



Republic of the Philippines  
Department of Environment and Natural Resources  
**PENRO Marinduque**

April 11, 2022

**MEMORANDUM**

**FOR** : The Regional Executive Director  
DENR MIMAROPA Region

**THRU** : The Assistant Regional Director for Management Services

**ATTENTION** : The Chief, Regional Planning and Management Division

**FROM** : The OIC – PENR Officer

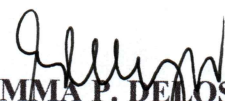
**SUBJECT** : **SUBMISSION OF PROOF OF POSTING OF THE  
UPDATED/LATEST CITIZEN'S CHARTER FOR  
CY 2022**

In line with Rule IV of the Joint CSC-ARTA-DTI MC 2019-001 or the Implementing Rules and Regulations (IRR) of Republic Act (RA) 11032 otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act (EODB) of 2018 on posting of the submitted latest/updated DENR Citizen's Charter for 2022 (1<sup>st</sup> edition), submitted is the proof of posting of the updated/latest Citizen's Charter containing the internal and external services of the Regional, PENR and CENR Offices at the main entrance or most conspicuous place in the office.

Attached is the Annex "A": DENR Citizen's Charter Posters and high-quality raw photos (in jpeg format) that can be viewed and downloaded through this Google Drive link: <https://drive.google.com/drive/folders/1EgS3SLJBASf1rMLY9RMbDiOMWysKNoKf?usp=sharing> for your reference.

For information and record.

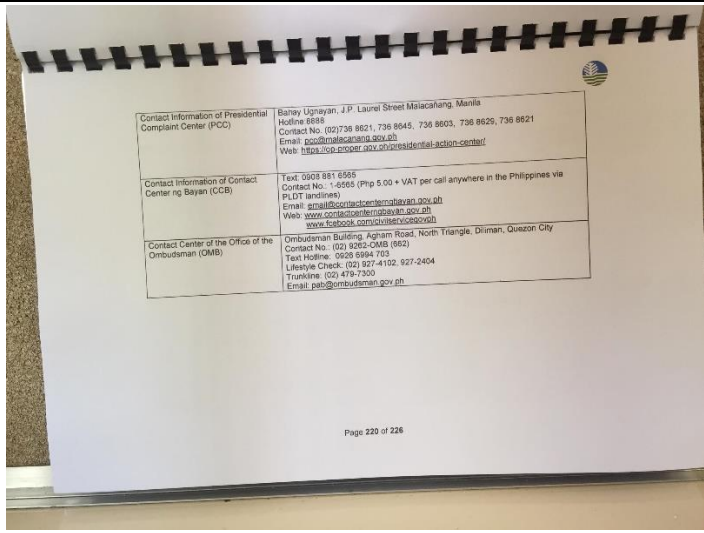
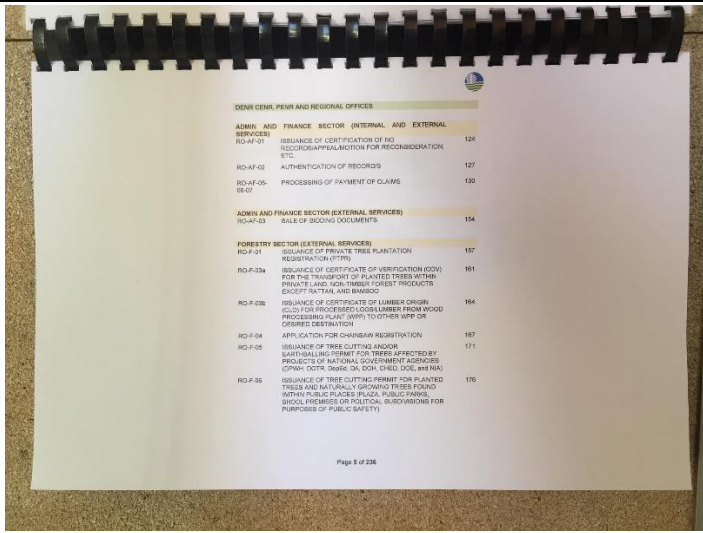
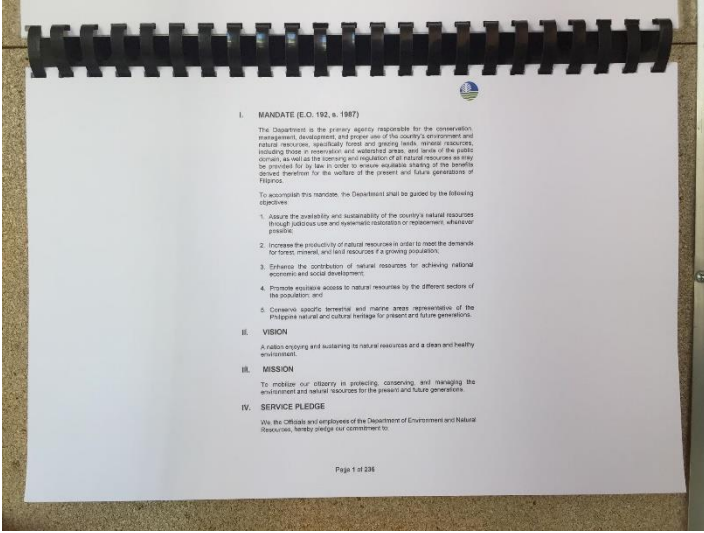
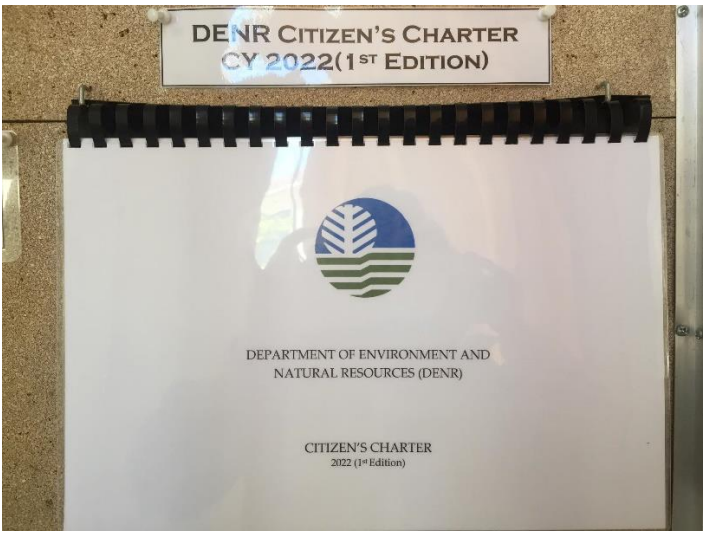
*"For and in the absence of the OIC - PENR Officer"*

