



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, 1106 Quezon City  
☎ (632) 927-6726; (632) 929-6626 loc. 2113; 2071; Fax (+632) 928-9732  
E-mail: web@denr.gov.ph; Website: www.denr.gov.ph

**MEMORANDUM**

**TO : THE REGIONAL EXECUTIVE DIRECTOR**  
DENR MIMAROPA Region  
DENR by the Bay 1515 L&S Bldg.  
Roxas Blvd., Manila

**FROM : THE UNDERSECRETARY**  
Field Operations and Environment

**SUBJECT : COMPLAINT OF A CERTAIN JOCELYN RANES ON  
ALLEGED INACTION RE: REQUEST FOR CERTIFICATION  
OF THE LAND IN POSSESSION IN EL NIDO, PALAWAN**

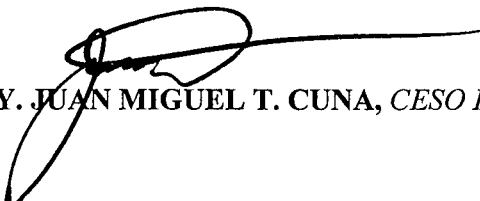
**DATE : OCT 04 2021**

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Referred herewith is the letter dated August 06, 2021 addressed to the Honorable Secretary Roy A. Cimatu from Jaime Llaguno Mabilin, Director IV, Presidential Complaint Center, Office of the President, Malacañang, Manila, transmitting the email of Jocelyn Ranes et al., regarding the above-mentioned subject.

For appropriate action in accordance with pertinent laws, rules, and regulations on the matter. Copy furnish this Office of the action taken on the matter citing document tracking no. DENR-OCO-OSEC-2021-000717 for record and monitoring purposes.

For strict compliance.

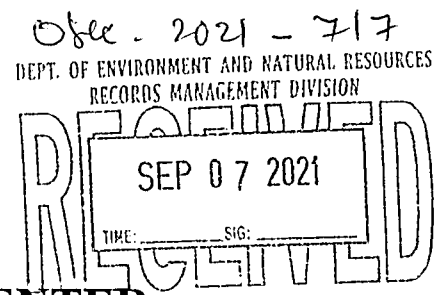
  
**ATTY. JUAN MIGUEL T. CUNA, CESO I**

Cc: **Jaime Llaguno Mabilin**  
Director IV  
Presidential Complaint Center  
Office of the Presidential  
Malacañang, Manila

**Jocelyn Ranes Et. Al.**  
[jocelynrane@yahoo.com](mailto:jocelynrane@yahoo.com)

**The Assistant Secretary**  
Field Operations- Luzon

Encl: a/s



Office of the President  
**PRESIDENTIAL COMPLAINT CENTER**  
Malacañang, Manila

06 August 2021

**Secretary ROY CIMATU**

Department of Environment and Natural Resources  
DENR Bldg., Visayas Avenue, Diliman, Quezon City

Thru: **Undersecretary RODOLFO C. GARCIA**  
Chief of Staff

**S i r :**

Respectfully forwarding, for appropriate action, consistent with existing laws, rules and regulations, the attached hard copies of emails all dated 17 July 2021, relative to the concerns of two (2) assistance seekers (list attached), subject of the Center's earlier e-transmittals to that Department.

A reply direct to the party/ies concerned copy furnished the Center, citing their respective Code Numbers, will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Our cordial regards.

Very truly yours,

  
**JAIME LLAGUNO MABILIN**  
Director IV

Encl.: a/s  
/MAY 

***\*Please disregard if advice of status or action taken had been earlier sent.***

**IMPORTANT**

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the Presidential Complaint Center immediately and dispose this communication in accordance with the provisions of Republic Act No. 10173, otherwise known as the Data Privacy Act of 2012.

**BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA**  
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);  
736-8603 (Social Services Division); Fax Number: 736-8621  
Email Address: pcc@malacanang.gov.ph

**PRESIDENTIAL COMPLAINT CENTER  
LIST OF EMAIL FOR ACTION**

| Item No. | PCC Code No.           | Name of Caller       | Email Address                                                                  | Date of Email | Action Taken       |                     |
|----------|------------------------|----------------------|--------------------------------------------------------------------------------|---------------|--------------------|---------------------|
|          |                        |                      |                                                                                |               | Referred to Agency | Date Sent to Agency |
| 1        | PCC-CYR-07-17-2021-110 | PASTOR RUACH DUNAMIS | <a href="mailto:pastorruachdunamis@gmail.com">pastorruachdunamis@gmail.com</a> | July 17, 2021 | DENR               | July 26, 2021       |
| 2        | PCC-CYR-07-17-2021-111 | JOCELYN RANES        | <a href="mailto:jocelynranes86@yahoo.com">jocelynranes86@yahoo.com</a>         | July 17, 2021 | DENR               | July 26, 2021       |

