



Republic of the Philippines
Department of Environment and Natural Resources

Visayas Avenue, Diliman, Quezon City
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MEMORANDUM

FOR : **The Undersecretary**
Legal, Administration, Human Resources and Legislative Affairs

THRU : **The Assistant Secretary**
Administration and Human Resources

FROM : **The Director**
Human Resource Development Service

SUBJECT : **CONDUCT OF SEMINAR WORKSHOP AND ASSESSMENT FOR
DENR HOTLINE 8888 RESOLUTION RATE**

This pertains to the request for authority to conduct the Seminar Workshop and Assessment for DENR Hotline 8888 Resolution Rate on October 25-26; 27-28; and November 3-5, 2021 via Zoom.

After a thorough evaluation, we find this activity relevant to strengthen efficiency attainment of the 72-hour resolution requirement on complaints received by Hotline 8888. Moreover, based on the HRDS database, the activity does not overlap with other activities of the Department.

Should you concur with this recommendation, attached is the draft Special Order for your approval and signature.

RIC G. ENRIQUEZ, PhD, CESO III



Republic of the Philippines
Department of Environment and Natural Resources
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SPECIAL ORDER

No. 2021- _____

SUBJECT : SEMINAR WORKSHOP AND ASSESSMENT OF HOTLINE 8888 RESOLUTION RATE ON OCTOBER 25-26, 2021 (BATCH 1-LUZON CLUSTER); OCTOBER 27-28, 2021 (BATCH 2- VISAYAS CLUSTER); NOVEMBER 3-4, 2021 (BATCH 3 -MINDANAO CLUSTER) & NOVEMBER 5, 2021 (PLENARY)

In the interest of the service and to ensure effective implementation of the DENR Action Center Hotline 8888 operations pursuant to Executive Order No. 6, S. 2016, the conduct thru Virtual Zoom of the Assessment for DENR Hotline 8888 Resolution Rate pursuant to the MC Circular No. 2021 -1 of the Interagency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting System is hereby authorized on the following schedules:

A. LEARNING EVENT RESOURCE PERSONS & FACILITATORS

1. Undersecretary for Solid Waste Management and Local Government Unit Concerns
2. OIC, Director, Strategic Communication and Initiatives Service
3. The Head, DENR Action Center/Hotline
4. Strategic and Communication Initiatives (SCIS) Staff (2)
5. DENR Action Center/Hotline Staff (3)
6. Human Resource Development Service (HRDS) Staff (2)

B. PARTICIPANTS

BATCH 1. October 25-26, 2021 – Luzon Cluster

1.1 Central Office Hotline 8888 Focal Persons

- | | |
|--|---|
| 1. Representative | Office of the Undersecretary for Attached Agencies |
| 2. Yggdrasil Ana J. Ballesteros (EA III) | Office of the USEC for Legal, Administration, Human Resources and Legislative Affairs |
| 3. Gina Plete (SEMS) | Office of the USEC for Field Operations and Environment |
| 4. Maria Teresa Espinol (AO III) | Office of the USEC for Finance, Information Systems and Climate Change |

1.2 Bureau Hotline 8888 Focal Persons

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| 5. Vivian Barro (AO V) | Ecosystems Research and Development Bureau |
| 6. Representative | Forest Management Bureau |
| 7. Romeo P. Versoza (Asst. Dir.) | Land Management Bureau |
| 8. Darwin R. Tejerero (ITO II) | Biodiversity Management Bureau |
| 9. Atty. John Edward Ang (Chief, Prosecution, Legal, Enfor., Hearings & Insp. Sec.) | Environmental Management Bureau |
| 10. Edgar C. Madera (Engr. III) | Mines and Geosciences Bureau |

1.3 Attached Agencies Hotline 8888 Focal Persons

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|--|-----------------------------------|
| 11. Heleena Claire P. Espina (IO IV) | National Water Resources Board |
| 12. Maureen S. Tolentino (EA II as PRO II) | Laguna Lake Development Authority |

1.4 National Capital Region (NCR)

- | | |
|---------------------------------------|----------------------|
| 13. Adrian Kirby E. Dacug (For. III) | DENR Regional Office |
| 14. Joy Anne Marie A. Mancera (EMS I) | EMB –DENR NCR |