  
**GEMMA P. DELOS REYES**

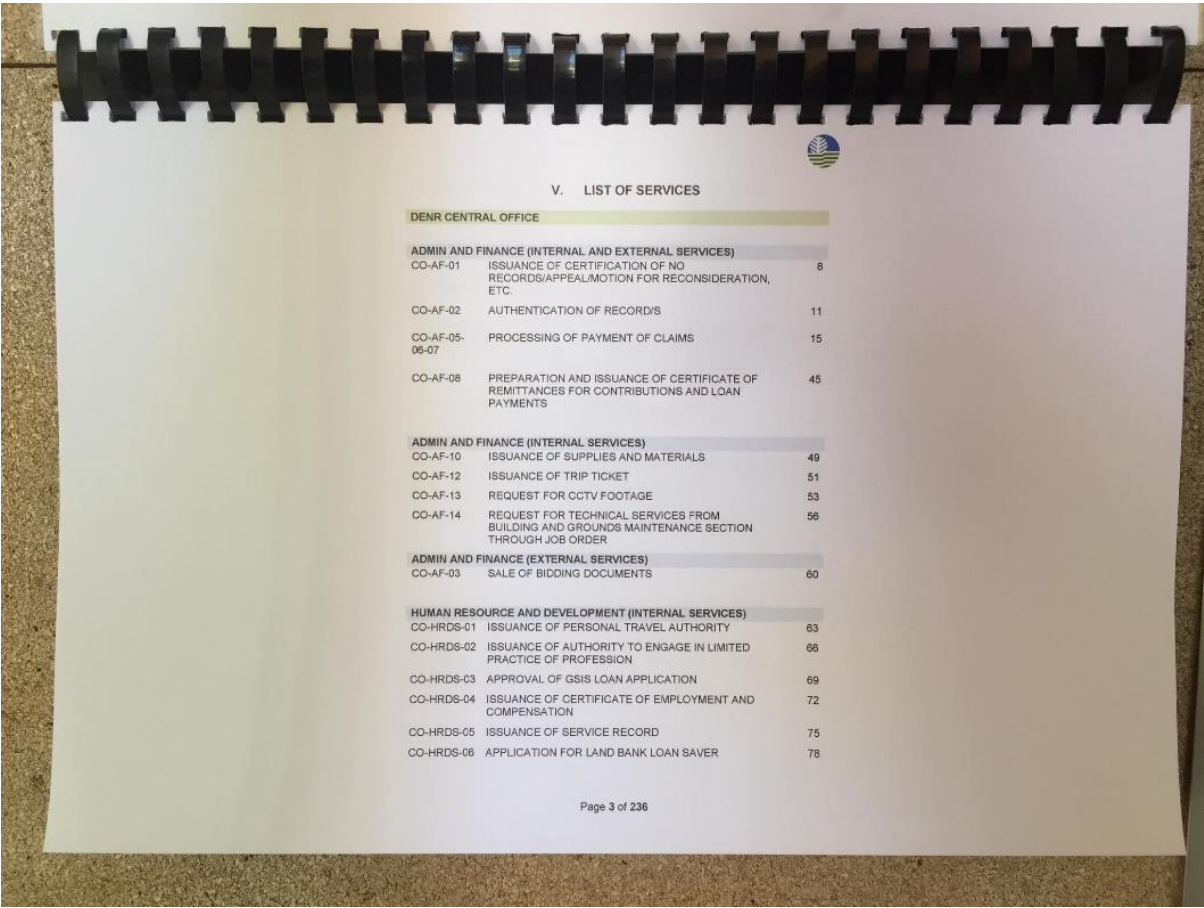
In-Charge, Management Services Division  
In-Charge, Office of the PENRO

