

Fwd: Mr Jaranilla

1 message

DENR Action Center <actioncenter@denr.gov.ph>

Wed, Sep 22, 2021 at 3:20 PM

To: denrroxaspal@gmail.com, R4B CENRO Roxas Palawan <cenroroxaspalawan@denr.gov.ph>
Cc: "Presidential Complaint Center (PCC)" <pcc@malacanang.gov.ph>, cherry requina <ohea.denr@gmail.com>,
Undersecretary for Solid Waste Management and Local Government Units Concerns <usec.swmlgu@denr.gov.ph>, R4B
PENRO Palawan <penropalawan@denr.gov.ph>, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>

September 22, 2021

The **CENR Officer**DENR Roxas, Palawan - Region IVB
Sandoval Street, Brgy. 3, Poblacion Roxas, Palawan

Sir:

Respectfully referred herein letter dated 02 September 202'1 sent thru email from the Director, Presidential Complaint Center (PCC) bearing **PCC Code No. GL-CYR-09-02-2021-038**, endorsed the letter dated July 28, 2021 to Secretary Roy A. Cimatu thru the Head, Executive Assistant and further conveyed to the Action Center/Hotline from **Mr. MARLE A. JARANILLA** of City Employees Village, San Jose, Puerto Princesa City, Palawan re follow up letter of action taken on complaint bearing PCC-Code No. GL-GDP-12-04-2020-1180 for appropriate action, consistent with existing laws, rules and regulations.

Kindly inform the complainant directly of action taken in this regard furnishing the PCC, the HEA and this Office for monitoring purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

MERLINDA R. MANILA

Head, DENR Action Center/Hotline Asst. Focal Person, Anti-Corruption Coordinating Task Force, DENR-PACC Asst. Focal Person, 8888 Citizens' Complaint Hotline in concurrent capacity



DENR Action Center/Hotline

Department of Environment and Natural Resources Visayas Avenue, Diliman, Quezon City, Metro Manila

Mobile No.: <u>0917-885-3367</u> / <u>0917-868-3367</u>

Hashtag No.: #3367

Landline No.: (02) 8-920-0689 / 8-925-8275

Email: denr@8888.gov.ph

aksyonkalikasan@denr.gov.ph actioncenter@denr.gov.ph

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----- Forwarded message ------

From: cherry requina <ohea.denr@gmail.com>

Date: Wed, Sep 15, 2021 at 3:14 PM

Subject: Fwd: Mr Jaranilla

To: DENR Action Center <actioncenter@denr.gov.ph>

----- Forwarded message -----

From: Presidential Complaint Center (PCC) <pcc@malacanang.gov.ph>

Date: Tue, Sep 14, 2021 at 9:06 AM

Subject: Mr Jaranilla

To: DENR HEA <ohea.denr@gmail.com>

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

PRESIDENTIAL COMPLAINT CENTER

Office of the President of the Philippines

Malacanang Complex San Miguel, Manila

PCC OFFICE HOURS 8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

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/kml