1.5 Cordillera Administrative Region (CAR)

- | | |
|---|----------------------|
| 15. Alaska J. Turaray (CDO I) | DENR Regional Office |
| 16. Marvin Clarke Karsten M. Balanon (EMS II) | EMB Regional Office |
| 17. Brent F. Pagteilan (Engr. II) | MGB Regional Office |
| 18. James B. Tacas (DMO II) | PENRO Apayao |
| 19. Zsarla Krizenver L. Pudol (EMS I) | PENRO Abra |
| 20. Marilou Bayagen (SEMS) | PENRO Benguet |
| 21. Shahani Ballatong (HRMO II) | PENRO Ifugao |
| 22. Veronica R. Banglot (SEMS) | PENRO Kalinga |
| 23. Nieves M. Aquisio (ISA II) | PENRO Mt. Province |
| 24. Julio N. Donato (SEMS) | PEMU Apayao |
| 25. Joyce Ann A. Mangsat (Supvg. EMS) | PEMU Apayao |
| 26. Gaspar G. Tuguinay (EMS II) | PEMU Ifugao |
| 27. Aubrey B. Agyao (EMS II) | PEMU Kalinga |
| 28. Randy S. Langgawan (Supvg. EMS) | PEMU Mt. Province |

1.6 Region I

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|---|----------------------|
| 29. Atty. Juneza Nuñez (Atty. III) | DENR Regional Office |
| 30. Engr. Rynne Narvaez (Engr. IV) | EMB Regional Office |
| 31. Atty. Mario S. Timario, Jr. (Atty. III) | MGB Regional Office |
| 32. Jonalyn G. Ortega (PO I) | PENRO La Union |

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|-------------------------------------|--------------------|
| 33. Virmae C. Ocol (AA VI) | PENRO Ilocos Norte |
| 34. Joan R. Ganialongo (AA I) | PENRO Ilocos Sur |
| 35. Erlinda B. Benter (Chief, MSD) | PENRO Pangasinan |
| 36. Daryl S. Saguid (Engr. III) | PEMU Ilocos Norte |
| 37. Eduardo T. Malasig (Supvg. EMS) | PEMU Ilocos Sur |
| 38. Elmer C. Ventura (Eng. III) | PEMU Pangasinan |

1.7 Region II

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|--|----------------------|
| 39. Nicko Allan R. Abuyuan (FT I) | DENR Regional Office |
| 40. Atty. Kathlene G. Aquino (Atty. III) | EMB Regional Office |
| 41. Atty. Glen B. Buncad (Atty. III) | MGB Regional Office |
| 42. Jennifer Macaraniag (AA VI) | PENRO Cagayan |
| 43. Edna G. Willie (PO II) | PENRO Nueva Vizcaya |
| 44. Julius Ferdinand M. Alindayu (SI II) | PENRO Isabela |
| 45. Lawrence Graciano (AO IV) | PENRO Quirino |
| 46. Angelica I. Nuñez (AO IV) | PENRO Batanes |
| 47. Jerry Florentino | PEMU Nueva Vizcaya |
| 48. Victoria Pattaguan | PEMU Isabela |
| 49. Gilda Reola (Supvg. EMS) | PEMU Quirino |
| 50. Steve Bisquera | PEMU Batanes |

1.8 Region III

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|--|----------------------|
| 51. Atty. Sherly Ann R. Bergonia-Anongos (Atty.) | DENR Regional Office |
| 52. Erika Gianne Javier (EMS II) | EMB Regional Office |
| 53. Reynaldo Cruz (OIC, MMD) | MGB Regional Office |
| 54. Edilberto C. Supan (PO III) | PENRO Bataan |
| 55. Paulyne A. Dizon (Supvg. EMS) | PENRO Pampanga |
| 56. Jansen Pierrie G. Fernandez (ISA II) | PENRO Nueva Ecija |
| 57. Charlemagne L. Dedicatoria (DMO II) | PENRO Zambales |
| 58. Czar Richard Lawrence E. Manlutac (ISA II) | PENRO Tarlac |
| 59. Marylyn A. Budac (SI I) | PENRO Bulacan |
| 60. Zarah S. Agbayani (Supvg. EMS) | PENRO Aurora |
| 61. Virgilio Edralin Licuan (Supvg. EMS) | PEMU Bataan |
| 62. Reynaldo Garcia (Supvg. AO) | PEMU Pampanga |
| 63. Shirley Ramos (Supvg. EMS) | PEMU Nueva Ecija |
| 64. Redentor Laureta (Supvg. EMS) | PEMU Zambales |
| 65. Andresito Cabalar (Supvg. EMS) | PEMU Tarlac |
| 66. Miller G. Limjoco (PEMO) | PEMU Bulacan |
| 67. Leonardo Ulsa (Supvg. EMS) | PEMU Baler, Aurora |

