

**Fwd:**

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Mon, Jul 5, 2021 at 3:45 PM

To: denr.mimaropa@gmail.com, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;

Cc: "Presidential Complaint Center (PCC)" &lt;pcc@malacanang.gov.ph&gt;, Undersecretary for Solid Waste Management and Local Government Units Concerns &lt;usec.swmlgu@denr.gov.ph&gt;, gomezrheaglenda@gmail.com

The **Regional Executive Director**

DENR Region IV - Region IVB

1515 L &amp; S Building, Roxas Boulevard, Ermita, Manila

**Madam:**

Respectfully referred is the attached letter of even date sent thru email from the Presidential Complaint Center (PCC) bearing **Code No. PCC-CYR-06-28-2021-051** endorsing the email dated June 28, 2021, forwarded to the DENR Action Center/Hotline from **Mrs. TRINIDAD M. GOMEZ** <gomezrheaglenda@gmail.com> re follow up of request for a technical description for lot 121 plan BLII 10956 for appropriate action, consistent with existing laws, rules, and regulations. Please note that similar actions were already done/responded to by your office on the same concern.

Kindly inform directly the complainant of action taken in this regard furnishing the PCC, the HEA and this Office for monitoring/reference purposes.

For immediate attention, please.

**Head, Action Center/Hotline****DENR Action Center/Hotline****Department of Environment and Natural Resources****Visayas Avenue, Diliman, Quezon City, Metro Manila**Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)

Hashtag No.: #3367

Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)Email: [denr@8888.gov.ph](mailto:denr@8888.gov.ph)[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)**IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message -----

From: **Aksyon Kalikasan** <[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)>

Date: Mon, Jul 5, 2021 at 11:39 AM

Subject: Fwd:

To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

For info. po Mam.

Thank you po.



**DENR Action Center/Hotline**  
**Department of Environment and Natural Resources**  
Visayas Avenue, Diliman, Quezon City, Metro Manila  
Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)  
Hashtag No.: #3367  
Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)  
Email: [denr@8888.gov.ph](mailto:denr@8888.gov.ph)  
[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)  
[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

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----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Mon, Jul 5, 2021 at 7:27 AM  
Subject: Re:  
To: DENR ACTION CENTER <[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)>  
Cc: gomezrheaglenda <[gomezrheaglenda@gmail.com](mailto:gomezrheaglenda@gmail.com)>

**Sir/Madam:**

Respectfully forwarding the email\* received through the Presidential Complaint Center (PCC) email address [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph), for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned copy furnished the Center citing PCC code number, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Thank you.

**PRESIDENTIAL COMPLAINT CENTER**

**Office of the President of the Philippines**

Malacañang Complex, J.P. Laurel Street  
San Miguel, Manila

**PCC OFFICE HOURS**

8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

**\* OFFICIAL PCC TRANSMITTAL TO FOLLOW**

If you have any questions/comments/queries/suggestions, please email us at [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)

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CYR

**Code No. PCC-CYR-06-28-2021-051**  
**DENR**

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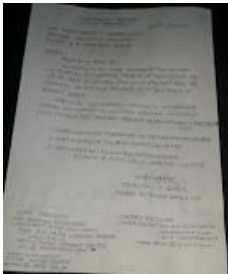
**From:** "gomezrheaglenda" <[gomezrheaglenda@gmail.com](mailto:gomezrheaglenda@gmail.com)>  
**To:** "Presidential Complaint Center, PCC" <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
**Sent:** Monday, June 28, 2021 6:23:15 PM

Magandang hapon po. Ako po si Trinidad M. Gomez. May iaatach po ako na apat na pictures ng sulat dito po sa email na ito.

Sent from my Samsung Galaxy smartphone.

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**4 attachments**



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1528K



**20210628\_180335-1.jpg**  
1549K



**20210628\_180244-1.jpg**  
1444K



**20210628\_180054-1.jpg**  
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