

**Office of the President**  
**PRESIDENTIAL COMPLAINT CENTER**  
**Malacañang, Manila**

06 May 2021

**Director MARIA LUISA SALONGA-AGAMATA, Ph.D., CESO V**  
Public Assistance and Information Office  
Civil Service Commission(CSC)  
Batasan Pambansa Complex  
Constitution Hills, Diliman  
1101 Quezon City

**Madam:**

Respectfully forwarding the attached letter dated 13 April 2021, with enclosure/s, addressed to the Center, for appropriate action, consistent with existing laws, rules and regulations on the matter, from **Ms. NERISSA E. SAJIBON** of So. Lulu Sta. Lucia, Sablayan, Occidental Mindoro, seeking intercession relative to issues and concerns which, as stated therein, may be best coordinated/ addressed by that Office.

A reply direct to the party/ies concerned, copy furnished the Center, citing **PCC Code No. GL-ASN-04-23-2021-075**, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,

  
**JAIME LLAGUNO MABILIN**  
Director IV

Encls.: a/s

**Asn**

**Cc: party/ies concerned**

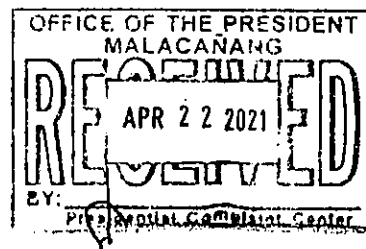
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**BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA**  
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);  
736-8603 (Social Services Division); Fax Number: 736-8621  
Email Address: pcc@malacanang.gov.ph

April 13, 2021

JAIME LLAGUNO MABILIN  
Director IV  
Office of the President  
Presidential Complaint Center  
Bahay Ugnayan, Jose P. Laurel St.  
Malacanang, San Miguel, Manila



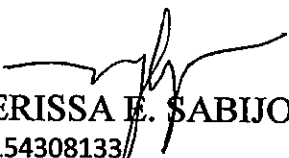
Mahal na G. Mabilin,

Pagbati!

Ako po ay sumulat sa inyo upang ipabatid ang isang kawani ng kagawaran ng CENRO, Sablayan, Occidental Mindoro ay hindi marunong umistima ng client at bastos po at mayabang dahil sa sya ang hepe ng kagawaran ngunit salat sa nalalaman. Marami na po akong naririnig sa kanya na mga taong may transaksyon sa opisina ng CENRO Sablayan na nagrereklamo. Napatunayan ko po na talagang hindi karapat dapat sa puwesto si Engr. Caesar Quebec dahil sa aking karanasan kung paano niya po ako pinagtabuyan sa kanyang opisina. Kalakip po nito ang aking Affidavit upang inyong mapag-aralan.

Ako po ay umaasa na sa lalong madaling panahon ay mapalitan na po sya sa puwesto dahil siya po ay kahihayan sa Civil Service. Kng maaari po ay palitan nyo ng tunay na makakatulong ng malaki at tapat na maglilingkod sa bayan at may ethics .

Lubos na sumasainyo,

  
NERISSA E. SABIJON.  
09154308133  
So. Lulu, Sta. Lucia, Sablayan, Occidental Mindoro

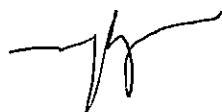
REPUBLIC OF THE PHILIPPINES)  
PROVINCE OF OCCIDENTAL MINDORO)S.S.  
MUNICIPALITY OF SAN JOSE)

## AFFIDAVIT OF COMPLAINT

KNOW ALL MEN BY THESE PRESENTS:

That I, NERISSA E. SABIJON, of legal age, single, Filipino citizen, with residence and postal address at So. Lulu , Sta. Lucia, Sablayan, Province of Occidental Mindoro after first being sworn according to law, hereby declare:

