

8888 Citizens' Complaint Hotline

Ticket Reference Number: G20201024-773-8

Status: Ticket closed

Head of Agency: N/A

Agency: Department of Environment and Natural Resources

Agency Address: N/A

Attention (Focal Person): Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 23 April 2021 Name of Caller: Henry S. Rilla

Address: N/A

Contact Details: 0955 356 3790

N/A N/A

Nature of call: Complaint Against Government Regulations/processes/services

Subject: Request For Investigation Regarding Case Decision On Land Issue/s In

Sitio Tabud, Barangay Saraza, Brookes Point, Palawan

Details:

"Nais kong pa-imbestigahan ang Department of Environment and Natural Resources (DENR), Region IV-B dahil nagbaba agad sila ng desisyon tungkol sa kaso ng pamanang lupa sa akin ng aking uncle na si Naldo Abwat. Naka-locate ang lupa ng tiyuhin ko dito sa Sitio Tabud, Barangay Saraza, Brookes Point, Palawan. Hindi rin sila nag-ocular inspection sa lupa ng aking uncle at pinaboran agad iyong kalaban namin. Ang Case Number nito ay M-09-14-L. Sana ay matulungan din kami na magkaroon ng abogado para masagot namin iyong desisyon ng DENR."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

Till "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.