**Re: 2021-2137 SAGOT SA SULAT NA MAY PETA IKA 5 NG HULYO 2021 TUNGKOL SA REQUEST FOR CENRO AND EASEMENT CERTIFICATION**

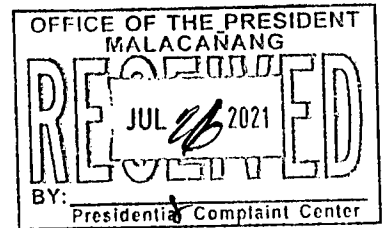
**From :** Jocelyn Ranes <jocelynranes86@yahoo.com>

Sat, Jul 17, 2021 06:22 AM

**Subject :** Re: 2021-2137 SAGOT SA SULAT NA MAY PETA IKA 5 NG HULYO 2021 TUNGKOL SA REQUEST FOR CENRO AND EASEMENT CERTIFICATION

14 attachments

**To :** Presidential Complaint Center (PCC)  
 <pcc@malacanang.gov.ph>, Land Management Bureau  
 <denrlmb@yahoo.com>, Raffytulfoinaction Info  
 <info@raffytulfoinaction.com>, dilg@gmail.com,  
 hrmo@malacanang.gov.ph, DENR PALAWAN  
 <denrpenropalawan@gmail.com>, fmgijan@dilg.gov.ph,  
 DENR Action Center <actioncenter@denr.gov.ph>,  
 frcruz@dilg.gov.ph, denrpao elnido  
 <denrpao\_elnido@yahoo.com>, entmrpa@gmail.com



**Reply To :** Jocelyn Ranes <jocelynranes86@yahoo.com>

GOOD DAY PO MAHAL NAMING PANGULO

AT SIR RAFFY RULFO AT CENDRO TAYTAY AT CENDRO ELNIDO PALAWAN

AT SA IBA PANG AHINSYA NG ATING PAMAHALAAN

AKO PO AY HUMINGE NG ACTION PARA PO SA AMIN MAHAL NAMING PANGULO DUTERTE KAYO LANG PO ANG PAG ASA NAMIN NA ANG AMING MGA TINATAYOAN NG AMING MGA BAHAY AY INA AKIN AT KINA SUHAN PA PO KAMING 17 PAMELYS..AT NA CHECK NA PO NG DENR TAYTAY AT ELNIDO ANG ARIA PO NAMIN .

.. SUBRANG HERAP PO NA MAG ANTAY KAMI KONG KAILAN JULY 5 PA PO KAMI NAG BIGAY NG MGA DOCUMENT PARA SA EASEMENT CERTIFICATION AT CENDRO CERTIFICATION.

AT ANG SABI PO NG NAG CHECK PO DITO NA SINA SIR JEMUEL CASEL AT MAAM MELDRID SUSA ,,,FROM TAYTAY PO AY MAG REQUEST PO NG EASEMENT CERTIFICATION

AT KAMI PO AY NAKA PAG REQUEST NA PO SA OFFICE NG ELINDO DENR NA IBAGAY NAPO NAMIN NOONG JULY 5 2021 PO..

KAYA PO KAMI NAG REQUEST PO AGAD KC KAILNAGAN PO NAMIN PARA MATULONGAN KAMI SA AMING HINAING NA KINASUHAN PO KAMI NA 17 PAMELY AT 6YAERS NA PO KAMI NAG HIHIRAP SA KASO PO NA ITO AT LALO NA PO SA NGAYON NA PANDEMIC

SIR JEMEUL CASEL MAAM MELDRED SUSA ,, AKO PO AY NAKA DALAWA NA PO AKONG BALIK JAN SA OFFICE NINYO SA ELNIDO AT TUMA TAWAG PA PO AKO PARA MA IPALO UP ANG AMING EASEMENT CERTIFICATION MAKATULONG PO SA AMING MGA KASO PO...AT YAN LANG PO ANG KAILANGAN NAMIN PARA MAI PAG TANGGOL PO KAMI NG AMING ATTY

AKO PO AT NAG SUSUMAMO SA INYO NA MABIYAN NA PO NINYO KAMI DAHEL YAN LANG  
PO ANG ANG PARAAN PARA MATULONGAN PO NINYO KAMI,,,  
SANA PO MAINTINDEHAN PO NINYO AKO PO AY NAHIHIYA KA BALIKBALIK SA OFFICE  
NINYO AT TAWAG NG TAWAG

