Office of the President
REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	**SMS-P-20211122-796-2**
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6[1], s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	22 November 2021
Name of Caller:	N/A
Address:	N/A
Contact Details:	N/A
	N/A
	N/A
Nature of call:	Complaint Against Government Regulations/processes/services
Subject:	Concern Regarding Delayed Release Of Parcellary Survey Plan Of DENR-Marinduque
Details:	

I would like to convey my DISMAY and COMPLAINT against the delayed issuance of PARCELLARY SURVEY PLAN from DENR MARINDUQUE needed by DPWH for the realase of payment used for the widening of the road along Riverside Brgys...Here are the rational of my complaint. 1. ALMOST A YEAR ALREADY PROJECT COMPLETED BUT THE PAYMENT IS STILL DELAYED. 2. DELAYED Issuance of documents needed by DPWH 4. No Particular reason/s given for the cause of delay 3. ALWAYS COMPLAINING FOR LACK OF PERSONNEL ..PLEASE take action or this will BE BROUGHT TO MALACAÑANG COMPLIANT CENTER BOAC GOVERNMENT.Thank you

Note: This concern has been lodged through 8888 SMS.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

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[1] "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

*************** This is an automatically generated email, please do not reply **************