



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City  
Tel Nos. (632) 8929-66-26/28; 8929-6635/8929-3618/8929-4028  
IP Phone Trunkline No. 8988-3367

## MEMORANDUM

FOR : The Regional Executive Director  
DENR MIMAROPA, Region IVB  
1515 L & S Building, Roxas Boulevard  
Ermita, Manila

FROM : The Head, DENR Action Center/Hotline

SUBJECT : **REFERENCE CODE NO. GL-HRI-03-11-2021-004 RE REQUEST FROM MR. ORLANDO ULAY**

DATE : June 28, 2021

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Respectfully referred is the attached letter dated 21 June 2021 sent thru email from the Presidential Complaint Center (PCC) bearing **PCC Code Number GL-HRI-03-11-2021-004** endorsing the letter June 7, 2021 addressed to Dir. Jaime Llaguno Mabilin, Presidential Complaint Center, transmitted to Secretary Roy A. Cimatu thru USEC Rodolfo C. Garcia, forwarded to the Head Executive Assistant and further conveyed to the DENR Action Center/Hotline from **Mr. ORLANDO ULAY** of Poblacion, Calintaan, Occidental Mindoro re-request for re-issuance of Homestead Patent Title for Lot 1352, Pls-15 in the name of Luis Ulay for appropriate action, consistent with existing laws, rules and regulations. Accordingly, the issued original copy of the Homestead Patent Title was allegedly lost through the negligence of LMB, DENR/CENRO, San Jose, Occidental Mindoro.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, HEA and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

  
MERLINDA R. MANILA

### Copy furnished:

The Presidential Complaint Center (PCC), Malacañang, Manila  
Head Executive Assistant  
The Undersecretary USEC Solid Waste Management and LGU Concerns  
Mr. Orlando Ulay, Poblacion, Calintaan, Occidental Mindoro

KDAM

----- Forwarded message -----

From: **cherry requina** <[othea.denr@gmail.com](mailto:othea.denr@gmail.com)>  
Date: Wed, Jun 23, 2021 at 11:21 AM  
Subject: Fwd: ORLANDO ULAY  
To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Wed, Jun 23, 2021 at 11:17 AM  
Subject: ORLANDO ULAY  
To: DENR HEA <[othea.denr@gmail.com](mailto:othea.denr@gmail.com)>

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

**PRESIDENTIAL COMPLAINT CENTER**

Office of the President of the Philippines  
Malacanang Complex  
San Miguel, Manila

**PCC OFFICE HOURS**

8736 8629 / 8736 8645 / 8736 8621  
Monday to Friday (except National Holidays and Work Suspensions)  
8:00am to 5:00 pm

**IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email **and** delete the document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

DENR

/jcn

**Office of the President**  
**PRESIDENTIAL COMPLAINT CENTER**  
**Malacañang, Manila**

21 June 2021

**Secretary ROY CIMATU**

Department of Environment and Natural Resources  
Visayas Ave., Diliman  
Quezon City

Thru: **USEC. RODOLFO C. GARCIA**  
Chief of Staff

**Sir:**

Respectfully forwarding the attached follow-up letter dated 07 June 2021, addressed to the Center, for appropriate action, consistent with existing laws, rules and regulations on the matter from **Mr. ORLANDO ULAY** of Poblacion, Calintaan, Occidental Mindoro, seeking intercession relative to issues and concerns which, as stated therein, may be best coordinated/addressed by that Department.