1. That the daughters of the late FRANCISCO GACHALIAN were asking for assistance on how to recover the property left by their father located at Brgy Sto. Nino, Sablayan, Occidental Mindoro that has been illegally occupied.
2. That I told them that I need to do back tracing of the said property and I need to do the research first at the CENRO, Sablayan, Occidental Mindoro.
3. That sometime on the first week of April, 2021 I assisted Giselle Gachalian on what to write in the request letter such as update and status of Lot 501 Pls 14 and copy of cadastral lot and technical description/ and copy of carpeta of Francisco Gachalian and all be certified from their office. Their house is just a few steps away from the CENRO.
4. That after a week, I did not hear from Giselle Gachalian if the documents that she requested was already release.
5. That on April 12, 2021, I went to the sister of Giselle Gachalian to hear an update of the requested documents and after a while her sister Giselle went out from the office and told me that all the requested documents was not yet release.
6. That Giselle insisted that I should accompany her to the record officer, so we went together to see the record officer and the record officer told that the documents requested were on hold subject for approval of Engr. Caesar Quebec.
7. That around 11: am on April 12, 2021 at the office of Engr. Caesar Quebec and with the record officer, I was interrogated by him , if first if we were sister.
8. That Giselle explained and told him why I was with her to assist her if there were questions about records and she was honest enough that she doesn't know about the term use on how to request documents at the record section.
9. That Engr. Caesar Quebec told us that he cannot give the documents requested for according to him there was a pending case of the Lot 501 Pls 14. Only the court order will order them to release the requested documents.
10. That I told Engr. Quebec if they will not release the requested documents , he need to put into writing the reasons why he doesn't want to release for Giselle filed a formal request.
11. That I insisted that the documents requested were public and legal documents and Giselle Gachalian is the daughter of the late FRANCISCO GACHALIAN. We did not violate the PRIVACY ACT and the hearsay pending case has nothing to do with the documents requested for it was ***files at the record section of CENRO and do not need a court order..***
12. That Engr. Caesar Quebec was furious because I insisted the law on Ethics on public and legal documents .
13. That Engr. Caesar Quebec raised his voice and told me to get out of the room and said "Wala kang karapatang magsalita dahil hindi ikaw ang nagrequest. "



14. That I went out of his office and Giselle was left inside.
15. That I am executing this Affidavit that Engr. Caesar Quebec was discourteous and unprofessional .
16. That before the pandemic, I normally assisted client honest enough that doesn't know about how to request documents at the record section from other provinces and CENRO specially in Bicol Region and I was never treated the way I experienced with Engr. Caesar Quebec.
17. That as a freelance real estate service provider, I assisted the collection of taxes for the Bureau of Internal Revenue and to be use as his salary and incentives and for all the employees of the government.
18. That as a *civil servant* the treatment, I experienced with him that I was forced out to leave the room was a disgrace to the CIVIL SERVICE and to the Bureau. Giselle the daughter of the late Francisco Gachalian already told him why I was with her .
19. That I am executing this Affidavit to Complain Engr. CAESAR QUEBEC, the Chief of CENRO, Sablayan, Province of Occidental Mindoro , of his ill- mannered treatment that I experienced on April 12, 2021.

WHEREFORE, I hereby petition the Chief of Presidential Complaint Center to do immediate action to **remove** Engr. CAESAR QUEBEC as Chief of CENRO, Sablayan, Occidental Mindoro.

  
 NERISSA E. SABIJON  
 Affiant

SUBSCRIBED AND SWORN TO before me, on this APR 13 day of 2021,  
 at \_\_\_\_\_ and affiant exhibited to me her ID No. 956-2021 as  
 competent proof of her identity.

Doc. No. 58  
 Page No. 12  
 Book No. 169  
 Series of 2021

**ATTY. ALFREDO A. CASTILLO**  
 NOTARY PUBLIC

UNTIL JUNE 30, 2021  
 PER BAR MATTER NO. 3795  
 SC RESOLUTION DATED DEC. 1, 2020  
 PTR NO. 5243303-01-04-2021  
 SAN JOSE, OCC. MINDORO  
 ILM LIFETIME MEMBER NO. 013032 / 9-8-17  
 ROLL NO. 42417  
 ALES COMPLIANCE VI NO. 0025511  
 VALID UNTIL APRIL 14, 2022