



Republic of the Philippines
Department of Environment and Natural Resources
Region IV- MIMAROPA

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

By the National Highway, Poblacion, Taytay, Palawan, 5312

Mobile Contact Nos. 0926-505-9335, 0912-171-3889

Email: cenrotaytay@denr.gov.ph

November 16, 2021

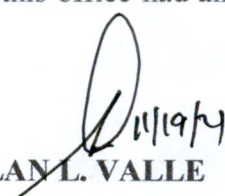
MEMORANDUM

FOR : Regional Executive Director
DENR Region IV-MIMAROPA
Thru: The Provincial Environment and Natural Resources Officer-
Palawan

FROM : The Community Environment and Natural Resources Officer

SUBJECT : **PCC-GDP-01-2021-187 AND PCC-CYR-10-19-2021-290**
COMPLAINTS OF BRAULIO ADOVISO JR

Respectfully forwarded is the memorandum on the above subject of cenro8888taytay@denr.gov.ph Permanent Focal Person duly conformed to by Alternate Focal Person with the undersigned's concurrence that the complaint against Ms Ana Liza Del Rasario Marasigan under PCC-CYR-10-10-2021-290 be now considered closed. PCC-GDP-01-29-2021-187 is hereby remanded to the National Water Resources Board (NWRB) who has its original jurisdiction and in as much that this office had already submitted the report of inspection and investigation as requested.


ALAN L. VALLE

Copy furnished:

denr8888palawan@yahoo.com

denr8888mimaropa@yahoo.com

actioncenter@denr.gov.ph

aksyonkalikasan@denr.gov.ph

mimaroparegion@denr.gov.ph

DENR CENRO
TAYTAY, PALAWAN
RELEASED

BY:

DATE:

NOV 23 2021

ON

3637



Republic of the Philippines
Department of Environment and Natural Resources
Region IV- MIMAROPA

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

By the National Highway, Poblacion, Taytay, Palawan, 5312

Mobile Contact Nos. 0926-505-9335, 0912-171-3889

Email: cenrotaytay@denr.gov.ph

**TAYTAY, PALAWAN
RECEIVED**

November 11, 2021

MEMORANDUM

SY: 11-11-21 CN 1827
FOR : The Community Environment and Natural Resources Officer
FROM : cenro8888taytay@gmail.com Permanent Focal Person (PFP)
SUBJECT : **PCC-GDP-01-29-2021-187 AGAINST NEWSSCAI
PCC-CYR-10-19-2021-290 AGAINST ANA LIZA DEL ROSARIO
MARASIGAN
BRAULIO ADOVISO JR - COMPLAINANT**

Received on my desk on November 9, 2021 is the above concern. The receipt in the Office is through PENRO by E-mail (Annex 1). The undersigned as PFP sent an acknowledgment E-mail dated November 10, 2021 (Annex 2) informing the PENRO of missing supposed November 2, 2021 complaint of Mr Adoviso, Jr (*Adoviso* hereinafter). The following were furnished of the acknowledgment letter in compliance to PENRO memorandum dated October 08, 2021: denr@8888.gov.ph , denr8888mimaropa@yahoo.com , aksyonkalikasan@denr.gov.ph , jun_adoviso@yahoo.com , med@nwrp.gov.ph , pcc@malacanang.gov.ph , and watersystemnewguinlo@gmail.com .As of today, we still have no reference of the alleged November 02, 2021 letter of *Adoviso*.

I. PCC-GDP-01-29-2021-187
(Complaint against NEWSSCAI)

NEWSSCAI hereinafter is New Guinlo Environmental Water Supply and San Cons. Ass. Inc. Records bear this Complaint was a referral to the National Water Resources Board (*NWRB*) from the Presidential Complaint Center on February 15, 2021 (Annex 3). Attached to it was the basic two page letter (Annex 4 to 4a) dated September 21, 2020 *Adoviso* and Edilberto B. Supetran (*Supetran* hereinafter). *NWRB* sought our assistance in a letter dated October 8, 2021 (Annex 5) which was received in this Office on October 11, 2021 (Doc. Ref. No: 2021-5007) along with certain E-mails of *Adoviso* to *NWRB* dated February 8, 2021; March 31, 2021, and September 22, 2021 (Annexes 6 to 6c). It appears that *NWRB* sent letter to *NEWSSCAI* General Manager on November 25, 2020 (Annex 7). *NEWSSCAI* responded:

- | | |
|--|----------|
| • Proof of service on April 13, 2021 and received in <i>NWRB</i> on April 14 | Annex 8 |
| • Notarized <i>NEWSSCAI</i> comment through Board Resolution 03-21 | Annex 8a |
| • <i>NEWSSCAI</i> Certificate of Incorporation | Annex 8b |
| • Bacteriological Examination of Water Samples dated February 15, 2021 | Annex 8c |
| • <i>NEWSSCAI</i> Certificate of Registration with BIR dated January 1, 2005 | Annex 8d |
| • Proof of payment of <i>NEWSSCAI</i> | Annex 8e |
| • <i>NEWSSCAI</i> Official Receipt | Annex 8f |

II. PCC-CYR-10-19-2021-290
(Complaint against Ana Liza del Rosario-Marasigan)

Records on this bear two E-mails from jun_adoviso@yahoo.com on October 19, 2021 namely: sent at 1:29PM (Annex 9 & 9a) to med@nwrp.gov.ph and a follow up at 5:59:31 PM to pcc@malacanang.gov.ph (Annexes 9b & 9c). *NWRB* responded to

jun_adoviso@yahoo.com with a copy furnished to this Office (Annex 9a).

III. Actions in this Office Office (CENRO)

The basic referral of *NWRB* to this Office (Annex 5) was assigned to the desk of Ecosystem Management Specialist Ana Liza D. Marasigan (*Marasigan* hereinafter) on October 11, 2021 with the instruction to conduct the investigation pursuant to *NWRB* request (Annex 10). Thereby, *Marasigan* complied and submitted her three-page report on November 4, 2021 corresponding to CN 5587 apart from eight-page annexes as photo documentation. The next day, the *CENR* Officer sent letter to the Chief, Monitoring and Enforcement Division of the *NWRB* furnishing a copy each to the *PENRO* and the Regional Executive Director. The letter is almost verbatim of the report of *Marasigan* (Annex 11-11b) including annexes except a bit in paragraphs 1 and 2 (Annex 11c to 11j). Separate letter of the same date informing of the submission of report was also sent to Complainants *Adoviso* and *Supetran* and furnishing copies to *NWRB*, *DENR* Regional Office, *PENRO*, *NEWSSCAI*, and the Barangay Local Government Unit of New Guinlo, Taytay, Palawan (Annex 12).

IV. Evaluation

The basic complaint (Annex 4 and 4a) contains nineteen more signatories aside from *Adoviso* and *Supetran*. There are seven (7) complaint concerns therein with three sub items under item 5. It must be stressed that it was lodged with the *NWRB* which had been more than a year ago. It is evident, however, that *NWRB* had acted on the Complaint; hence, *NEWSSCAI*, submitted its Board Resolution No. 03-21. Sufficient in form though, it is appreciated for having been undertook under oath as opposed with the Complaint. It is also impartial for having said both denials against and admissions of allegations in the complaint with sorts of reason.

The Answer of *NEWSSCAI* Board reached the Complainants through *Aldoviso* from *NWRB*. Unsatisfied, *Aldoviso* accused the Board of lying; hence the request of *NWRB* for assistance of this Office to conduct investigation and inspection. The undersigned has taken note of the following in the report of *Marasigan* carried verbatim in the letter of the *CENR* Officer to *NWRB* (Annex 11 to 11j):

- *Marasigan* did the effort of meeting some of the Complainants despite the Complaint is represented only by *Adoviso* and *Supetran*.
- *Adoviso* was not in the place at the time of the representation of *Marasigan* in the field. The former admitted this only in his E-mail dated October 19, 2021 to the Presidential Compliant Center (Annex 9b) and further he admitted:

“...Ako po ay kasalalokoyang nasa Makati dahil taga dito po talaga ako...” underscoring supplied (Annex 6a)

- The geotagged pictures submitted by *Marasigan* prove she directly got data by house to house drop in some of the Complainant's respective residence (Annexes 11g and 11h).
- Ricardo C. Belono and Oscar Abes who respectively are eighteenth (18th) and nineteenth (19th) signatories in the Complaint (Annex 4a) are not *NEWSSCAI* members.
- The report is fair that it includes both admissions and denials of issues as in the explanation in the Resolution of the *NEWSSCAI* Board.
- The water flowing from the faucet by sampling test passed the Bacteriological Examination conducted at the Provincial Health Office (Annex 8c or 11d).

- Complainant Nerio Escaba (*Escaba* hereinafter), who is fourth in the list (Annex 4_a), desires that the consumers and the management of *NEWSSCAI* have dialogue.
- *Marasigan* also conducted an inspection in the water system (Annex 11_f) in compliance to the request of *NWRB* and rendered the data just as what she found out.

Marasigan concluded her report with a very good recommendation that, especially considering the manifestation of *Escaba*, *NEWSSCAI* should resolve the concerns within its organizational provisions. She is yet to submit her explanation as required in the memorandum of the *PENRO* (Annex 1).

Conclusion and recommendation

The undersigned sees the explanation of *Marasigan* on the blame of bias of *Adoviso* is immaterial anymore in this examination. The Resolution of *NEWSSCAI* Board responding to the Complaint is deemed sufficient to the representation of both the management and consumers. Inconveniences are admitted but these are evidently reconcilable within the *NEWSSCAI*. If there are some still among the signatories in the Complaint who would push issues on the matter, the undersigned attribute it to the following words in the basic complaint dated September 21, 2020 (Annex 4_a) which is an unhealthy call of few in reportedly more than four hundred (400) member-consumers.

“... At sana po ay magkaroon kami ng bagong Water Service Provider na legal at may puso...”

The undersigned appreciates so much the manifestation of *Escaba* and recommends the closure of the issue insofar as Ticket Reference # PCC-CYR-10-19-2021-290 is concerned pertaining to this jurisdiction while Ticket Reference # PCC-GDP-01-29-2021-187 is for the disposition of the *NWRB* who has the original jurisdiction thereof.

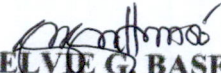
Final note

If any there be missing in the process, it is the failure of the Office to notify in time the representative complainants of the receipt of the request of *NWRB* for investigation and inspection on the issue; though, the latter did it. It is always basic in the receipt of any 8888 hotline related complaint to inform the complainant of the actions to be or taken thereof. Attached are drafts of further action to this report consisting letter to the Complainant and endorsement for the *PENRO* furnishing copies to various 8888 hotline venues.

