



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20211102-414-5**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment
and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 2 November 2021
Name of Caller: Jeaneth Delos Reyes Zamora
Address: Sitio Lulu, Santa Lucia,
Sablayan, Occidental Mindoro
Contact Details: 0905 536 2540
jeanethzamora0184@gmail.com
Nature of call: Complaint Against
Government Official/employees
Subject: Complaint Regarding Alleged
Inaction Of CENRO San Jose,
Occidental Mindoro

Details:

"Inirereklamo ko ang Community Environment and Natural Resources Office (CENRO) dito sa San Jose, Occidental Mindoro. Tungkol ito sa lupa ko na napatituluhan ng ibang tao. Ito ay nangyari noong pang 2008-2009. Gusto ko sanang matanggal sa puwesto sina Engineer Milo Salvador, ang kanilang hepe na si Efren Deloy Reyes at ang Record Officer na si Ma. Paz Capitan dahil wala silang ginawa patungkol sa concern ko." Lot Owner: Florentino Zamora; Lot Number: 219B; Lot Area: 11-6-152

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.