



Fw: Ticket No.: SMS-P-20211122-796-2 / 1st indorsement / Complaint against government regulations/processes/services

1 message

Regional Office <denr8888mimaropa@yahoo.com>

Mon, Nov 29, 2021 at 10:01 AM

To: R4B PENRO Marinduque <penromarinduque@denr.gov.ph>, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

2nd endorsement of Ticket Reference Number: SMS-P-20211122-796-2 for immediate response and action.

DENR MIMAROPA Regional Office (8888 Focal)

1515 L & S Building, Roxas Boulevard, Ermita, Manila 1000

(02) 405-01-57

Fax (02) 405-03-27; 405-00-46

VOIP#(02) 755-3300 / 755-3330 loc 2700

----- Forwarded Message -----

From: 8888 DENR <denr@8888.gov.ph>

To: PENRO Marinduque <denr8888marinduque@yahoo.com>; Regional Office <denr8888mimaropa@yahoo.com>

Cc: DENR Action Center <actioncenter@denr.gov.ph>

Sent: Monday, 29 November 2021, 09:13:42 am GMT+8

Subject: Fwd: Ticket No.: SMS-P-20211122-796-2 / 1st indorsement / Complaint against government regulations/processes/services

Dear Sir/Ma'am,

Relayed to your office is a follow-up from 8888 Citizens' Complaint Hotline, Office of the President:

8888 Complaint Center

Status: Second endorsement

Ticket Reference Number: SMS-P-20211122-796-2

Good day!

This is to respectfully inform your office that the 8888 Center has not received any feedback/status update on the concrete and specific action taken by your agency on the above quoted ticket/ complaint. Please be reminded that pursuant to Executive Order No. 06, s.2016, a citizen's concern lodged through the 8888 Hotline shall have a concrete and specific action within seventy-two (72) hours from receipt thereof. Failure to timely respond to the public's concern within the 72-hour period shall be a ground for administrative sanctions under existing laws and regulations. For your attention and compliance, please. Thank you.

----- Forwarded message -----

From: 8888 DENR <denr@8888.gov.ph>

Date: Mon, Nov 22, 2021 at 2:26 PM

Subject: Fwd: Ticket No.: SMS-P-20211122-796-2 / 1st indorsement / Complaint against government regulations/processes/services

To: PENRO Marinduque <denr8888marinduque@yahoo.com>

Cc: DENR Action Center <actioncenter@denr.gov.ph>

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 Ticket No.: SMS-P-20211122-796-2 for prompt action/reply within 72

hours pursuant to Section 5 of EO No. 6. Thank you.

----- Forwarded message -----

From: complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph>

Date: Mon, Nov 22, 2021 at 2:09 PM

Subject: Ticket No.: SMS-P-20211122-796-2 / 1st indorsement / Complaint against government regulations/processes/services

To: <denr@8888.gov.ph>

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you

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DENR Action Center/Hotline

Department of Environment and Natural Resources

Visayas Avenue, Diliman, Quezon City, Metro Manila

Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)

Hashtag No.: #3367

Landline No.: [\(02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:8-925-8275)

Email: denr@8888.gov.ph

aksyonkalikasan@denr.gov.ph

actioncenter@denr.gov.ph

IMPORTANT:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.



SMS-P-20211122-796-2.pdf

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