Submitted:


MARIANO P. LIANG, JR.
Development Management Officer IV

My conformity:


ELVIE G. BASE
Administrative Officer I
Alternate Focal Person



Republic of the Philippines
Department of Environment and Natural Resources
MIMAROPA Region
PROVINCIAL ENVIRONMENT AND NATURAL RESOURCES
Sta. Monica, Puerto Princesa City

"Annex 1"

November 08, 2021

MEMORANDUM

TO : The Community Environment
and Natural Resources Officer
Taytay, Palawan

FROM : The Provincial Environment
and Natural Resources Officer

SUBJECT : **PACC COMPLAINT OF BRAULIO ADOVISO JR. DATED
NOVEMBER 02, 2021 AGAINST NEWSCCAI AND ANNALIZA
DEL ROSARIO MARASIGAN.**

**DENR CENRO
TAYTAY, PALAWAN
RECEIVED**
BY: *Sub*
DATE: 11.9.21 CN 1661

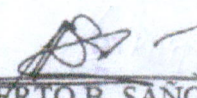
Referred for your immediate action is a PACC complaint of Mr. Braulio A. Adoviso Jr. dated November 02, 2021.

Mr. Adoviso is complaining about an alleged bias in the conduct of investigation by Anna Liza Del Rosario Marasigan.

In view of this, kindly require Ms. Marasigan to submit the report regarding her investigation conducted. Likewise, please require her to submit an explanation regarding the complaint being raised against her. Submit the report to this Office for further review and submission to PACC.

For strict compliance.

This electronic mail serves as our official notice to you.


ERIBERTO B. SANTOS CESA

Copy Furnished:
aksyonkalikasan@denr.gov.ph
<MED@NWRB.GOV.PH>

NDC/MES Doc No. 2021-10758



Republic of the Philippines
Department of Environment and Natural Resources
Region IV - MIMAROPA

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

5312 Taytay, Palawan
by the National Highway, Poblacion, Taytay, Palawan
email ad: cenrotaytaypal@yahoo.com.ph
Contact Nos.: 0912-171-3889 (Talk and Text) 0926-505-9335 (TM)

"Annex 2"

Subject: **PCC-GDP-01-29-2021-187**

November 10, 2021

denr8888palawan@yahoo.com
PENRO-Palawan
Sta. Monica, Puerto Princesa City

Acknowledging receipt by the Co-Focal Person of cenro8888taytay@gmail.com of your memorandum dated 08, 2021 bearing the following subject:

"SUBJECT : PACC COMPLAINT OF BRAULIO ADOVISIO JR. DATED NOVEMBER 02, 2021 AGAINST NEWSCCAI AND ANNALIZA DEL ROSAIO MARASIGAN."

Initial review thereof disclosed the alleged November 2, 2021 complaint of Mr Adoviso, Jr is not among the attachments sent. We have Email letters from jun_adoviso@yahoo.com dated October 19, 2021 at 1:29 PM and October 19, 2021 at 5:59:31 PM respectively sent to med@nwr.gov.ph and pcc@malacanang.gov.ph received as furnished copies from the Office of Chief, Monitoring and Enforcement Division of National Water Resources Board.

Please look into it if the alleged November 2, 2021 letter of Mr Adoviso, Jr is distinct from the October 19 letters.

Thank you.

cenro8888taytay@gmail.com Co Focal Person

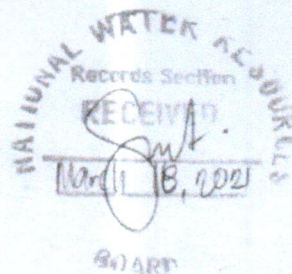
Copy furnished:

denr@8888.gov.ph
denr8888mimaropa@yahoo.com
aksyonkalikasan@denr.gov.ph
jun_adoviso@yahoo.com
med@nwr.gov.ph
pcc@malacanang.gov.ph
watersystemnewguinlo@gmail.com

1

*Annex 3"

Office of the President
PRESIDENTIAL COMPLAINT CENTER
Malacañang, Manila



15 February 2021

Executive Director SEVILLO D. DAVID, JR., Ph.D.
National Water Resources Board
8th Floor, NIA Bldg., EDSA, Diliman, Quezon City

Sir:

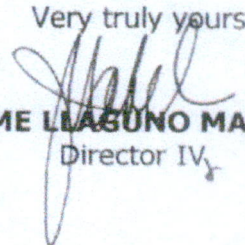
Respectfully forwarding the attached copy of an email, with enclosure/s, from **Mr. BRAULIO A. ADOVISO, JR.**, <junmalampayasounds@gmail.com>, for appropriate action, consistent with existing laws, rules and regulations, subject of the Center's earlier e-transmittal to that Board.

PCC Code No.	Date of email	Referred to Agency	Date sent to agency
PCC-GDP-01-29-2021-187	January 29, 2021	NWRB	February 2, 2021

A reply direct to the party/ies concerned copy furnished the Center, citing PCC Code Number, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,


JAIME LIAGUNO MABILIN
Director IV

Encl.: All enclosures forwarded to agency
✓/MLS

***Please disregard if advice of status or action taken had been earlier sent.**

IMPORTANT

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the Presidential Complaint Center immediately and dispose this communication in accordance with the provisions of Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012.

BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);
736-8603 (Social Services Division); Fax Number: 736-8621
Email Address: pcc@malacanang.gov.ph

Dr. Sevilla D. David, Jr.
Executive Director - NWRB

Annex 4

Kami po ay mamayan ng Barangay New Guinlo, Taytay, Palawan. Dumudulog po kami sa inyong tanggapan dahil sa masamang nararanasan namin sa aming patubig at sa pamunuan nito na pinatatakbo ng New Guinlo Environmental Water Supply And Sanitation Consumers Association, Inc. na kung saan ay 17 taon na nila itong pinatatakbo.

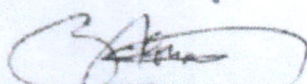
Ang mga sumusunod po ang mga masamang nararanasan namin sa aming patubig :

1. Quality - Kapag tag-ulan po kadalasan namin nararanasan na malabo at marumi ang lumalabas na tubig sa aming gripo. Nilong nakaraan na taon ay nakaranas kami na mabaho ang amoy ng lumalabas na tubig sa gripo, na amoy na nabubulok na hayop na Pantot. At hindi namin alam kung may ginagawa silang periodically laboratory testing sa patubig.
 2. Walang tubig sa panahon ng tag-init mula month of February hanggang month of June. At sa unang banda ng panahon na ito ng tag-init ay may kaunti pa na lumalabas na tubig pero ang nararanasan namin na ang unang lumalabas sa gripo ay malakas na buga ng hangin na nagrerecord sa kuntador ng tubig, at ang kasunod nito ay napakaruming tubig na kulay kalawang na may kasamang buhangin, at ang nalipon lang namin na tubig minsan umaabot lang sa dalawa or tatlong timba. Pagdating ng huling Lingo ng month of February ay totally wala ng tubig. Tapos pinababayaran pa rin sa amin ang monthly minimum na walang tubig kahit hindi namin ito napakinabangan. Hindi namin malaman kung saan napupunta ang pundo dahil wala naman silang ginagawang development para magkaroon kami ng ibang source ng tubig sa panahon ng tag-init kapag wala ng tubig sa sapa.
 3. Pagpuputol ng supply ng tubig sa mga taong hindi makapag bayad ngayong panahon ng Pandemya. Ang pagkaalam po namin ay ipinagbabawal nyo itong gawin ng mga Water Service Provider, tama po ba?
 4. Hindi pagbibigay ng official receipt na authorized ng BIR sa tuwing pagbabayad namin sa patubig. At hindi nila pinirmahan ang resibo na ibinigay nila sa amin.
 5. Hindi maayos na Serbisyo :
 - a. Hindi kaagad inaayos ang mga sirang linya ng tubig kung kaya't nagiging dahilan ng paghina ng pressure ng tubig.
 - b. Hindi namin alam kung accurate pa ba ang ikot ng kuntador ng tubig.
 - c. Hindi agad nabibigyan ng aksyon kapag may naputol na kuntador ng tubig dahil sa kalumaan at kinakalawang na tubo na pinagkakabit nito. Kung kaya't napipilitan ang consumer na gawan ng paraan para may magamit ito na tubig sa pamamagitan ng pagkakabit ng hose. At after ng ilang months na wala silang aksyon para maikabit ang kuntador ay kakasohan nila ito sa Barangay ng illegal connection.
 6. Ang pamunuan (BOD) ng patubig ng New Guinlo Environmental Water Supply And Sanitation Consumers Association, Inc. ay wala sa amin maipakita na Certificate of Public Convenience galing NWRB. Ang ipinakikita lamang nila sa amin ay Water Permit na ibinigay ng NWRB sa Provincial Government of Palawan na may Water Permit No. 21320.
 7. SEC Registration. Tiningnan namin sa website ng SEC ang pangalan ng water service provider namin at nakita namin na hindi na lumabas ang name nito. Napag alaman namin na hindi ito nagre-renew ng SEC Registration at hindi rin nagsa-submit ng AFS at GIS.
- Kami po na mamayan ng Barangay New Guinlo ay humihiling sa inyong tanggapan na agaran ninyong mabigyan ng aksyon ang aming mga karangian ng sa ganon ay hindi manganib

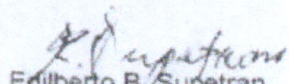
ang aming kalusogan. At sana po ay magkaroon kami ng bagong Water Service Provider na legal at may puso. Maraming salamat po.

Nilagdaan po namin ngayong September 21, 2020.

"Annex 4a"



Braulio A. Adoviso Jr.
Representative



Edilberto B. Supetran
Co. Representative

Barangay New Guinlo Residents :

Name	Purok	Signature
1. Maria Cristina Supetran	Matahimik	Supetran
2. Ramulo B. Dura	^{Diwa} PABKARISA	
3. Nestor y Dosal	Purok San Miguel	
4. Mario Ernesto Escaba	Purok matahimik	
5. ^{ISIDRO} ISIDRO F. BALEUR	Purok MATHIMUN	Supetran
6. Poyto F. Balente	New Guinlo Taytay	Pal.
7. Sheila Lucas transferred	Purok San Miguel	
8. JUVY L. ESCASINAS	Purok SAN MIGUEL	
9. Norato A. Bellin	Purok San Miguel	
10. PILAR D. ARELLANO	Purok Taguinay	
11. Rogelio A. Rillon	Mahanika	
12. ROMAN R. BURDEAS	MALIGAYA	
13. NONET G. ABES	MALIGAYA	
14. NINA G. ABES	MALIGAYA	
15. NINA G. abes	Maligaya	
16. Christopher Abes	Maligaya	
17. JEROME C. ACASIO	Maligaya	
18. RICARDO C. BELONO	Taguinay	
19. OSCAR G. ABES	Maligaya	



Republic of the Philippines
Department of Environment and Natural Resources
NATIONAL WATER RESOURCES BOARD
8th Floor NIA Bldg., EDSA, Diliman, Quezon City, Philippines 1100

8 October 2021

'Annex 5'

MR. ALAN L. VALLE
OIC, CENRO Taytay, Palawan
Poblacion, Taytay, Palawan
cenrotaytay@denr.gov.ph

Dear **Mr. Valle:**

Greetings!

