



# Office of the President

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REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20201024-773-8**  
Status: Ticket indorsed  
Head of Agency : N/A  
Agency : Department of Environment and Natural Resources  
Agency Address : N/A  
Attention (Focal Person) : Maria Matilda A. Gaddi

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Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 24 October 2020  
Name of Caller: Henry S. Rilla  
Address: N/A  
Contact Details: 0955 356 3790  
N/A  
N/A  
Nature of call: Complaint Against Government Regulations/processes/services  
Subject: Request For Investigation Regarding Case Decision On Land Issue/s In  
Sitio Tabud, Barangay Saraza, Brookes Point, Palawan  
Details:

"Nais kong pa-imbestigahan ang Department of Environment and Natural Resources (DENR), Region IV-B dahil nagbaba agad sila ng desisyon tungkol sa kaso ng pamanang lupa sa akin ng aking uncle na si Naldo Abwat. Naka-locate ang lupa ng tiyuhin ko dito sa Sitio Tabud, Barangay Saraza, Brookes Point, Palawan. Hindi rin sila nag-ocular inspection sa lupa ng aking uncle at pinaboran agad iyong kalaban namin. Ang Case Number nito ay M-09-14-L. Sana ay matulungan din kami na magkaroon ng abogado para masagot namin iyong desisyon ng DENR."

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Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

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<sup>1</sup> "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.