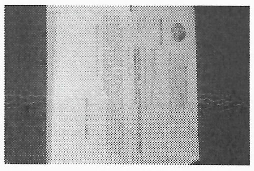
63-A -Ito po ang pangalawa kong reklamo sa DENR, applying for the Title. Ito po nakabinbin kay MR. JOJO CANDIDO, kahit complete na ang aming papeles. Ang pinapaabot ko kay JOJO ayon sa batas wala silang karapatan na ihold ang application ng Title, ngayon kung may reklamo ipasummon nya kasi trabaho at sila ang may karapatan magimbestiga pero kami ang sinasabihan nya na gumawa kasi bilin ng Attorney sabihan

nya sa complainant na go to the right channel (COURT) and bring all documents and evidences and show to the court. Now it's up for the court to recall or hold the application. Sa tingin namin baka tamad ng magtrabaho, gumawa kasi magreretiro na this coming December si MR. FLORANTE CANDIDO underachiever sila or something else. Itong 63-A ay hindi inheritance, ito po ay exchange lot.

Sana po matulungan ninyo ako sa problemang ito. Mahirap na po sa akin ang magtravel, SENIOR CITIZEN na po ako.

Nagpapauna na po ako ng pasasalamat sa inyo.

Gumagalang,
CARMEN TOMANENG



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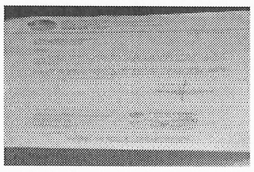

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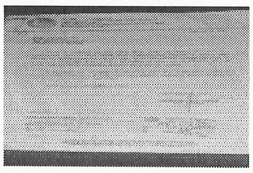

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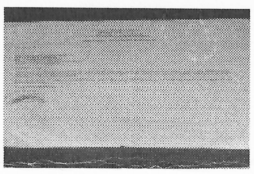

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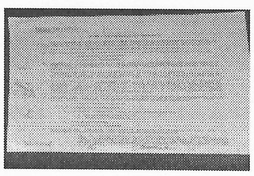

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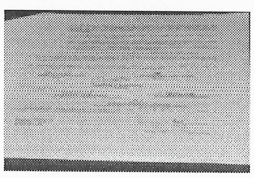

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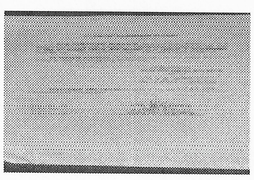

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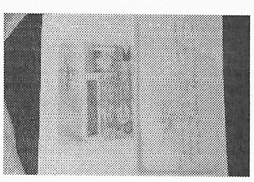

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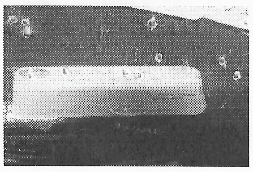

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