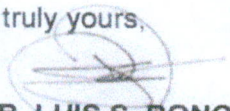
This is in reference to an inquiry before this Board dated 24 September 2021 and received by this Board's concerned Division on the same date of Mr. Braulio Adoviso Jr. regarding his complaint on the poor water quality, water interruption on specific months, disconnection of water during pandemic, and poor service of New Guinlo Environmental Water Supply and Sanitation Consumers Association Inc (NEWSSCAI). in New Guinlo, Taytay, Palawan.

This Board humbly requests for your assistance in the conduct of inspection and investigation on the concerns raised by the complainant as well as the response of NEWSSCAI.

Attached is the copy of Mr. Adoviso Jr.'s complaint and NEWSSCAI's Reply.

Thank you.

Very truly yours,


ENGR. LUIS S. RONGAVILLA
Chief, Monitoring and Enforcement Division

Copy Furnished: **MR. ERIBERTO B. SANOS**
PENRO Palawan
Brgy. Sta. Monica, Pto.
Princesa City, Palawan
penropalawan@denr.gov.ph

BRAULIO ADOVISO JR.
jun_adovsio@yahoo.com
junmalampayasounds@gmail.com

**NEW GUINLO ENVIRONMENTAL WATER SUPPLY AND
SANITATION CONSUMERS ASSOCIATION INC.**
Barangay New Guinlo, Taytay, Palawan
watersystemnewguinlo@gmail.com

Telephone no. (63.2)8 9202793, (63.2)8 9202803, (63.2)8 9202841
TeleFax no. (63.2)8 9202834
www.nwr.gov.ph



Management
System
ISO 9001:2015
ID No. 9108653150

"Yamang tubig pangalagaan, para sa kinabukasan"

"Annex 6"

na po ang mga tao doon na kunin nila ang mga contact number ng mga namumuno ng patubig doon. Pero hanggang ngayon ay wala pa akong natatanggap. Takot ang mga tao doon na banggain ang namumuno ng patubig doon dahil dalawa sa members nila ay kasalalokoyang kagawad ng barangay at ang isa dito ay ang mismong Operations Manager. Ang President naman ay isang Pastor. Ako lamang ang malakas ang loob na makipag banggaan sa kanila kaya ako ung naging representative nila.

Sana po ay makapag padala kayo ng tao nyo doon. Ang sulat na ipinadala nyo ay madali lang iwasan ito kapag hindi nila ito kinuha.

Gumagalang,

Braulio Adoviso Jr

Sent from Yahoo Mail on Android

On Wed, Mar 31, 2021 at 12:33 pm, NWRB Med
<med@nwr.gov.ph> wrote:

Good day!

Kindly see attached.

Monitoring and Enforcement Division

On Mon, Feb 8, 2021 at 10:11 PM JUN ADOVISO <jun_adoviso@yahoo.com> wrote:
Greetings Sir

Ipinaalam ko po sa inyo na binigyan na namin ng copy ang leadership ng New Guinlo Environmental Water Supply And Sanitation Consumers Association Inc ng letter na ipinadala nyo sakín sa email at na received na po nila ito. Nakalakip po dito ang attachment na letter na may pirma nila.

Para po sa inyong reference ito po ang mga pangalan ng BOD members ng NEWSSCAI at ng manager nila:

1. Von Erick Gonzales - President
2. Antonio Paelma - Member
3. Purita Bolen - Member
4. Marcelito Habig - Member
5. Henry Jarabejo - Manager and Barangay Kagawad.

Salamat po
Braulio A. Adoviso Jr

Sent from Yahoo Mail on Android

On Thu, Feb 4, 2021 at 3:51 PM, NWRB Med
<med@nwr.gov.ph> wrote:

"Annex 6a"

Ipababasa muna po namin sa mapipili naming abogado ang sagot nila para po sa legal advice.
Maraming salamat po.

Sent from Yahoo Mail on Android

On Tue, Sep 21, 2021 at 5:56 pm, NWRB Med
<med@nwr.gov.ph> wrote:
Good day!

Furnishing you herewith the response of New Guinlo Water System in reference with your complaint.

For your reference and information.

Thank you.

Monitoring and Enforcement Division

On Tue, Apr 6, 2021 at 5:21 PM NWRB Med <med@nwr.gov.ph> wrote:

----- Forwarded message -----

From: **NWRB Med** <med@nwr.gov.ph>

Date: Tue, Apr 6, 2021 at 5:19 PM

Subject: Re: NEWSSCAI already received the copy of your letter.

To: JUN ADOVISO <jun_adoviso@yahoo.com>, <junmalampayasounds@gmail.com>

Good day!

Kindly see attached.

Monitoring and Enforcement Division

On Wed, Mar 31, 2021 at 10:20 PM JUN ADOVISO <jun_adoviso@yahoo.com> wrote:
Good evening po Sir.

Paano nyo po ba ipinadala yong letter nyo sa NEWSSCAI? Ito po ba ay registered mail sa Post office? Kasi po naibigay na namin sa inyo ang ibang information tungkol sa kanila. Maliwanag naman na may violation silang ginagawa. Hindi po ba kayo magpapadala ng tao nyo doon upang direct kayong magkaroon ng ugnayan, at ma-inspection nyo ang kasalokoyang sitwasyon ng patubig namin doon. Liblib na lugar po iyon at walang mga house or office number para sa exact address ng NEWSSCAI. Sa ngayon po ang ginagamit nilang opisina ay ang dating Barangay Health Center. Naipaalam na namin po sa inyo ang violation na ginawa nila tulad ng pag-operate ng patubig na walang Certificate of Public Convenience. At ang pamumutol ng serbisyo ng patubig sa panahon ng pandemic. Bilang kayo ang Ahensya ng Gobyerno na nangangasiwa sa Patubig ay inaabangan namin kung ano ang aksyon sa mga violation nila.

Ako po ay kasalalokoyang nasa Makati dahil taga dito po talaga ako. Tumira po ako sa Palawan dahil andon ang pamilya ko at hanap buhay. Umuwi po ako noong nakaraang January dito. Sinabihan ko

DENR CENRO
TAYTAY, PALAWAN
RECEIVED
BY: *[Signature]*
DATE: 10-11-21 CN 5007

Fwd: Nagsisinungaling ang NEWSSCAI

External
Inbox



NWRB Med <med@nwr.gov.ph>

"Anno Gb"

Sat, Oct 9, 2:16
PM (2 days ago)

to me, penropalawan, JUN, junmalampayasounds, watersystemnewguinlo

Filipino

English

[Translate message](#)

[Turn off for: Filipino](#)

Good day!

Please see the attachments.

Kindly acknowledge receipt of this email.

Thank you.

Monitoring and Enforcement Division

----- Forwarded message -----

From: JUN ADOVISO <jun_adoviso@yahoo.com>

Date: Fri, Sep 24, 2021 at 2:22 AM

Subject: Re: Nagsisinungaling ang NEWSSCAI

To: <med@nwr.gov.ph>, <junmalampayasounds@gmail.com>

Good morning po Sir.

Gusto po namin malaman kung ano ang gagawin nyo na action kapag nakapag bigay kami sa inyo ng evidence na nagsisinungaling sila sa notaryado nila na sagot sa inyo? Lalo na sa ginawa nilang pamumutol ng serbisyo ng tubig noong panahon ng Pandemic na ipinagbabawal ng Bayanihan Act 1?

Naghihintay po sa inyong sagot,

Braulio Adoviso Jr.

[Sent from Yahoo Mail on Android](#)

On Wed, Sep 22, 2021 at 11:46 am, JUN ADOVISO

<jun_adoviso@yahoo.com> wrote:

Good day po.

Gusto ko po ipaalam sa inyo na ngayon ko lang natanggap ang reply sa inyo ng NEWSSCAI, September 22, 2021.



NATIONAL WATER RESOURCES BOARD

8th Floor NWR Bldg., EDSA Corridor, Quezon City, Philippines 1100

Annex 7

28 November 2020

CENTRAL MANAGER

New Central Environmental Water Supply and Sanitation Consumers Association, Inc.
Barangay New Central, Taguig, Philippines

Dear Sir/Madam:

Greetings!

This is in reference to a complaint through email dated 21 September 2020 of the residents of Barangay New Central, Taguig, Palawan, represented by Basilio Adriano Jr. regarding the poor quality of water, water shut-off, or specific incident, disconnection of water during pandemic, poor service and operation of a waterworks system within the service territory of Public Convenience (PC) of New Central Environmental Water Supply and Sanitation Consumers Association, Inc.

Please be informed that operating a waterworks system without full possession of Certificate of Public Convenience is a violation against Section 15 of the Commonwealth Act No. 146 which reads:

"No person or corporation shall be the owner or operator of the public service shall operate in the Philippines without possessing a valid and subsisting certificate from the Public Service Commission, known as 'certificate of public convenience' or 'certificate of convenience and public necessity,' as the case may be, in the case of the operation of said service and the violation of this provision shall constitute a criminal offense and a professional liability under the law."

Likewise, disconnection of water supply in the time of pandemic is a violation of the guidelines set by Memorandum Order No. 2020-01 issued by this Board.

Attached is a copy of the Complaint Letter and Memorandum Order No. 2020-01 for your reference and appropriate action.

Subsequent to the actions undertaken attaching therewith prior to resolution of the complaint to this Board within fifteen (15) days upon receipt hereof and copy thereof to the complainant Mr. Adriano Jr. for their information. In addition, file and return Certificate of Public Convenience to this Board within fifteen (15) days upon receipt hereof.

Failure to comply with this instruction shall constitute a violation of the Board's response procedure, legal sanctions provided under existing laws.

Thank you.

Respectfully yours,

ENGR. JANEL MELTRAN

Chief, Monitoring and Improvement Division

cc: Recanto Adriano, Jr.
janel.meltran@nwr.gov.ph

cc: Mr. Adriano, Jr.

