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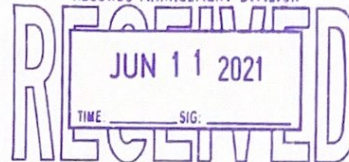
153/7

Office of the President
PRESIDENTIAL COMPLAINT CENTER
Malacañang, Manila

10 May 2021

Secretary ROY A. CIMATU
Department of Environment and Natural Resources
DENR Bldg., Visayas Avenue
Diliman, Quezon City

DEPT. OF ENVIRONMENT AND NATURAL RESOURCES
RECORDS MANAGEMENT DIVISION



ATTN: HEA MARIO F. CHAN

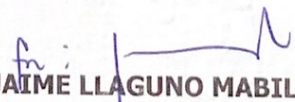
Sir:

Respectfully forwarding the attached letter dated 22 April 2021, for appropriate action, consistent with existing laws, rules and regulations from **Ms. JEANETH D. ZAMORA** of So. Lulu, Sta. Lucia, Sablayan, Occidental Mindoro, seeking intercession relative to issues and concerns which, as stated therein, may be best addressed by that Department.

A reply direct to the party/ies concerned copy furnished the Center, citing **PCC Code No. GL-CYR-04-30-2021-026** will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,


JAIME LLAGUNO MABILIN
Director IV

End.: a/s
CC: REQUESTING PARTY/IES
/cyr

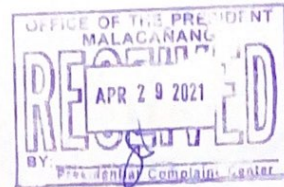
IMPORTANT

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BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);
736-8603 (Social Services Division); Fax Number: 736-8621
Email Address: pcc@malacanang.gov.ph

April 22, 2021

JAIME LLAGUNO MABILIN
Director IV
Office of the President
Presidential Complaint Center
Bahay Ugnayan, Jose P. Laurel St.
Malacañang, San Miguel, Manila



Mahal na G. Mabilin,

Pagbati!

Ako po ay sumulat sa inyo upang ifollow up ang aking liham na may PCC **Code Number GL-CAM 11-27-2020-027**. Hanggang sa kasalukuyan po may 5 buwan na po ang nakalipas po ay wala pong update ng nag-imbestiga sa amin na nagsadya dito sa Sablayan, Occidental Mindoro mga taga Regional Office daw sila.

Ang Republic Act 11032 ay hindi po nila sinusunod sapagkat wala pa na nakaranas sa kagawaran ng CENRO o nasampolan na tiwaling kawani dito po sa Lalawigan ng Occidental Mindoro. Sadya po nilang pinatatagal upang mapagtakpan ang kanilang kasamahan sa kagawaran dahil mga kaibigan nila ang mga tiwaling kawani na sangkot sa illegal na dokumento kung paano natituluhan ang lupa ng aking ama na si FLORENTINO ZAMORA.

Mas napapatagal po ang resulta ay patuloy pa sa tiwaling gawain ang mga kawani at ang tanggapan at parami pa ang nabibiktima na mga mahihirap at tunay na may-ari ng lupa.

Sana po sa lalong madaling panahon ay may resulta na po ang aming idinulog sa inyo.

Marami pong salamat sa inyo pong tapat na paglilingkod sa bayan. Pagpalain po kayo ng Poong Maykapal ganun din po ang ating mahal na Pangulong Rodrigo Roa Duterte.

Lubos na sumasainyo,

JEANETH DE LOS REYES ZAMORA
So. Lulu, Sta. Lucia, Sablayan, Occidental Mindoro
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