

## **Fwd: ORLANDO ULAY**

1 message

DENR Action Center <actioncenter@denr.gov.ph>

Fri, Jun 25, 2021 at 9:53 PM

To: denr.mimaropa@gmail.com, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>
Cc: "Presidential Complaint Center (PCC)" <pc@malacanang.gov.ph>, cherry requina <ohea.denr@gmail.com>,
Undersecretary for Solid Waste Management and Local Government Units Concerns <usec.swmlgu@denr.gov.ph>

The **Regional Executive Director**DENR Region IVB
1515 L & S Building, Roxas Boulevard, Ermita, Manila

#### Madam:

Respectfully referred is the attached letter dated 21 June 2021 sent thru email from the Presidential Complaint Center (PCC) bearing **PCC Code Number GL-HRI-03-11-2021-004** endorsing the letter June 7, 2021 addressed to Dir. Jaime Llaguno Mabilin, Presidential Complaint Center, transmitted to Secretary Roy A. Cimatu thru USEC Rodolfo C. Garcia, forwarded to the Head Executive Assistant and further conveyed to the DENR Action Center/Hotline from **Mr. ORLANDO ULAY** of Poblacion, Calintaan, Occidental Mindoro re-request for re-issuance of Homestead Patent Title for Lot 1352, Pls-15 in the name of Luis Ulay for appropriate action, consistent with existing laws, rules and regulations. Accordingly, the issued original copy of the Homestead Patent Title was allegedly lost through the negligence of LMB, DENR/CENRO, San Jose, Occidental Mindoro.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, the HEA and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

#### Head, Action Center/Hotline



#### **DENR Action Center/Hotline**

Department of Environment and Natural Resources Visayas Avenue, Diliman, Quezon City, Metro Manila

Mobile No.: 0917-885-3367 / 0917-868-3367

Hashtag No.: #3367

Landline No.: (02) 8-920-0689 / 8-925-8275

Email: denr@8888.gov.ph

aksyonkalikasan@denr.gov.ph actioncenter@denr.gov.ph

### IMPORTANT:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message ------

From: cherry requina <ohea.denr@gmail.com>

Date: Wed, Jun 23, 2021 at 11:21 AM

Subject: Fwd: ORLANDO ULAY

To: DENR Action Center <actioncenter@denr.gov.ph>

------ Forwarded message ------

From: Presidential Complaint Center (PCC) <pcc@malacanang.gov.ph>

Date: Wed, Jun 23, 2021 at 11:17 AM

Subject: ORLANDO ULAY

To: DENR HEA <ohea.denr@gmail.com>

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

# PRESIDENTIAL COMPLAINT CENTER

Office of the President of the Philippines

Malacanang Complex San Miguel, Manila

PCC OFFICE HOURS 8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

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