Enclosure: 1. Complaint Letter 2. Memorandum Order No. 2020-01



Enclosure: 1. Complaint Letter 2. Memorandum Order No. 2020-01

*For more information, please contact the NWRB at (02) 8636-1000

RECEIVED

SD

02/05/2021

RECEIVED

Rev - BOO recd
NEWSCA
2-06-21

"Amex 8"

NEW GUINLO WATER SYSTEM DOCUMENTS

1 message

New Guinlo Water System

<watersystemnewguinlo@gmail.com>

To: wud@nwr.gov.ph

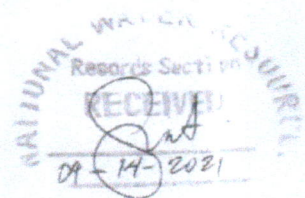
Tue, Apr 13, 2021 at 1:
F

 Virus-free. www.avast.com

2 attachments

 **new guinlo water system.pdf**
4745K

 **new guinlo official receipt.pdf**
33K



NEW GUINLO ENVIRONMENTAL WATER SUPPLY & SANITATION
CONSUMERS ASSOCIATION INC.

"Amex 8a"

BOARD RESOLUTION NO. 05-21

"ANSWER FOR THE COMPLAINT OF BRAULIO A. ADOVISO JR. and OTHER
SIGNATORIES"

WHEREAS, on March 2, 2021 at 10:00 o'clock in the morning, the President called a
Special meeting at its main Office at Taytay, Palawan.

WHEREAS, after a thorough deliberation and for purpose of expediency the Board
has given its answer to the complaint filed by BRAULIO A. ADOVISO JR. and Other
Signatories, hereto stated to wit;

"Bilang katugunan po sa reklamo/karaingan ni BRAULIO A. ADOVISO JR. na may
kalakip na pirma ng (19) na tao, ay ang mga sumusunod;

1. Ang kategorya po ng aming source ng tubig ay SURFACE WATER na kung saan
kapag sobrang malakas ang ulan ay talagang Malabo ang tubig sa ilog ngunit ito
po ay dumadaan sa aming filtration gallery bago pumasok sa settling basin
papunta ng reservoir tank nakung saan ay treated napo ang tubig sapagkat meron
pong chlorination (dripping method)
2. Sapagkat surface water ang source natural na kapag summer season ay humihina
ang flow ng tubig ngunit hindi naman nawawala;
3. Totoong may hangin na lumalabas sa metro sa unang bugso sapagkat kami po ay
nagsasara sa gabi bilang paghahanda kanabukasan (part of regulating procedure)
kung minsan po ay Malabo ang tubig sa ibang bahay ngunit hindi po lahat, ang
dahilan po nito ay sa sobrang tagal napo ng linya ng individual connection ay
nagkakaron po ng sediments sa hose at pvc pipes;
4. Para po sa kaalaman ng lahat ay mayroon po kaming financial statement monthly
at ito ay makikita sa aming opisina kung sila ay pupunta dito;
5. Hindi po totoo na pinabayaran naming ang minimum charge kahit wala na
consume na tubig, kapag may na reading sa metro, babayaran po ang minimum na
fifty (50) pesos;
6. Meron po kaming bank account na kung saan doon nakalagak an aming pera;
7. Wala po kaming pinutulan ng serbisyo during pandemic;
8. Sa panahon ng maubos ang aming official receipt ay medyo naantala ang aming
serbisyo;
9. Ang aming pong plumber ay nagiisa lang, kung kayat hindi kayang serbisyohan
agad-agad lahat ng nangangailangan, ngunit tinutugunan na naming ito;
10. Nagsasagawa po kami ng callibration ng metro kapag may request;
11. Totoo pong wala kaming Certificate of Public Convenience sapagkat wala pong
naibigay sa amin ang provincial government sapagkat sila po ang permittee ng
water system naming sa NWRB;
12. SEC Registration, meron po kami, kaya lang po hindi naming na update dahil po
naka depende kami sa Provincial Government, ngunit sa ngayon po ay muli na
kaming nag uupdate."

WHEREAS, Documents hereto attached and made an integral part hereof.

WHEREAS, the Board adjourned the meeting at 12:00 noon.

RESOLVED, that the complaint has been answered and further resolved by taking
action and to furnish copies to concerned government offices, office file and complainant.

Board of Directors

ANTONIO L. PAEMA
TIN 144-617-525

VON ERICK GONZALEZ
TIN 321-420-112

PURITA T. BOLEN
TIN 155-387-143

MARCELITO HABIG
LTO-LIC. NO. D11-94-023772

HENRY D. JARABEJO (LOCAL MANAGER)
TIN 300-396-773

DOC NO. 25
PAGE NO. 6
BOOK NO. XXXV
SERIES OF. 2021

SUBSCRIBED AND SWORN TO before me this MAR 17 2021 day of _____ at Puerto
Princesa City, Palawan, affiants swore to me the truthfulness and veracity of the
Resolution and exhibiting to me their ID's written below their names.

ATTY. MA. BUENCONSEJO LIMARRAZIO
NOTARY PUBLIC
UNTIL DECEMBER 31, 2023
PTR NO. 14-94136
ISSUED ON: 1-4-2021-PTO-PRINCITY
TIN NO. 138-980-519



REPUBLIC OF THE PHILIPPINES
SECURITIES AND EXCHANGE COMMISSION
SEC Building, EDSA, Greenhills
City of Mandaluyong, Metro Manila

"Amex 8b"

COMPANY REG. NO. CN200419215

CERTIFICATE OF INCORPORATION

KNOW ALL MEN BY THESE PRESENTS:

This is to certify that the Articles of Incorporation and By-Laws of

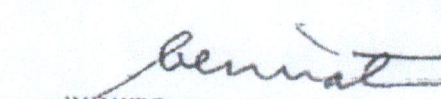
**NEW GUINLO ENVIRONMENTAL WATER SUPPLY & SANITATION
CONSUMERS ASSOCIATION INC.**

were duly approved by the Commission on this date upon the issuance of this Certificate of Incorporation in accordance with the Corporation Code of the Philippines (Batas Pambansa Blg. 68), and copies of said Articles and By-Laws are hereto attached.

This Certificate grants juridical personality to the corporation but does not authorize it to undertake business activities requiring a Secondary License from this Commission such as, but not limited to acting as: broker or dealer in securities, government securities eligible dealer (GSED), investment adviser of an investment company, close-end or open-end investment company, investment house, transfer agent, commodity/financial futures exchange/broker/merchant, financing company, pre-need plan issuer, general agent in pre-need plans and time shares/club shares/membership certificates issuers or selling agents thereof. Neither does this Certificate constitute as permit to undertake activities for which other government agencies require a license or permit.

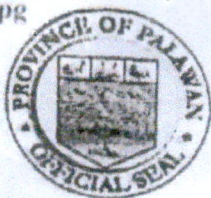
As a registered corporation, it shall submit annually to this Commission the reports indicated at the back of this certificate.

IN WITNESS WHEREOF, I have hereunto set my hand and caused the seal of this Commission to be affixed at Mandaluyong City, Metro Manila, Philippines, this 14th day of December, Two Thousand Four.


BENITO A. CATARAN
Director

Company Registration and Monitoring Department





Republic of the Philippines
Provincial Government of Palawan
PROVINCIAL HEALTH OFFICE
SPS Gov't. Center, PEO Compound, Banca-Bancao,
Puerto Princesa City, Palawan
(048) 434-8243; (048) 434-6199; (048) 434-8243
palawanpho@yahoo.com.ph



TEST RESULT

Requesting Party: NEW GUINLO WATER SYSTEM
New Guinlo, Taytay, Palawan

"Annex 8c"

Date/Time of Collection: 02/09/2021 06:25 AM

Received: 02/09/2021 12:32 PM

Examination: 02/09/2021 02:20 PM

Reported: 02/15/2021 03:49 PM

Sample Source: Water District

Sampling Point:

Sampling Pt. Location: PUROK PAGKAKAISA

Collected by: FAUSTINO, CHARLIE C / SABENACIO, RICARDO JR T

Accession No.: 157

OR No.:

BACTERIOLOGICAL EXAMINATION OF WATER SAMPLES

Physical Characteristics:

Sample Code	Results of Analysis (a/)			Remarks
	Total Coliform (MPN/100ml)	Fecal Coliform (MPN/100ml)	HPC (CFU/ml)	
	< 1.1	< 1.1	1	PASSED
PNSDW AO 2006-004	< 1.1	< 1.1	< 500	

Legend: Test method used a/ = Multiple Tube Fermentation Technique, SMEW 19th Edition 1995

- Note:
- Result of examination specifically related to sample as received.
 - Test results shall not be reproduced except in full without the written approval of the examining laboratory.

Analyst: BEVERLY JANE B. PAGAYONA, RMT
Medical Technologist II

Certified by: CYRUS CECILIO A. CAABAY, RMT
Medical Technologist II

Noted by: PERLA E. PALAO, MD, DPSP
Pathologist

Released by: JESSE A. DOMINILES
Printed name/Signature

Release Date: 2021/2/2021

BIR
Form No. **2303**
Revised July 1997

REPUBLIKA NG PILIPINAS
KAGAWARAN NG PANANALAPI
KAWANIHAN NG RENTAS INTERNAS
REVENUE REGION NO. **006**
REVENUE DISTRICT NO. **036**

"Annex 8d"

1RC0001384452
OCN

CERTIFICATE OF REGISTRATION

TIN 006-232-639-000	NAME NEW GUINLO ENVRNTL WATER SUPP & SAN CONS.ASSN INC	REGISTRATION DATE 01/01/2005
REGISTERED ADDRESS NEW GUINLO TAYTAY PALAWAN 5312		

REGISTERED ACTIVITY(IES)

TAX TYPE

INCOME TAX

REGISTRATION FEE

TRADE NAME

NEW GUINLO ENVRNTL WATER SUPP
& SAN CONS.ASSN INC

LINE OF BUSINESS / INDUSTRY

9199 ACTIVITIES OF OTHER MEMBERSHIP
ORGANIZATIONS, N.E.C.

Payer Type : Association
Business Reg* Date : August 15, 2008
Issued COR : February 11, 2021
Vat

REMINDERS:

- Please pay the P500 Annual Registration fee on or before January 31 using BIR Form 0605
- Renew registration of Books of Accounts on or before the last working day of December.
- Register your books of accounts within the period as required.
- File the required returns for the registered tax types on time, with or without business operation to avoid penalties and generation of open cases.
- Surrender this Certificate immediately in cases of transfer, closure and / or any other changes in the registration details using BIR Form 1905.

I HEREBY CERTIFY THAT THE ABOVE NAMED PERSON IS REGISTERED AS
INDICATED ABOVE, UNDER THE PROVISIONS OF THE NATIONAL INTERNAL
REVENUE CODE, AS AMENDED.

