



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20210512-313-10**
Status: Ticket closed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 24 May 2021
Name of Caller: Ricky E. Marcelo
Address: N/A
Contact Details: 0935 470 4481
N/A
N/A
Nature of call: Complaint Against Government Regulations/processes/services
Subject: Complaints Against DENR PENRO In Occidental Mindoro Regarding Land Dispute In Barangay San Agustin, Sablayan, Occidental Mindoro
Details:

"Magrererklamo ako sa Department of Environment and Natural Resources (DENR) Provincial Environment and Natural Resources Office (PENRO) Occidental Mindoro. Mayroon akong nilapit na reklamo sa kanila noong 2016 pa tungkol sa lupa namin sa San Agustin, Sablayan, Occidental Mindoro. Inukupahan kasi ito ng Barangay San Agustin para gamitin sa lokal na turismo. Pinatayuan nila ito ng mga cottage at Building. Hindi kasi humingi ng permiso sa amin ang baranggay. Ang lupa na ito ay mayroong lot data computation na nakapangalan sa tatay ko. Ang sabi kasi ng DENR dati ay part daw ng lupa namin ang forest land na ito pero nag-verify ako sa DENR Manila at nalaman ko na hindi na ito forest land noong May 17, 1979 pa. Nanghihingi ako ng certificate sa PENRO para mapatituluhan ko na ito pero hindi nila ako binigyan dahil hindi raw malinaw ang status ng lupa. Noong 2016 pa itong usapin at pinaburan nila ang baranggay, dahil hindi ito inaksyunan ng DENR noong 2019 ay humingi ako sa kanila ng endorsement letter para makadulog ako sa Ombudsman para mapaimbestighan ang baranggay pero hindi rin nila ako binigyan. Kaya gusto ko sana ay mapaimbestigahan ang DENR PENRO Occidental Mindoro kasi sa tingin ko ay mayroon silang anomalya dyan."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****