



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20210516-415-38**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 18 May 2021
Name of Caller: N/A
Address: N/A
Contact Details: N/A
N/A
N/A
Nature of call: Complaint Against Government Official/employees
Subject: Request For Investigation Regarding Alleged Non Compliance Of Public Health And Safety Protocol

Details:

"Nais kong ma-imbestigahan ang Head Office ng Community Environment and Natural Resources (CENRO), Roxas, Palawan na si Emer Garaez, dahil tinago niya na positive siya sa COVID-19. Kahit naka-quarantine siya at may symptoms na umuwi pa siya at nag-conduct ng hearing sa kanila. Noong nakaraang araw lang ay nalaman naming nag-positive ito sa COVID-19 at hindi niya ipinaalam sa kanyang department. Hindi pa rin siya nagbaba ng memo na mag-quarantine ang kanyang mga employees na naging close contact niya. Nais ko itong mabigyan ng action, dahil kami ay nababahala."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

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