1.9 Region IVA

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|--|----------------------|
| 68. Czarina Maria P. Gandeza (CDO II) | DENR Regional Office |
| 69. Inocencio Jesus S. Ramos (SEMS) | EMB Regional Office |
| 70. Engr. Norberto L. Manlabas Jr. (Engr. III) | MGB Regional Office |

71. Marie Belle Igmatt (Supvg. EMS)	PENRO Cavite
72. Lahir Maree A. Vitug (PO I)	PENRO Laguna
73. Luningning R. Morales (Chief, MSD)	PENRO Batangas
74. Jasmin P. Arsolon (ISA II)	PENRO Rizal
75. Josephine M. Barrion (DMO III)	PENRO Quezon
76. Adan Umipig (SEMS)	PEMU Cavite
77. Luisa Garcia (OIC, PEMO)	PEMU Batangas
78. Luisa Garcia (OIC, PEMO)	PEMU Batangas
79. Ignacia Balicas (OIC, PEMO)	PEMU Rizal
80. Gliceria Verzo (OIC, PEMO)	PEMU Quezon

1.10 Region IVB

81. Arnel N. Astrera (DMO II)	DENR Regional Office
82. Representative	EMB Regional Office
83. Nheslaine Eval (IEC Officer)	MGB Regional Office
84. Shyla Alah Z. Abutan (PO I)	PENRO Occidental Mindoro
85. Ronaldo L. Suarez (ISA)	PENRO Oriental Mindoro
86. Jelomy C. Hita (For. I)	PENRO Marinduque
87. Raymund G. Inocencio (EMS II)	PENRO Romblon
88. Irene A. Mixton (AA VI)	PENRO Palawan
89. Edna S. Velasco (SEMS)	PEMU Puerto Princesa
90. Alexander M. Coden (Chief, PEMO)	PEMU Occidental Mindoro
91. Ederlita U. Labre (SEMS)	PEMU Oriental Mindoro
92. Rolando Z. Capistrano (EMS II)	PEMU Marinduque
93. Representative	PEMU Romblon

1.11 Region V

94. Joy J. Balisbis (Legal Asst. II)	DENR Regional Office
95. Atty. Ma. Carmen C. Taopo (FAD/Legal Officer)	EMB Regional Office
96. Kristine May Baldeo (AO IV)	MGB Regional Office
97. Maria Cristina B. Eduarte (AA I)	PENRO Sorsogon
98. Rose P. Moncada (ISA II)	PENRO Masbate
99. Maria Paz M. Yanto (Supv. ES/Chief, LPDS)	PENRO Camarines Norte
100. Concepcion Cu. Mendoza (Chief, AO/MSD)	PENRO Camarines Sur
101. Ma. Juliet S. Araojo (Chief, Admin. Officer)	PENRO Catanduanes
102. Jerry R. Arena (LMO III/Chief, TSD)	PENRO Albay
103. Nanette A. Tidon (Engr. IV)	PEMU Sorsogon
104. Goldwyn Cesario R. De Leon (Supvg. EMS)	PEMU Masbate
105. Jasmin V. Rieza (Supvg. EMS)	PEMU Camarines Norte
106. Lilian D. Ornido (SEMS)	PEMU Camarines Sur
107. Yul Antonio R. Almayda (Engr. III)	PEMU Catanduanes
108. Jose Rey L. Monreal (Engr. IV)	PEMU Albay