KASI NAG BABAKA SAKALI AT NAG MAMAKA AWA PO SA INYONG MGA MABUBUTING  
PUSO NA MA BIGYAN NA PO NINYO KAMI NG EASEMENT CERIFICATION PARA SA AIRIA  
PO NAMIN,,,  
DAHIL YON LANG MAKATULONG PO SA AMIN

DAHEL KAMI AY NA TALO PO AT KAILANGAN PO NAMIN ANG EASEMENT CERITFICATION  
PARA SA AMING APILA SA COURT SANA PO MATULONGAN PO NINYO KAMI SA MADALING  
PANAHOON PO,,, SALAMAT PO ANG GOD BLEAS PO SA INYO

NAG PAPA SALAMAT PO  
JOCELYN RANES ET,AL 17PAMELYS

On Wed, Jul 7, 2021 at 11:29 AM, R4B CENRO Taytay  
<cenrotaytay@denr.gov.ph> wrote:

Sir/Madam:

Greetings in peace and in good health.

Please acknowledge receipt of this email.

Thank you.

CENRO Taytay

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 **2021-2137 Letter Ms. Jocelyn Ranes.pdf**  
665 KB

 **latters request easemant certification and cendro certification.pdf**  
224 KB

 **brgy certification with tax building number.pdf**  
231 KB

 **from cenro.pdf**  
313 KB

 **advetrision award from brgy.pdf**  
491 KB

 **cadastro and incorect pls31.pdf**  
192 KB

 **CADASTRO SURVY.pdf**

122 KB

 **Motion for Reconsideration- Sps. Marios Niel & Joice Ranes.pdf**

2 MB

 **SURVY PLAN 17 FAMELY.pdf**

536 KB

 **FROM COURT 1.pdf**

582 KB

 **FROM COURT 3.pdf**

655 KB

 **FROM COURT 2.pdf**

634 KB

 **FROM COURT 4.pdf**

671 KB

 **FROM COURT5 5.pdf**

395 KB

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**Fw: Fwd: URGANT ACTION 17 PAMELY APPLY FOR CENDRO CERTIFICATION, AND EASEMENT CERTIFICANTION . NEED FOR COURT**

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**From :** Jocelyn Ranes <jocelynranes86@yahoo.com>

Sat, Jul 17, 2021 06:30 AM

**Subject :** Fw: Fwd: URGANT ACTION 17 PAMELY APPLY FOR CENDRO CERTIFICATION, AND EASEMENT CERTIFICANTION . NEED FOR COURT

 3 attachments

**To :** Presidential Complaint Center (PCC)  
<pcc@malacanang.gov.ph>, DENR Action Center  
<actioncenter@denr.gov.ph>,  
cenrotaytaypal@yahoo.com.ph

**Reply To :** Jocelyn Ranes <jocelynranes86@yahoo.com>

External images are not displayed. [Display images below](#)

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NAG AANTAY PARIN PO KAMI NG EASEMENT CERTIFICATION PO NAMIN PARA MABIGYAN KAMI NG TULONG DITO PO SA KASO NAMIN NA MAKAPAGAPILA KAILANGAN PO SA LAHAT MAYRON PO NA EASEMENT CERTIFICATION AT CENDRO CERTIFICATION PO...SANA PO MAGBIGYAN NINYO KAMI NG PANSIN AT ANG KING MGA KASAMA NA HERAP SA BUHAY SA PANAHON NGAYON

SALAMAT PO

JOCELYN RANES PO

Sent from Yahoo Mail on Android

----- Forwarded Message -----

**From:** "DENR Action Center" <actioncenter@denr.gov.ph>

**To:** "cenrotaytaypal@yahoo.com.ph" <cenrotaytaypal@yahoo.com.ph>, "R4B CENRO Taytay" <cenrotaytay@denr.gov.ph>  
**Cc:** "jocelynranes86@yahoo.com" <jocelynranes86@yahoo.com>, "Undersecretary for Solid Waste Management and Local Government Units Concerns" <usec.swmlgu@denr.gov.ph>  
**Sent:** Fri, Jul 9, 2021 at 10:44 PM  
**Subject:** Fwd: URGANT ACTION 17 PAMELY APPLY FOR CENDRO CERTIFICATION, AND EASEMENT CERTIFICANTION . NEED FOR COURT  
The **CENR Officer**  
DENR Taytay, Palawan - Region IVB  
Poblacion, Taytay, Palawan

**Sir:**

Respectfully referred is the attached email dated July 5, 2021, sent thru to DENR Action Center/Hotline from **JOCELYN RANES** <jocelynranes86@yahoo.com> re-request for a Certification of the land in possession for appropriate action, consistent with existing laws, rules, and regulations.

