



## Fwd: LETTER OF REQUEST REGARDING PENDING ISSUE AT CENRO-CORON

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Thu, Jun 3, 2021 at 7:20 PM

To: denr.mimaropa@gmail.com, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

Cc: "Presidential Complaint Center (PCC)" <pcc@malacanang.gov.ph>, cherry requina <ohea.denr@gmail.com>, Undersecretary for Solid Waste Management and Local Government Units Concerns <usec.swmlgu@denr.gov.ph>

The **Regional Executive Director**

DENR Region IVB

1515 L & S Building, Roxas Boulevard, Ermita, Manila

**Madam:**

Respectfully referred is the attached email dated May 28, 2021 sent thru email from the Presidential Complaint Center (PCC) bearing **Code No. PCC-HRI-05-18-2021-089** endorsing the email dated May 19, 2021, transmitted to the Head Executive Assistant and further conveyed to the DENR Action Center/Hotline from **Rafaela Lazaro** <elabelleblazaro@gmail.com> re letter request regarding the pending issue at CENRO Coron for appropriate action, consistent with existing laws, rules and regulations.

Kindly inform directly the complainant of action taken in this regard furnishing the PCC, the HEA and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

**Head, Action Center/Hotline**



**DENR Action Center/Hotline**

**Department of Environment and Natural Resources**

**Visayas Avenue, Diliman, Quezon City, Metro Manila**

**Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)**

**Hashtag No.: #3367**

**Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)**

**Email: [denr@8888.gov.ph](mailto:denr@8888.gov.ph)**

**[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)**

**[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)**

### **IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message -----

From: **cherry requina** <[ohea.denr@gmail.com](mailto:ohea.denr@gmail.com)>

Date: Sat, May 29, 2021 at 9:11 AM

Subject: Fwd: LETTER OF REQUEST REGARDING PEDING ISSUE AT CENRO-CORON  
To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Fri, May 28, 2021, 3:21 PM  
Subject: Re: LETTER OF REQUEST REGARDING PEDING ISSUE AT CENRO-CORON  
To: DENR HEA <[ohea.denr@gmail.com](mailto:ohea.denr@gmail.com)>  
Cc: Rafaela Lazaro <[elabelleblazaro@gmail.com](mailto:elabelleblazaro@gmail.com)>

**Sir/Madam:**

Respectfully forwarding the email\* received through the Presidential Complaint Center (PCC) email address [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph), for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned copy furnished the Center citing PCC Code No., will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations .

Thank you.

## **PRESIDENTIAL COMPLAINT CENTER**

**Office of the President of the Philippines**

Malacanang Complex  
San Miguel, Manila

### **PCC OFFICE HOURS**

8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

### **\* OFFICIAL PCC TRANSMITTAL TO FOLLOW**

If you have any questions/comments/queries/suggestions, please email us at [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)

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**Code No. PCC-HRI-05-18-2021-089**

**DENR**

/MSV

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**From:** "Rafaela Lazaro" <[elabelleblazaro@gmail.com](mailto:elabelleblazaro@gmail.com)>  
**To:** "Presidential Complaint Center, PCC" <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
**Sent:** Wednesday, May 19, 2021 6:39:14 AM  
**Subject:** LETTER OF REQUEST REGARDING PEDING ISSUE AT CENRO-CORON

Good day,

This is forwarding to your good office, a letter of request in regards to our pending issue at CENRO-Coron. File attached herewith.

Thank you and may GOD bless us all.

**RAFAELA B. LAZARO**



**JUAN L. ABADIANO.pdf**  
123K