BATCH 2 : OCTOBER 27-28, 2021 - VISAYAS CLUSTER

2.1 Region VI

109. Atty. Francis Arceta (Atty. III)	DENR Regional Office
110. Arjunn Marven Calvo (Chief, PPEESCS)	EMB Regional Office
111. Laralournie A. Artajo (AO IV)	MGB Regional Office
112. Francis Jay Tangente (AA VI)	PENRO Iloilo
113. Veronica T. Sicada (AA I)	PENRO Guimaras
114. Gina Lopez (AA VI)	PENRO Capiz
115. Anthony E. Evangelio (Supvg. EMS)	PENRO Antique
116. Marlowe P. Fajanil (Chief, AO)	PENRO Aklan
117. Joeson Ortiz (Forester I)	PENRO Negros Occidental
118. Fiona Genon (EMS I)	Clearance and Permitting Division
119. Ma. Cristina Pantoja (EMS I)	Envi. Monitoring and Enfor. Div.
120. Marlon Bonite (Supvg. EMS)	PEMU Capiz/ Aklan
121. Josephine Maguad (SEMS)	PEMU Antique
122. Desiderio C. Figueroa (Engr. III)	PEMU Negros Occidental

2.2 Region VII

123. Mel Sarmago (EMS II)	DENR Regional Office
124. Atty. Unalee R. Monares (Atty. III)	EMB Regional Office
125. Ronnie B. Gierran (Engr. II)	MGB Regional Office
126. Reuben Rafael M. Songco (AOI)	PENRO Negros Oriental
127. Betty B. Cabantug (LMO III)	PENRO Cebu
128. Jerome L. Pahang (AA VI)	PENRO Bohol
129. Mary Ann O. Manlegro (Forest Ranger)	PENRO Siquijor
130. Engr. Marco Andrew Silveron	PEMU Negros Oriental/ Siquijor
131. Rosalina B. Gaterin (EMS I)	PEMU Bohol

2.3 Region VIII

132. Maita Reina G. Sugcang (Sr. Comm. Dev't. Officer)	DENR Regional Office
133. Sherwin Gil E. Avestruz (EMS I)	EMB Regional Office
134. Celeste Faith S. Dela Cruz (AO IV)	MGB Regional Office
135. Ariel S. Baltazar (AO I)	PENRO Samar
136. Marissa C. Cebuana (DMO III)	PENRO Leyte
137. Eva L. Alagao (PO I)	PENRO Southern Leyte
138. Maria Lourdes S. Deluvio (AA VI)	PENRO Biliran
139. Darlene Joy T. Acedera (AA VI)	PENRO Northern Samar
140. Lindsey A. Buna (ISA II)	PENRO Eastern Samar
141. Ma. Maxille Amescua (EMS II)	PEMU Samar
142. Cyril Ann B. Badeo (EMS II)	PEMU Southern Leyte
143. Rowena Pabia (OIC, PEMO)	PEMU Northern Samar

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| 42. Engr. Arinando Dupio (OIC, PEMO) | PEMU Eastern Samar |
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BATCH 3. NOVEMBER 3-4, 2021 — MINDANAO CLUSTER

3.1 Region IX

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|--|---------------------------|
| 43. Winnielyn T. Abayon-Cariazo (IO II) | DENR Regional Office |
| 44. Atty. Khalil B. Lajarato (Atty. III) | EMB Regional Office |
| 45. Emma Rodelie M. Deverala (AO IV) | MGB Regional Office |
| 46. Noraisa S. Giiadalquiver (PO I) | PENRO Zamboanga del Sur |
| 47. Hector F. Liisaya (DMO II) | PENRO Zamboanga del Norte |
| 48. Edinarie F. Cagan (Forester I) | PENRO Zamboanga Sibugay |
| 49. David R. Rojas, Jr. (SEMS) | PEMU Zamboanga Sibugay |
| 50. Ryan I. Almadin (SEMS) | PEMU Zamboanga del Norte |
| 51. Karlo D. Dullin (Engr. IV) | PEMU Zamboanga del Sur |

