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**Re: MEMORANDUM DATED AUG.. 26, 2021- REQUESTING FOR ASSISTANCE-MR. JOHN REY CAYABO**

1 message

**JOHN REY CAYABO** <jrgcayabo@gmail.com>

Tue, Nov 2, 2021 at 8:58 AM

To: DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, Enforcement Mimaropa &lt;enforcement.mimaropa@gmail.com&gt;, ARDTS MIMAROPA &lt;ardts.mimaropa@gmail.com&gt;

Cc: R4B CENRO Roxas Palawan &lt;cenroroxaspalawan@denr.gov.ph&gt;

Good day!

Would like to follow-up on my request and concern regarding Lot 328, per Document Tracking Number E-2021-71803.

I would also like to inform that as per inquiry to Anti-Red Tape Authority, here is their reply to me which states that;

***Per RA 11032 one of the violations are failure to render government services within the prescribed processing time on any application or request without due cause; (Pagkabigo na makapagbigay ng mga serbisyo ng gobyerno sa loob ng natakandang oras ng pagproseso sa anumang aplikasyon or kahilingan nang walang angkop na kadahilanan). Ayon sa batas, dapat ay hindi lalagpas sa 3-7-20 days ang anumang transaksyon batay sa klase o type ng transaksyon na inyong ina-avail sa anumang ahensya o sangay ng Gobyerno. 3-araw para sa Simpleng Transaksyon, 7-araw para sa Komplikadong Transaksyon at 20-araw para sa teknikal o highly technical na transaksyon.***

To reiterate, my letter request has been sent to your office last August 7, 2021. The Office of the Regional Director issued a memorandum last August 27, 2021. It has been more than the prescribed period and even did not comply to the memo issued by the Regional Director.

Thus, I am following up again regarding my request and concern and hoping for appropriate action/s the soonest time, to prevent filing official complaint or reporting to Anti-Red Tape Authority.

Thank you and keep safe!

Sincerely,

JOHN REY G. CAYABO

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On Fri, Oct 22, 2021 at 11:02 AM DENR Mimaropa Region <mimaroparegion@denr.gov.ph> wrote:

Ma'am/Sir,

This is to acknowledge receipt of your email. Please be informed that your email was forwarded to the Enforcement Division for their information and appropriate action per Document Tracking Number E-2021-71803.

Thank you and keepsafe.

MILNER M. MACARANDANG  
Administrative Assistant III  
PMD/RICU Staff

On Fri, Oct 22, 2021 at 9:30 AM JOHN REY CAYABO &lt;jrgcayabo@gmail.com&gt; wrote:

Good day!

Kind follow up on the request and concerns submitted to your end.

Thank you!

On Wednesday, October 13, 2021, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt; wrote:

Ma'am/Sir,

This is to acknowledge receipt of your email.

Please be informed that your email was forwarded to the Enforcement Division for their information and appropriate action.

Thank you and keep safe.

MILNER M. MACARANDANG  
Administrative Assistant III  
PMD/RICTU Staff