LORENZO C. DELOS SANTOS

ATTY. JOHN RAIMIER T. CAMBA
Asst. Revenue District Officer

REVENUE DISTRICT OFFICER (signature over printed name)

THIS CERTIFICATE MUST BE EXHIBITED CONSPICUOUSLY IN THE PLACE OF BUSINESS

EN



"Annex 8p"

**NEW GUINLO ENVIRONMENTAL WATER
SUPPLY & SANITATION ASSOCIATION INC.**

Barangay Guinlo, 1st Zone, Marikina City
Marikina City, Metro Manila 1600, Philippines
Tel. (02) 885-1111, 885-1112, 885-1113

OFFICIAL RECEIPT

Date: _____

RECEIVED of _____

in the sum of _____ and address of _____

employed in the business of _____

The sum of _____

in full partial payment of _____

000201

RF

"Annex 9"

From: **JUN ADOVISO** <jun_adoviso@yahoo.com>
Date: Tue, Oct 19, 2021 at 1:29 PM
Subject: Re: Fwd: Nagsisinungaling ang NEWSSCAI
To: <med@nwr.gov.ph>

Good day po Sir.

Gusto ko po ipaalam sa inyo na tinawagan ako ngayon ng mga tao sa New Guinlo, Taytay, Palawan na mga kasama ko na nag reklamo ng patubig ng NEWSSCAI.

Ang dumating daw po doon na nagpakilalang taga NWRB para gumawa ng Inspection at Imbistigasyon sa reklamo namin at sa naging sagot ng mga BOD ng NEWSSCAI ay nagngangalan na Annalisa Del Rosario Marasigan.

Ang pagkakaintindi po namin sa ginagawa nyong request sa CENRO Taytay ay upang magsagawa ng Inspection at Imbistigasyon upang malaman nyo kung may katotohanan ang aming reklamo at kung totoo ang nilalaman ng sulat sa inyo na sagot ng mga BOD ng NEWSSCAI.

Pagdating po doon ng nagpakilala na taga NWRB ay hindi manlang hinanap ang mga kasamahan ko doon upang nagkaroon kami ng representative sa ginawa nyang inspection sa lugar kung saan naroon ung sinasabi ng BOD ng NEWSSCAI na meron filter, upang wala sanang bayas. Ang tangi lamang nyang kasama ay ung BOD ng NEWSSCAI.

Sa Barangay Hall ng New Guinlo na lamang nakita at nakausap ng kasamahan ko na si Mr Gigi Supetran ang nagpakilala na inyong Representative. Sinabihan daw po ang kasamahan ko ng inyong representative na masmarumi pa daw ang tubig nila kaysa tubig namin at ipinakita nito sa kasamahan ko ung video ng tubig nila kung gaano kadumi ung tubig nila kumpara sa tubig namin. Ang punto po namin dito ay hindi totoong may nakalagay na filter para malinis ung tubig bago dumating sa gripo po namin. Sa halip ay ipinagtatangol pa daw ng nagpakilalang representative nyo ang mga BOD ng NEWSSCAI.

Hindi rin daw kinausap ni Annalisa Del Rosario Marasigan ung mga kasamahan namin na pumirma na nagpapatunay na naputolan sila ng serbisyo ng tubig noong panahon ng pandemic. Sabay sabi ng mga NEWSSCAI BOD at Manager nito na hindi sila nagputol ng patubig noong panahon ng pandemic. At pinagtatawanan pa daw ng mga ito si Mr Gigi Supetran na kasamahan ko, at sinabihan pa daw sya na kahit magsumbong pa sya sa Malacanang.

Annex 9a

Ang tindi po ng bayas ni Annalisa Del Rosario Marasigan na panig sya sa BOD ng NEWSSCAI. Akala po namin ay magsasagawa ito ng walang kinikilingan na Inspection at Imbistigasyon.

Tama po ba ang naging asal at ginawa ng nagpakilala na taga NWRB na si Annalisa Del Rosario Marasigan?

Hindi po makatarongan ang ginawa nito na isinumbong sa'kin ng kasamahan ko doon sa New Guinlo, Taytay, Palawan.

Braulio A. Adoviso Jr

From: "JUN ADOVISO" <jun_adoviso@yahoo.com>
To: "Presidential Complaint Center, PCC" <pcc@malacanang.gov.ph>
Sent: Tuesday, October 19, 2021 5:59:31 PM
Subject: Matagal na aksyon sa mahigit isang taon na namin na reklamo sa NWRB. At sa may bias ang imbistigador na ipinadala ng CENRO Taytay.

Good day po.

Follow up lang po ito sa ipinadala ko sa inyo na reklamo namin sa patubig ng NEWSSCAI sa aming lugar sa New Guinlo, Taytay, Palawan.

Mahigit isang taon na po ang nakalipas ng mag padala kami ng emai na reklamo namin sa NWRB. In fairness naman po ay gumawa ng action ang NWRB sa aming reklamo kaya lang may kabagalan. At ang pinaka latest nilang aksyon ay ang request nila sa CENRO Taytay na magsagawa ng inspection at imbistigasyon sa reklamo at sagot ng inirereklamo namin.

Gusto po namin ipaalam sa inyo na sa araw na ito pumunta ang imbistigador sa lugar namin na walang ipinarating na abiso sa'min at sa inirereklamo namin na mga BOD ng NEWSSCAI ay sa kanila lang sya nakipag ugnayan. At ng malaman namin na dumating ito ay agad na pumunta si Mr Gigi Supetran na aming kasamahan. Nalaman po namin na ang pangalan ng imbistigador ay si Ms Annalisa Del Rosario Marasigan, at nagpakilala ito sa kasamahan namin na taga NWRB sya.

Narito po ako ngayon sa Manila kaya itinawag nya sa'kin ang naranasan nya sa pakikipag usap sa kanya ng imbistigador na ito. Una ung inirereklamo namin na hindi magandang quality ng tubig. Ang sagot po kasi dito ng NEWSSCAI ay dumadaan daw sa filtration ang tubig namin. Subalit alam po namin na wala ng filter ang tangke ng tubig gusto namin malaman kung ano ang masasabi after nyang magsagawa ng inspection doon. Pero ang sinabi daw ng imbistigador sabay ipinakita ung video nya na mas marumi pa daw ung tubig nila kaysa sa tubig namin. At sa pag-uusap po nila ni Mr Supetran na aming kasamahan ay may bias na ang imbistigador na ito. At tungkol sa reklamo namin na nagsagawa ng pamumutol ng serbisyo ng tubig noong panahon ng pandemic ay pinasisinungalingan ito ng BOD ng NEWSSCAI at sinabi nila na hindi nila ginawa ito, kaya ibinibigay ng kasamahan namin ung dokumento na pinirmahan ng mga naputolan ng tubig na nagpapatotoo na nangyari ito sa kanila. Subalit ayaw tanggapin ito ng imbistigador para sana maimbistigahan nya. So ang tindi po talaga ng bias ng imbistigador na ito.

Sinabi po ng kasamahan namin sa kanila na ipararating po namin ang pangyayaring iyon sa Malacanang, nagtawanan lang daw ung mga taga patubig. Ang manager at isang kagawad sa sa patubig namin na NEWSSCAI ay kasalukoyang mga kagawad ng aming Barangay. Mga ordinaryong mamayan lang po kami ng aming Barangay at walang connections. Sa tingin po

"Annex 9c"

namin ay kayo na sa Malacanang ang kinakalaban nila ng pagtawanan nila ang kasamahan namin. Lalo na't nagpapakita ng bias sa kanila ang imbistigador na ipinadala ng CENRO Taytay.

Kung kaya't inirereklamo po namin sa inyo ang imbistigador na ito na si Ms Annalisa Del Rosario Marasigan na nag pakita ng bias. Ang inaasahan po namin ng matanggap namin ang email ng NWRB na nag request na ito sa CENRO Taytay ay magiging patas ang gagawin na Inspection at Investigation sa patubig namin.

Humihingi po kami ng agaran na aksyon sa problema namin sa patubig na walang kikilingan na mali. At mapalitan ang imbistigador na ipinadala sa'min. Kung maari po sana ay hindi taga Taytay Palawan ang imbistigador para hindi kakilala ng mga BOD ng patubig namin na NEWSSCAI.

Salamat po

Jun Adoviso



Republic of the Philippines
Department of Environment and Natural Resources
NATIONAL WATER RESOURCES BOARD
8th Floor NIA Bldg., EDSA, Diliman, Quezon City, Philippines 1100

"Annex 9d"

29 October 2021

MR. BRAULIO A. ADOVISO JR.
Purok Matahimik, New Guinlo,
Taytay, Palawan
junmalampayasounds@gmail.com
jun_adoviso@yahoo.com

Dear Mr. Adoviso Jr.:

Greetings!

This is in reference to complaints before the Board and the Presidential Complaint Center dated 19 October 2021 and received by this Board's concerned Division on 19 and 25 October 2021 with PCC Code No. PCC-CYR-10-19-2021-290 of Mr. Braulio Adoviso Jr. regarding the alleged unfair inspection conducted by Ms. Annalisa Del Rosario of CENRO Taytay with respect to their complaint against New Guinlo Environmental Water Supply and Sanitation Consumers Association Inc. (NEWSSCAI) in New Guinlo, Taytay, Palawan.

Based on records, this Board has not received a copy of the inspection report by CENRO. Rest assured, an appropriate action shall be made upon receipt of the said inspection report. Also, your complaint against Ms. Del Rosario shall be for investigation.

Thank you.