3.2 Region X

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|--|--------------------------|
| 52. Lina D. Calvez (Chief, RCIS) | DENR Regional Office |
| 53. Samih M. Alonto (IO II/EEIS Chief) | EMB Regional Office |
| 54. Cecilia C. Tan (AO IV/IO) | MGB Regional Office |
| 55. Noraida Obinay (PO II) | PENRO Lanao del Norte |
| 56. Josephine T. Abao (Chief, MSD) | PENRO Camiguin |
| 57. Re A. Dela Calzada (Chief, MSD) | PENRO Misamis Occidental |
| 58. Lendie B. Caracol (AO IV) | PENRO Bukidnon |
| 59. Lourdes M. Galimba (PO II) | PENRO Misamis Oriental |
| 60. Hamdi Mohamad (EMS II) | PEMU Lanao del Norte |
| 61. Teresa Digamo (Supvg. EMS) | PEMU Misamis Occidental |
| 62. Raquel Doydoy (Supvg. EMS) | PEMU Bukidnon |

3.3 Region XI

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|---|-------------------------|
| 165. Ronald N. Amacio (CDO I) | DENR Regional Office |
| 166. Romina L. Dominguez (Section Chief) | EMB Regional Office |
| 167. Lowell C. Chicote (Info. Officer) | MGB Regional Office |
| 168. Rocel Rey S. Basada (ISA) | PENRO Davao del Norte |
| 169. Albert Neil D. Bandiola (ISA II) | PENRO Davao Oriental |
| 170. Constantine B. Sanchez (AO I/ Acting HRMO) | PENRO Davao Occidental |
| 171. Jovencio Galano (DMO II) | PENRO Davao del Sur |
| 172. Philip Sayong (AA VI) | PENRO Compostela Valley |

3.4 Region XII

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|---|----------------------------------|
| 173. Rowanne Sumagpao (CDO II) | DENR Regional Office |
| 174. Phillip Gregory E. Biboso (Engr. III) | EMB Regional Office |
| 175. Atty. Pauline Mae S. Sereñina (Atty. I II) | |
| 176. Armando Victoria | PENRO Kidapawan (North Cotabato) |

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|-----------------------------------|---------------------------------|
| 177. Amanda B. Reyes (For. II) | PENRO South Cotabato |
| 178. Jasmine J. Antonio (AO) | PENRO Sultan Kudarat |
| 179. Ma. Karen S. Cariga (PO III) | PENRO Sarangani |
| 180. Jhul L. Tare (Supvg. EMS) | PEMU Kidapawan (North Cotabato) |
| 181. Lyra A. Ocampo (Supvg. EMS) | PEMU Sarangani |

3.5 Region XIII

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|--|-------------------------|
| 182. Evangeline M. Astillo (CADOF) | DENR Regional Office |
| 183. Alberto Degamon (SEMS) | EMB Regional Office |
| 184. Jessiebeth L. Real (AA IV) | MGB Regional Office |
| 185. Omar P. Tupal (AA VI) | PENRO Surigao del Norte |
| 186. Rodolfo T. Asperin Jr. (DMO II) | PENRO Surigao del Sur |
| 187. Mark Jasson A. Banguis (PO I) | PENRO Agusan del Norte |
| 188. Chello M. Tanjay (ISA II) | PENRO Agusan del Sur |
| 189. Roxanne T. Ladaga (FT I) | PENRO Dinagat Island |
| 190. Aljuvi V. Monterola (Supvg. EMS) | PEMU Surigao del Norte |
| 191. Edwin A. Mollaneda (Supvg. EMS) | PEMU Surigao del Sur |
| 192. Josephine G. Cotiangco (Supvg. EMS) | PEMU Agusan del Norte |
| 193. Florante Denamarca (Engr III) | PEMU Agusan del Sur |
| 194. Fermina J. Gacuma (Supvg. EMS) | PEMU Dinagat Island |

BATCH 4 – NOVEMBER 5, 2021 - PLENARY OUTPUT PRESENTATION- CLUSTERS 1, 2 & 3

C. SECRETARIAT

DENR Action Center/Hotline 8888 (4).

All expenses to be incurred during the webinar shall be charged against the DENR Action Center/Hotline funds subject to the usual accounting and auditing rules and regulations.

A report on the conduct of the activity shall be submitted to the undersigned within fifteen (15) days upon completion.

The Head, DENR Action Center/Hotline is authorized to amend and /or reschedule the event, if necessary.

This Order shall take effect on the dates specified herein.

ATTY. ERNESTO D. ADOBO, JR., CESO I
Undersecretary for Legal, Administration,
Human Resources and Legislative Affairs