Kindly inform directly the complainant of action taken in this regard furnishing the PCC, the HEA, and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

**Head, Action Center/Hotline**

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The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message -----

**From:** Jocelyn Ranes <jocelynranes86@yahoo.com>  
**Date:** Mon, Jul 5, 2021 at 6:32 AM  
**Subject:** URGANT ACTION 17 PAMELY APPLY FOR CENDRO CERTIFICATION, AND EASEMENT CERTIFICANTION . NEED FOR COURT  
**To:** DENR Action Center <actioncenter@denr.gov.ph>, cenrotaytaypal@yahoo.com.ph <cenrotaytaypal@yahoo.com.ph>  
**Cc:** dilg@gmail.com <dilg@gmail.com>, hrmo@malacanang.gov.ph <hrmo@malacanang.gov.ph>, Land Management Bureau <denrlmb@yahoo.com>, Presidential Complaint Center (PCC) <pcc@malacanang.gov.ph>, Raffytulfoinaction Info <info@raffytulfoinaction.com>

GOOD MORNING SIR / MAAM

MAGANDANG ARAW PO MAAM/ SIR . NAWAY PAG PALAIN KAYO NG POONG MAY KAPAL AT ILAYO SA ANON MANG KAPAHAMAKAN

AKO PO SI JOCELYN RANES PO NA HUMINGE SA INYO NG TULONG TUNGKOL SA AMING PROBLEMA NA 6 YEARS NA PO KAMING NA HIHIRAPAN PO, SA AMING KASO AT HERAP PA SA PANDIMIC NA ITO AT HERAP MAG TRAVEL PO

AKO AY HUMINGE NG REQUEST PO NA CENDRO CERTIFICATION AT EASEMENT CERTIFICATION PO PARA PO MAI ATTACH PO NAMIN SA PAG APILA SA COURT DAHEL KAMI PO AY KINASOHAN NG RECOVERY WITH DAMAGES PO,

KAYA PO AKO NAG SUSUMAMO PO SA INTO NA MABIGYAN PO NINYO KAMI NG AMING NI RE REQUEST SA INYONG MAHAL NA OFFICE SA MADALING PANAHON AT AGARAN NA ACTION DAHEL MY DEADLINE PO KAMI SA AMING PAG APILA HANGGANG 7 PO NG JULY .....

AKO PO AY NAG PAPA SALAMAT SA INYONG PAG BISITA SA AMING ARIA NOONG JULY 2 NA SINA MISS MELDERD SUSA AT SI SIR JEMMEL CASEL ,,

GAYA PO NG SABI NINYO KAMI AT SAKOP NG EASEMENT PO, AT KAMI AY BIBIGYAN NINYO NG ACTION SA AMING REQUEST PO.

TANONG KO PO MAAM SIR ANO PO BA ANG MAIBIGAY NINYONG ACTION SA MGA TAONG NAKA TIRA PO DITO AT ACUPANT NA NILA ANG LUPA SI MOLA PA NOONG 1955 PA PO AT NA AWARD NG BRGY SA MGA TAO 1987 PO

BAGU PA PO MAG KAROON NG SURVEY ANG LUPA NG MGA GARZON LOT 2552 ,KAHIT PO PINA KA UNA ANG PLS31 NA SURVEY PO ANG APROVE PLAN PO NILA NG PLS31 AY YEAR NG 1996 LANG PO,

MAS NA UNA PO ANG MGA TAO PO DITO SA LUGAR NA ITO PO SALAMAT PO?

AT KAILANGAN KO PO ANG INYONG REPORT AT ACTION PARA SA AMING MAHIHIRAP GAYA NG PANDIMIC NA ITO  
HINDI PO AKO MAKAPAG TRAVEL DAHEL AKO PO AT MAY HEKA PO,,,,

KAYA PO AKO NAG EMAIL NALANG PO SA IYON NA HUMINGE NG TULONG PO SA INYO. MARAMI PONG SALAMAT PO UMAASA SA INYONG MABUBUTING PUSO PARA SA AMING MAHIHIRAP GOD BLESS PO .

ATTACHMENT PO LETTER PO FOR REQUEST CENDRO CERTIFICATION AND EASEMENT  
CERTIFICATION  
BGY CERTIFICATION  
TAX SA BUILDING RESEBO

SA LAMAT PO

JOCELYN RANES

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 **latters request easement certification and cendro certification.pdf**  
224 KB

 **brgy certification with tax building number.pdf**  
231 KB

 **tax building rescets.pdf**  
316 KB

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