Very truly yours,


ENGR. LUIS S. RONGAVILLA
Chief, Monitoring and Enforcement Division

Copy Furnished:

JAIME LLAGUNO MABILIN
Director IV, Presidential Complaint Center
Malacañang, Manila
pcc@malacanang.gov.ph

MR. ALAN L. VALLE
OIC, CENRO Taytay, Palawan
Poblacion, Taytay, Palawan
cenrotaytay@denr.gov.ph

MR. ERIBERTO B. SANOS
PENRO Palawan
Brgy. Sta. Monica, Pto.
Princesa City, Palawan
penropalawan@denr.gov.ph

Telephone no. (63.2) 9202793, (63.2) 9202603, (63.2) 9202641
TeleFax no. (63.2) 9202634
www.nwr.gov.ph



Management
System
ISO 9001:2015
ID No. 9108653150

"Yamang tubig pangalagaan, para sa kinabukasan"



Annex 10

DOCUMENT ACTION INFORMATION FORM

Doc. Ref. No.: 2021-5007

Date and Time received

10/11/2021 9:28:16 AM

From: Jun Adoviso

Document Type: Letters

Malampaya Sound

Subject: emmail letter/Re: Nagsisinungaling ang NEWSCAI

Attachment(s): No attachment(s)

Earmarked As :

Date:		From:		To:	PPS
Action Recommended/Required:		Processing Time:		Remarks:	
☒ For Action	☐ For Official Release	☐ Urgent (w/in the day)	Conduct investigation as per request by UWRB		
☐ For Approval	☐ For Review/Recommendation	☐ Priority (w/in 3 days)			
☐ For Disbursement/Payment	☐ For Signature	☐ Complex			
☐ For Information, Record and File	☐ Return to Payee/Sender	___ w/in 7 days			
☐ For Indorsement to concerned Party(ies)	☐ Others	___ w/in 20 days or shorter			
		W/in ___ days or shorter		Signature:	
Date:	10-11	From:	Chief PPS	To:	E. J. Marasigan
Action Recommended/Required:		Processing Time:		Remarks:	
☒ For Action	☐ For Official Release	☐ Urgent (w/in the day)			
☐ For Approval	☐ For Review/Recommendation	☐ Priority (w/in 3 days)			
☐ For Disbursement/Payment	☐ For Signature	☐ Complex			
☐ For Information, Record and File	☐ Return to Payee/Sender	___ w/in 7 days			
☐ For Indorsement to concerned Party(ies)	☐ Others	___ w/in 20 days or shorter			
		W/in ___ days or shorter		Signature:	
Date:		From:		To:	
Action Recommended/Required:		Processing Time:		Remarks:	
☐ For Action	☐ For Official Release	☐ Urgent (w/in the day)			
☐ For Approval	☐ For Review/Recommendation	☐ Priority (w/in 3 days)			
☐ For Disbursement/Payment	☐ For Signature	☐ Complex			
☐ For Information, Record and File	☐ Return to Payee/Sender	___ w/in 7 days			
☐ For Indorsement to concerned Party(ies)	☐ Others	___ w/in 20 days or shorter			
		W/in ___ days or shorter		Signature:	

Printed on 10/11/2021 9:28:28AM Received at: OFFICE OF THE CENRI Received by: ALLADO, JEANETTE



Republic of the Philippines
Department of Environment and Natural Resources
MIMAROPA Region

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

By the National Highway, Poblacion, Taytay, Palawan 5312

Mobile: 0926-505-9335 TM 0912-171-3889 TNT

Email: cenrotaytay@denr.gov.ph

Annex 11"

November 5, 2021

ENGR. LUIS S. RONGAVILLA

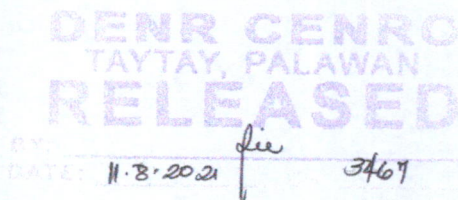
Chief, Monitoring and Enforcement Division

National Water Resources Board

8th Floor NIA Bldg.,

EDSA Diliman, Quezon City, Philippines 1100

Dear Engineer Rongavilla,



Environmental greetings!

This pertains to your letter dated October 8, 2021 that we received by this office on October 11, 2021 requesting for assistance in the conduct of inspection and investigation on the concerns between Braulio Adoviso, Jr. and the New Guinlo Environmental Water Supply and San Cons. Ass. Inc. (NEWSCAI).

Please be informed that our WRUS Focal person conducted an inspection and investigation on the matter. The Municipality of Taytay was placed under Modified Enhanced Community Quarantine (MECQ) during the time of the inspection (copy attached). Thus, our personnel opted to visit the signatories in the complaint at their respective residence or place of work to conduct an interview but some of them were not available during the visit like being on fishing, in the forest and/or seeking medical treatment in Puerto Princesa City. Also, the WRUS focal person coordinated with the management of the NEWSCAI urgent is a management concern. Mr. Edilberto B. Supetran, Mr. Jayjay Supetran, Mr. Pepito Balerite and Ms. Ma. Christina Supetran were present during the review/validation of the documents at the NEWSCAI office and have given their side. Thus, they were not visited at their residence. Mr. Braulio A. Adoviso Jr. the representative in the complaint letter was not in the vicinity during the said date. The following were our finding:

1. Ms. Pilar Arque mentioned that during rainy season, there were times that the water flowing in the faucet is dirty. This observation was affirmed by other consumers during the interview. The source of the NEWSCAI is a surface water passing through filtration gallery to filter solid particles and at the bottom of the filtration gallery, there is a pipe connected to the settling channel where disinfection/chlorination (dripping method) takes place. The water from the settling channel is connected to the reservoir where water is stored and ready for distribution among the consumers in Barangay New Guinlo, Taytay, Palawan. The Municipal Health Office (MHO) of Taytay, Palawan through the Sanitation Unit conducted collection of water sample in two different areas within the barangay. The water being distributed/ flowing in the faucet during the time of sampling passed the *Bacteriological Examination of Water samples* based on the results of the test conducted by the Provincial Health Office (attached).
2. Mr. Henry Jarabejo, manager of NEWSCAI acknowledged that there is a shortage of water during the summer season and some consumers in the higher portion of the area has no supply of water. In order to provide water for the consumers, they implement the



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"Amiesx 11a"

closing of water control valve to collect enough water so that when they open the water control valve, the flow of water will reach to most of the consumers if not all. The design of water connection of consumers in Barangay New Guinlo is that the water meters are located inside the fence of each household. There are instances that the meter reader was not able to read the water consumption in some residences.

3. Based on the interview of the WRUS Focal person with some of the complainants namely Nerio Escaba, Juvy Escasinas, Pilar Arque, Rommel Bordeus, Ruby Abes (wife of Nonito Abes), Christopher Abes, Romulo Diwa, no one among them experienced disconnection during the pandemic since most of them paid their bills on time.
4. There was a time that the NEWSCAI issued temporary receipt while they are complying their requirements with the Bureau of Internal Revenue (BIR) (attached). As of this date, the NEWSCAI has complied their requirements from BIR and were able to secure an official receipt.
5. Ms. Pilar Arque and Mrs. Ruby Abes said that there were instances that when they reported damaged connections/ leaks to NEWSCAI management, it took a while before the NEWSCAI would act on this. On the side of the NEWSCAI, accordingly, they only have one plumber to provide repair services among the more than 400 consumers. Based on their policy, the NEWSCAI is responsible for the maintenance of service line up to the meters. However, if the leaks are from the meter going to the household, the responsibility of maintenance and repair is already on the consumer.
6. On the issue of lack of Certificate of Public Convenience (CPC) of NEWSCAI, it is important to note that the Water Permit No. 021320 was issued to the Provincial Government of Palawan-Provincial Planning and Development Office (PPDO) Water Division on April 18, 2007 (attached). The water permittee should be the one to secure CPC. Currently the association is collecting a minimum fee of Php 50.00 per fifteen (15) cubic meter of water which is way cheaper than the existing rates of nearby areas.
7. The complaint of no Securities and Exchange Commission Registration of the association, please be informed that they have a SEC Company Registration No. CN200419215 issued on December 14, 2004. Due to the changes in the management since 2004 to present, the submission of reports to SEC were not updated. Meantime, the NEWSCAI is currently working to address this concern.

Further, complainants Ricardo Belono and Oscar Abes, are not members of the association. Other issues raised by Mr. Nerio Escaba is that one of the consumer near the reservoir is selling water in a per container basis to other consumers in higher areas with no water during the summer months. According to him this activity is affecting the flow of water to the farther and higher portion of the barangay. Mr. Escaba resorted to sourcing/buying water in nearby Sitios due to scarcity of water during summer months. Ms. Juvy Escasinas said that the the NEWSCAI management does not serve notice of water interruption.



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Department of Environment and Natural Resources
MIMAROPA Region

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Email: cenrotaytay@denr.gov.ph

"Ames" 11.6"

Moreover, Mr. Escaba expressed a desire to have a dialogue between the management and the consumers to clarify the concerns of the consumers and for the management to explain their side.

In view of the above, the undersigned recommends that this issue be resolved within the NEWSCAI in accordance with their existing policy. The complainants being members of the association should help in resolving the issues/concern raised since this is an internal concern that can be resolved within themselves. In the event that this issue is not resolved within their level, they may opt to elevate their complaint to the Barangay Local Government Unit of New Guinlo, Taytay, Palawan. The Local Government Code of 1991 (Book III, Local Government Units-The Barangay, Chapter 7-Katarungang Pambarangay) Section 412 Conciliation. - (a) Pre-condition to Filing of Complaint in Court states that:

No complaint, petition, action, or proceeding involving any matter within the authority of the lupon shall be filed or instituted directly in court or any other government office for adjudication, unless there has been a confrontation between the parties before the lupon chairman or the pangkat, and that no conciliation or settlement has been reached as certified by the lupon secretary or pangkat secretary as attested to by the lupon or pangkat chairman or unless the settlement has been repudiated by the parties thereto.

We hoped to have addressed your request for assistance hereon. Thank you.

Sincerely,

11/17/11
ALAN E. VALLE
CENRO

Copy furnished:

DENR MIMAROPA Region
1515 L&S Bldg., Roxas Blvd., Ermita, Manila

DENR PENRO Palawan
Sta. Monica, Puerto Princesa City



"Annex 11c"

PHOTO DOCUMENTATION

Republic of the Philippines
Provincial Government of Palawan
PROVINCIAL HEALTH OFFICE
385 Quezon Avenue, P.O. Box 100, San Jose, Palawan
(048) 434-8343, (048) 434-8344, (048) 434-8345
www.palawan.gov.ph

TEST RESULT

Requesting Party: **NEW GUINLO WATER SYSTEM**
New Guinlo, Taytay, Palawan

Sample Source: Water District
Sampling Point:
Sampling Pt. Location: **PURUK SAN MIGUEL**
Collected by: **FAUSTINO, CHARLIE C / SABENACIO, RICARDO JR T**
Accession No.: 156
QR No.:

Date/Time of Collection: 02/09/2021 06:10 AM
Received: 02/09/2021 12:32 PM
Examination: 02/09/2021 02:15 PM
Reported: 02/15/2021 03:47 PM

BACTERIOLOGICAL EXAMINATION OF WATER SAMPLES

Physical Characteristics:

Sample Code	Results of Analysis (a/)			Remarks
	Total Coliform (MPN/100ml)	Fecal Coliform (MPN/100ml)	HPC (CFU/ml)	
	< 1.1	< 1.1	1	PASSED
PNSDW AQ 2006-004	< 1.1	< 1.1	< 500	

Legend: Test method used a/ = Multiple Tube Fermentation Technique, SMEW 19th Edition 1995

Note:

- Result of examination specifically related to sample as received.
- Test results shall not be reproduced except in full without the written approval of the examining laboratory.

