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**Fw: MR. ELIAS DUA**

1 message

**Regional Office** <denr8888mimaropa@yahoo.com>

Thu, Nov 11, 2021 at 2:03 PM

To: R4B PENRO Palawan &lt;penropalawan@denr.gov.ph&gt;, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, R4B CENRO Coron &lt;cenrocoron@denr.gov.ph&gt;, Surveys and Mapping MIMAROPA &lt;smdmimaropa@gmail.com&gt;

For your action please

**DENR MIMAROPA Regional Office (8888 Focal)**1515 L & S Building, [Roxas Boulevard](#), [Ermita](#), [Manila 1000](#)

(02) 405-01-57

Fax (02) 405-03-27; 405-00-46

VOIP#(02) 755-3300 / 755-3330 loc 2700

----- Forwarded Message -----

**From:** DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>**To:** DENR Region 4B <[denr8888mimaropa@yahoo.com](mailto:denr8888mimaropa@yahoo.com)>**Cc:** Presidential Complaint Center (PCC) <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>; cherry requina <[chea.denr@gmail.com](mailto:chea.denr@gmail.com)>; Undersecretary for Solid Waste Management and Local Government Units Concerns <[usec.swmlgu@denr.gov.ph](mailto:usec.swmlgu@denr.gov.ph)>**Sent:** Wednesday, 10 November 2021, 08:37:43 pm GMT+8**Subject:** Fwd: MR. ELIAS DUA

November 11, 2021

The **Regional Executive Director**

DENR Region IVB

1515 L &amp; S Building, Roxas Boulevard, Ermita, Manila

**Madam:**

Respectfully referred herein letter dated 02 November 2021 sent thru email from the Director, Presidential Complaint Center (PCC) bearing **Code No. GL-HRI-02-17-2021-015**, endorsed the letter dated October 5, 2021 addressed to President Rodrigo Roa Duterte to Secretary Roy A. Cimatu thru the Head, Executive Assistant and further conveyed to the DENR Action Center/Hotline from **Mr. ELIAS DUA**, et al., of Sitio Bayo-bayo, Brgy. Tagumpay, Coron, Palawan re alleged non-action on the request for a map for General Verification Order (RSO) Inventory, Survey as basis for Tax Declaration payment for appropriate action, consistent with existing laws, rules and regulations.

Kindly inform the complainant directly of action taken in this regard furnishing the PCC, the HEA and this Office for monitoring purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

**MERLINDA R. MANILA**

Head, DENR Action Center/Hotline

Asst. Focal Person, Anti-Corruption

Coordinating Task Force, DENR-PACC

Asst. Focal Person, 8888 Citizens' Complaint Hotline

in concurrent capacity



**DENR Action Center/Hotline**  
**Department of Environment and Natural Resources**  
**Visayas Avenue, Diliman, Quezon City, Metro Manila**  
Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)  
Hashtag No.: #3367  
Landline No.: [\(02\) 8-920-0689](tel:02-8920-0689) / [8-925-8275](tel:02-8925-8275)  
Email: [denr@8888.gov.ph](mailto:denr@8888.gov.ph)  
[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)  
[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

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From: **cherry requina** <[chea.denr@gmail.com](mailto:chea.denr@gmail.com)>  
Date: Wed, Nov 10, 2021 at 10:00 AM  
Subject: Fwd: MR. ELIAS DUA  
To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Wed, Nov 3, 2021 at 11:34 AM  
Subject: MR. ELIAS DUA  
To: DENR HEA <[chea.denr@gmail.com](mailto:chea.denr@gmail.com)>

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

**PRESIDENTIAL COMPLAINT CENTER**  
**Office of the President of the Philippines**

Malacanang Complex  
San Miguel, Manila

**PCC OFFICE HOURS**

8736 8629 / 8736 8645 / 8736 8621

**Monday to Friday** (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

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**Code No. GL-HRI-02-17-2021-015**  
**DENR**

/jcn



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