A reply direct to the party/ies concerned, copy furnished the Center, citing **PCC Code Number/s GL-HRI-03-11-2021-004**, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,

  
**JAIME LLAGUNO MABILIN**  
Director IV

GL-HRI-06-11-2021-089  
cc: party/ies concerned

HRI  

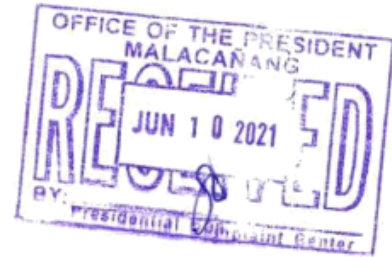

**IMPORTANT**

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**BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA**  
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);  
736-8603 (Social Services Division); Fax Number: 736-8621  
Email Address: pcc@malacanang.gov.ph

June 7, 2021

JAIME LLAGUNO MABILIN  
Director IV  
Office of the President  
Presidential Complaint Center  
Bahay Ugnayan, Jose P. Laurel St.  
Malacanang, San Miguel, Manila



Mahal na G. Mabilin,

Pagbati!

Ako po ay sumulat sa inyo upang ipabatid sa inyong tanggapan na kaming magkakapatid na mga anak ng yumaong **Luis Ulay** na **kami po ay dismayado sa resulta ng action** na ginawa ng CENRO, San Jose Occidental Mindoro. **PCC CODE NO. GL-HRI-03-112021-004**.

Sa tulong po ng inyong endorsement at ng inyong mga tauhan ay lumabas na po ang katotohanan. Ayon po recommendation ng CENRO, San Jose Occidental Mindoro. *"As per record of this office LOT 1352, Pls 15 undergone the process of Homestead Patent and has been transmitted by the Land Management Bureau-Manila to the Registry Of Deeds Mamburao, Occidental Mindoro on November 5, 1955 although subsequently recommended for the recall by the Bureau of Lands by reason of an error in the location subject lot. Unfortunately, this office doesn't have a record of the recall or recovery of judicial form from the Registry of Deeds, therefore, reconstitution of patent is deemed impossible unless there is a proof that the judicial form has been recalled for amendments or has not been sent to the Registry of Deeds or destroyed by fire"*.

Nagcertify na rin po ang LRA and Registry of Deeds na wala po silang record. Mula pa po noong 1955 ay **hindi po nahawakan o nakita ng LUIS ULAY ang titulo**. Malinaw po sa resulta ng investigation ng CENRO, San Jose, Occidental Mindoro na **negligence** ng kanilang opisina ang pagkawala ng Titulo. Paanong walang record pero may tatak ang mga nasa carpeta ng **recorded**.


Kung maaari po sana G. Mabilin magpadala po kayo ng mga tao na mula sa inyong tanggapan na makakatulong upang makamit na po namin ang Titulo. Hindi naman po maikakaila na talagang Patented na kay Luis Ulay. Sa totoo lang po marami pong katiwalian ang tanggapan ng CENRO, San Jose, Occidental Mindoro. Wala na po kaming tiwala sa mga kawani ng kagawaran. Sapagkat ang mga kaibigan at iba pa naming kamag-anak ay biktima din ng katiwalian ng kagawaran. Kapag hindi po nag-offer ng malaking halaga ay hindi nila gagawin at iipitin ang mga dokumento at pabalik-balikin.

Humihingi po kami muli ng tulong na maissuehan po ng titulo sa lalong madaling panahon ang lot 1352-Pls- 15 sa pangalan ni LUIS ULAY. May Judicial form file copy o format po ng titulo noong 1955 sa LRA. Kumpleto po ang carpeta at intact ang Technical Description ng lupa. Hindi po kami ang nakawala ng titulo kundi ang LMB/DENR/CENRO, San Jose, Occidental Mindoro. Sa Recommendation po ng CENRO wala po silang balak na issuehan kami ng bagong titulo.

Nawa po kami ay muli ninyong tugunin ang aming kahilingan sapagkat kami po ay mahigit ng 6 na dekada na pinahirapan ng kagawaran.

Marami pong salamat sa inyong tapat na pagseserbisyo sa bayan at sa inyo pong mga kasamahan na mabilis na tumutugon sa aming mga suliranin.

Lubos na sumasainyo,

  
ORLANDO ULAY

09065142358 /Poblacion, Calintaan, Occidental Mindoro