Analyst: **SIVER V. ANE E. TAGAYONA, RMT**
Medical Technologist II

Noted by: **PERLA F. PRIAO, MD, DPSP**
Pathologist

Certified by: **CYRUS CECILIO A. CAARAT, RMT**
Medical Technologist II

Released by: **JAMES M. VILLAS**
Medical Technologist II

Release Date: **2 Feb 2021**

"Annex 11d"



Republic of the Philippines
Provincial Government of Palawan
PROVINCIAL HEALTH OFFICE
SPS Day 1 Center, PEO Compound, Bantad-Bantad,
Puerto Princesa City, Palawan
(048) 434-8243; (048) 434-6199; (048) 434-8243
www.palawan.gov.ph



TEST RESULT

Requesting Party: **NEW GUINLO WATER SYSTEM**
New Guinio, Taytay, Palawan

Sample Source: Water District
Sampling Point:
Sampling Pt. Location: **PUROK PAGKAKAISA**
Collected by: **FAUSTINO, CHARLIE C / SABENACIO, RICARDO JR 1**
Accession No.: **157**
OR No.:

Date/Time of Collection: **02/09/2021 06:25 A**
Received: **02/09/2021 12:32 P**
Examination: **02/09/2021 02:20 P**
Reported: **02/15/2021 03:49 P**

BACTERIOLOGICAL EXAMINATION OF WATER SAMPLES

Physical Characteristics:

Sample Code	Results of Analysis (a/)			Remarks
	Total Coliform (MPN/100ml)	Fecal Coliform (MPN/100ml)	HPC (CFU/ml)	
	< 1.1	< 1.1	1	PASSED
NSDW AO 2006-004	< 1.1	< 1.1	< 500	

Legend: Test method used a/ = Multiple Tube Fermentation Technique, SMEW 19th Edition 1995

- Result of examination specifically related to sample as received.
- Test results shall not be reproduced except in full without the written approval of the examining laboratory.

Analyst:
RIVERLY ANNE B. PAGAYONA, RMT
Medical Technologist II

Certified by:
CYRUS CECILIO A. CAABAY, RMT
Medical Technologist II

Reviewed by:
PERLA F. PALAO, MD, DPSP
Pathologist

Released by:
Posted name: **JUAN M. MORALES**

Release Date: **02/15/2021**

"Annex 11e"

RECEIPT

NO.:
Date: 8/7/2021

RECEIVED from CHRISTOPHER ABES
Sum of Pesos EIGHTY PESOS ONLY
As payment for AUGUST WATER BILL P 80.00

P 48.00

MARCELO V. RAMON
AUTHORIZED SIGNATURE

RECEIPT

No. 083 Date AUG. 30, 2021

Received from DILAR DELFIN
the sum of pesos 159.00
as payment for JULY/AUG BILL

P 159.00 futh
Signature

NEW GUINLO ENVNTL WATER SUPP. & SAN CONS. ASSN INC.

OFFICIAL RECEIPT Date 10-13-21

RECEIVED from Pego Edna
at San Miguel
amounted to the sum of pesos fourty eight pesos
or fully cashed payment of 48.00
Sept Bill

My Jumbat
Authorized Signature

000754

Photo showing the temporary receipt issued by the NEWS CAI and the official receipt dated October 13, 2021

"Annex 11c"

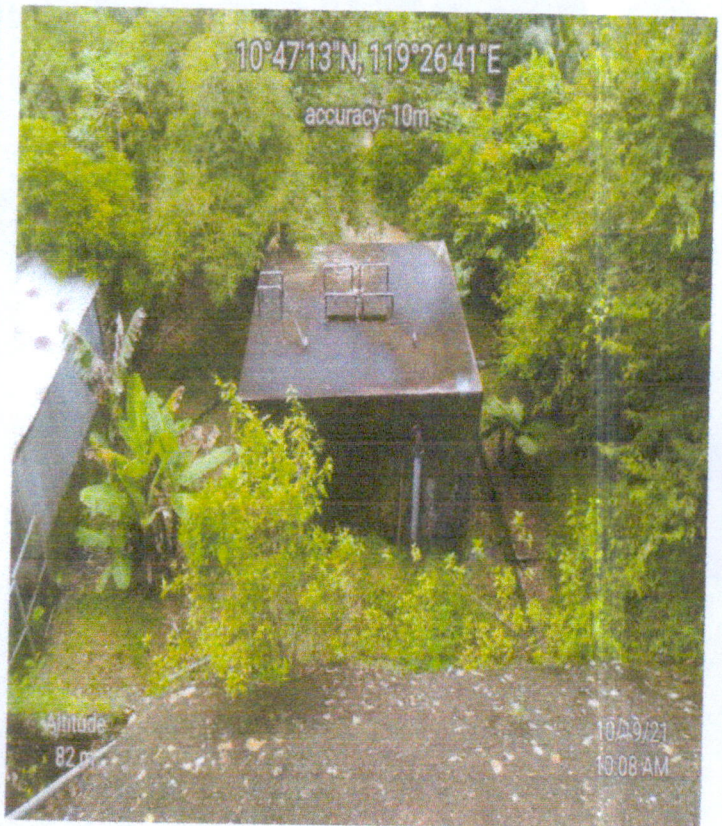
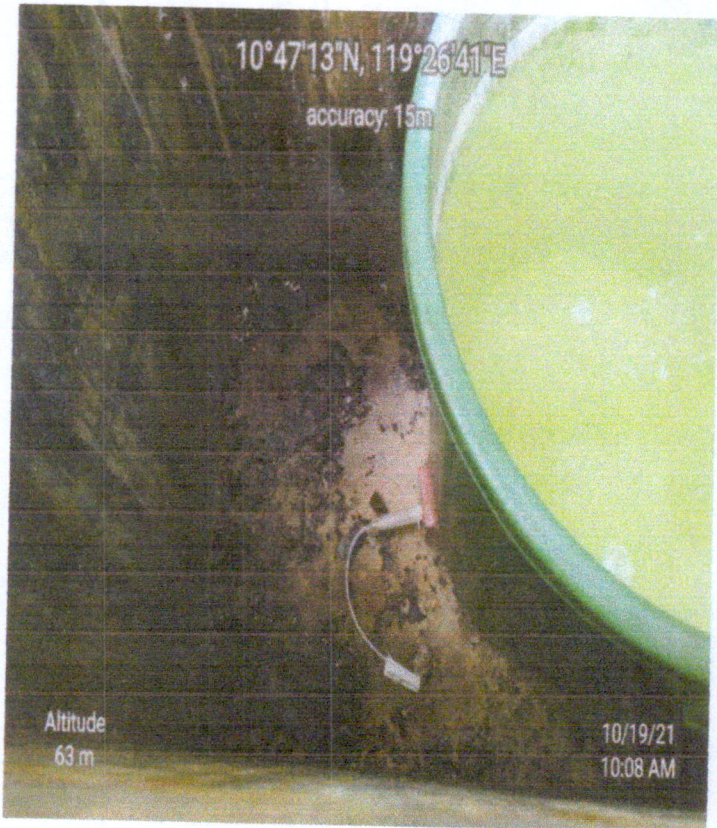
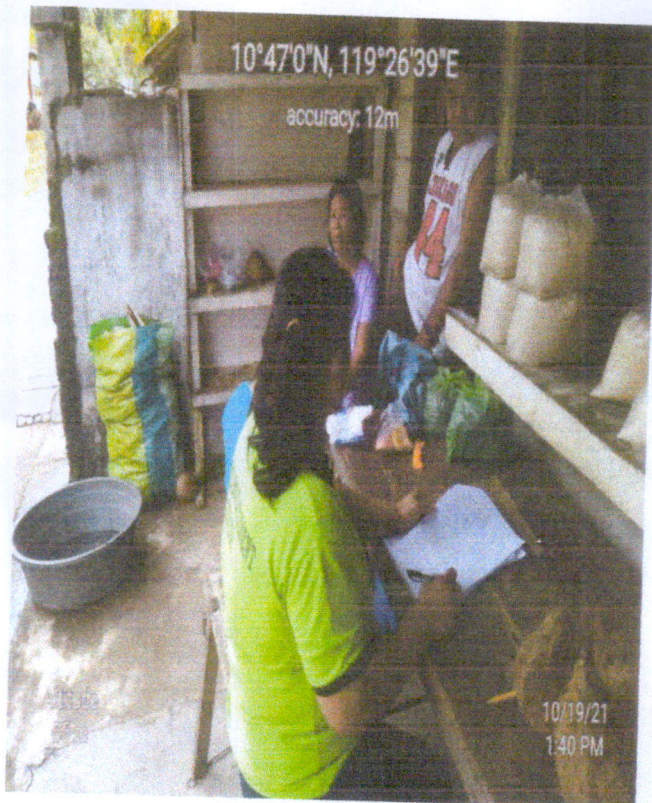
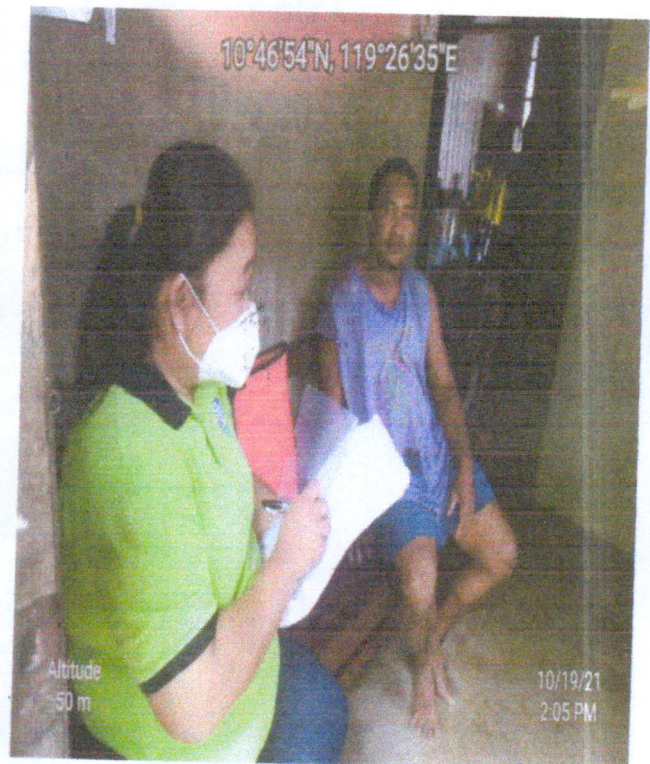
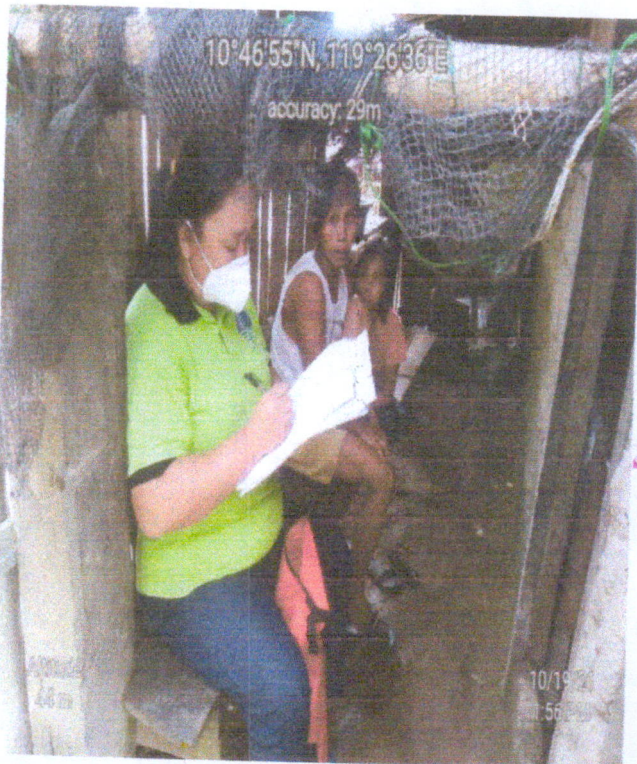


Photo showing the 1) filtration gallery, 2) settling channel, 3) Chlorination chamber (dripping method), and 4) reservoir

"Annex 11g"



q



The undersigned during interview with 1) Pilar Arque,
(wife of Nonito Abes), 4) Chr

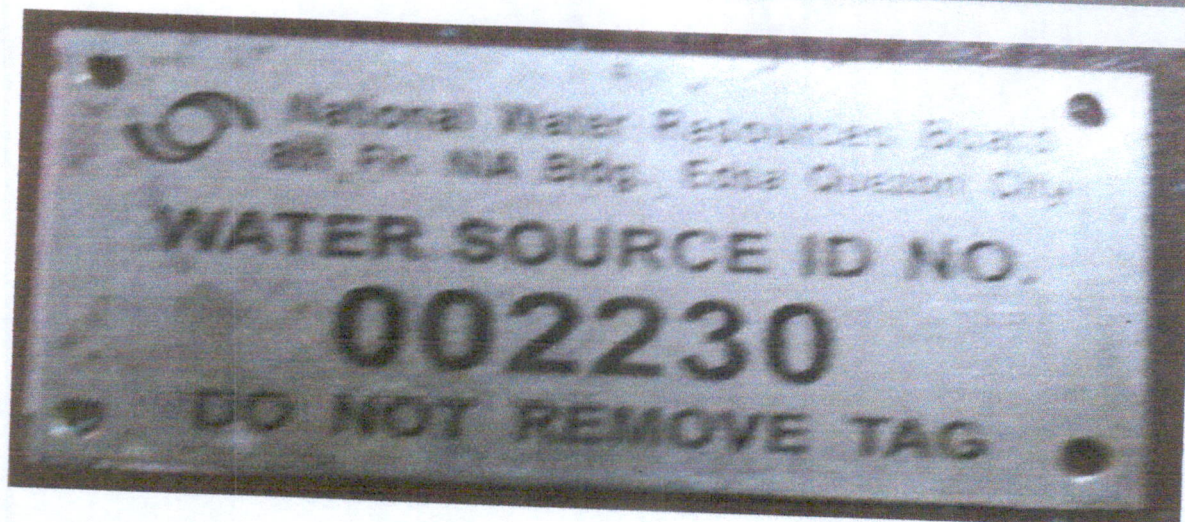
Annex 11h



The undersigned during interview with 1) Nerio Escaba, 2) Juvy Escasinas, and 3) Romulo Diwa

"Amner 11:1"

REPUBLIC OF THE PHILIPPINES NATIONAL WATER RESOURCES BOARD 8th Floor NSA Building, E. Delos Santos Avenue, Quezon City	
WATER PERMIT Pursuant to the provisions of Presidential Decree Nos. 424 and 1067 promulgated on March 28, 1974 and December 31, 1976 respectively; and their Implementing Rules and Regulations.	
No. 021320	
1. the Permittee, with indicated mailing address: PROVINCIAL GOVERNMENT OF PALAWAN PPDO WATER DIVISION PPDO Water Division, Capitol Complex, Puerto Princesa, Palawan	2. is hereby granted permit to use water from the source known as hararom creek by diverting the water by means of Dam
3. with the diversion point located at New Cudde, Taytay, Palawan 10° 48' 00" 119° 27' 00"	4. in an amount, in liters per second, not exceeding 5.93 liter per second during the month of JANUARY to DECEMBER
5. for the purpose of Domestic/Municipal	
6. subject to Existing Rights and to the conditions indicated at the back hereof, as well as to the following additional terms and conditions: 1. The Permittee shall submit a Summary Record of Quarterly Groundwater/Surfacewater withdrawal (Form attached) to the National Water Resources Board for monitoring. 2. The permittee is hereby required to install and maintain water control and measuring devices such as an dipping tube to monitor the water level and water meter duly inspected and calibrated by the monitoring and enforcement division and to keep records of water withdrawal and other information on water use pursuant to Art. 21 of P.D. 1067.	
7. the Permittee shall pay an annual water charge in that amount of P5,000.00 pesos which shall be payable and remitted by electronic Postal Money Order or Check to the NATIONAL WATER RESOURCES BOARD starting on this date 28 April 2007 and every year thereafter.	Given on this date: 18 April 2007 By authority of the Board per Res. No. RAMON S. ALERPALA Executive Director





Annex III

**REGIONAL INTER-AGENCY TASK FORCE ON EMERGING INFECTIOUS DISEASES MIMAROPA
REGIONAL TASK FORCE AGAINST COVID-19 MIMAROPA**

JOINT RESOLUTION NO. 85 SERIES OF 2021

**CONCURRENCE ON THE APPEAL OF THE MUNICIPALITY OF TAYTAY, PALAWAN TO
BE PLACED UNDER MODIFIED ENHANCED COMMUNITY QUARANTINE (MECQ) WITH
HEIGHTENED RESTRICTIONS BEGINNING 10 OCTOBER 2021 UNTIL 23 OCTOBER 2021**

WHEREAS, Executive Order No. 168 s. 2014 created the Inter-Agency Task Force (IATF) for the Management of Emerging Infectious Diseases to facilitate inter-sectoral collaboration to establish preparedness and ensure efficient government responses to assess, monitor, contain, control, and prevent the spread of any potential epidemic in the Philippines;

WHEREAS, IATF Resolution No. 141-A dated 30 September 2021 placed the Province of Palawan under Modified General Community Quarantine (MGCQ) from October 1 to October 31, 2021;

WHEREAS, NTF Memorandum Circular No. 02 s. 2020 titled "Operational Guidelines on the Application of the Zoning Containment Strategy in the Localization of the National Action Plan Against COVID-19 Response," states that Provincial Governor are authorized to impose, lift, or extend community quarantine interventions based on their respective zoning classifications and parameters of the component cities and municipalities within his/her respective jurisdiction, upon the concurrence of the Regional IATF;

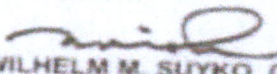
WHEREAS, DILG Memorandum dated 29 March 2021 provides for the Adherence TO IATF Resolution Nos. 106, and 106-A dated March 27, 2021 and Resolution No. 106-B dated March 28, 2021 wherein LGUs shall immediately limit mobility in their respective areas of jurisdictions, minimize delays in case of detection, contact tracing, and isolation/quarantine; and implement the following measures upon assessment with concurrence of the Regional IATF: (1) Extend the scope of lockdowns to the whole municipality, or city; (2) Limit inter-zonal mobility, especially into, and out of high transmission areas; and (3) Limit non-essential travels within areas under lockdown;

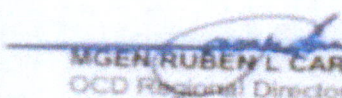
WHEREAS, on 07 October 2021 Municipal Mayor Christian V. Rodriguez through MIATF 2021-38 requested to place the municipality under MECQ due to rapid surge of COVID-19 cases in the municipality.

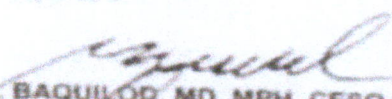
NOW THEREFORE, BE IT RESOLVED, AS IT IS HEREBY RESOLVED, that the RIATF and RTF concur on the appeal to place the Municipality of Taytay, Palawan under Modified Enhanced Community Quarantine (MECQ) **beginning 10 October 2021 until 23 October 2021**

RESOLVED FURTHER, that this resolution be endorsed to the IATF-EID and NTF for their information and enforcement.

CONCURRED, this 8th day of October 2021 during the Joint RIATF and RTF online consultation.


WILHELM M. SUYKO, CESO IV
DILG Regional Director
RIATF Chairperson


MGEN RUBEN L. CARANDANG PAF (Ret)
OCD Regional Director
RTF Chairperson


MARIO S. BAQUILOD, MD, MPH, CESO IV
DOH Regional Director
RIATF Co-Chairperson



Republic of the Philippines
Department of Environment and Natural Resources
MIMAROPA Region

COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE

By the National Highway, Poblacion, Taytay, Palawan 5312

Mobile: 0926-505-9335 TM 0912-171-3889 TNT

Email: cenrotaytay@denr.gov.ph

Annex 12

November 5, 2021

G. BRAULIO A. ADOVISO JR.

Representative
Makati City

G. EDILBERTO B. SUPETAN

Co. Representative
Barangay Old Guinlo
Taytay, Palawan

DENR CENRO
TAYTAY, PALAWAN
RELEASED
BY: fi
DATE: 11-8-2021 CN 3464

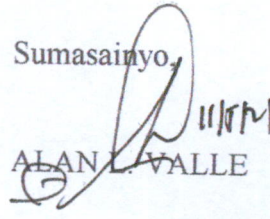
Mga Ginoo,

Ito ay patungkol sa inyong sulat reklamo na idinulog sa 8888 Citizens' Complaint Hotline noong Enero 29, 2021 na may Ticket Reference No. PCC-GDP-01-29-2021-187 na isinangguni ng National Water Resources Board (NWRB) sa aming tanggapan noong Oktubre 8, 2021 at natanggap ng aming opisina noong ika-11 ng Oktubre taong kasalukuyan.

Ang aming pong opisina ay nagsagawa ng imbestigasyon sa inyong idinulog na reklamo at nais po naming ipabatid sa inyo na ang aming report ay naipadala na namin sa tanggapan ng National Water Resources Board.

Maraming salamat.

Sumasainyo,


ALAN L. VALLE

Binigyang sipi

National Water Resources Board
8th Floor, NIA Bldg., EDSA, Diliman, Quezon City

DENR MIMAROPA Region
1515 L&S Bldg., Roxas Blvd., Ermita, Manila

DENR PENRO Palawan
Sta. Monica, Puerto Princesa City

NEWSCAII
Barangay New Guinlo, Taytay, Palawan

Barangay Local Government Unit
Barangay New Guinlo, Taytay, Palawan