Annex “A” – Citizen’s Charter Poster

OFFICE: DENR MIMAROPA Region, PENRO Marinduque



The Citizen’s Charter must contain the mandate, vision, mission, pledge and localized feedback and complaints mechanism of the DENR

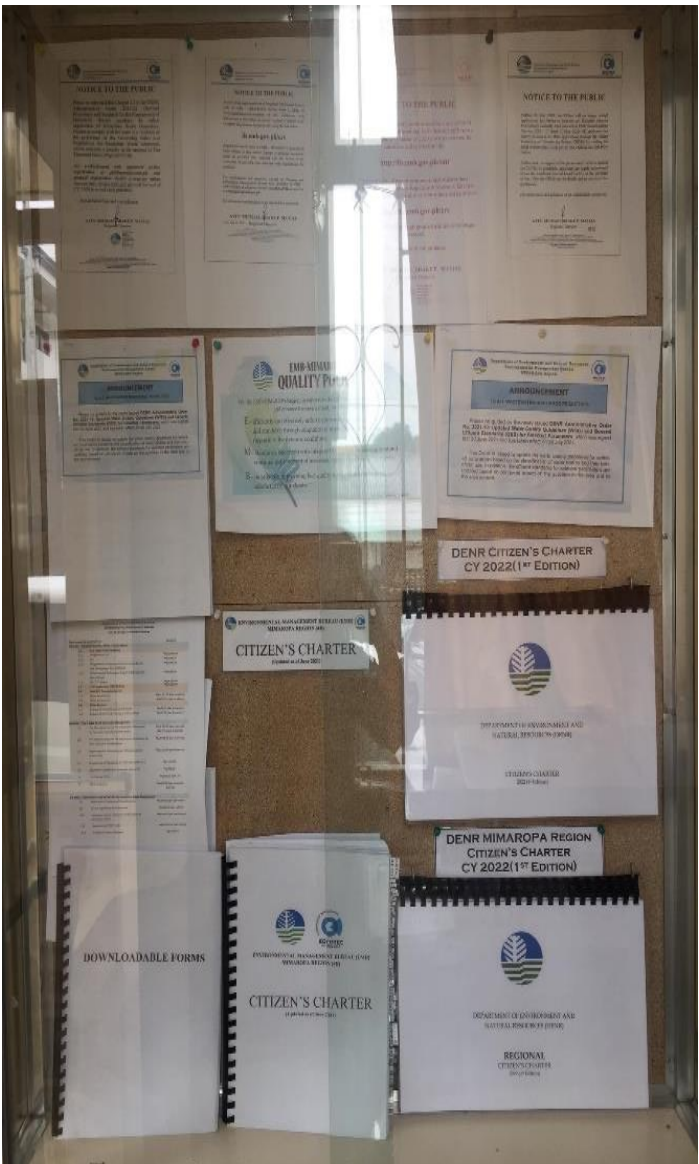


The pages can be flipped to show the Citizen’s Charter process flows



Annex “B” – Template for the Consolidated Proof of Compliance

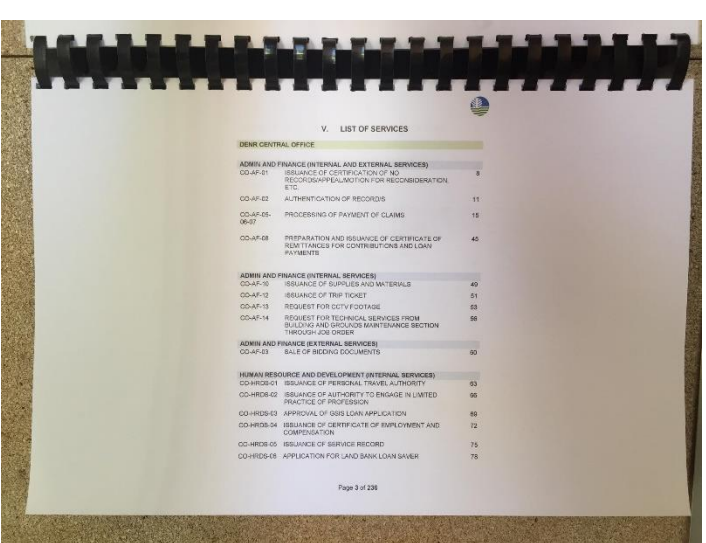
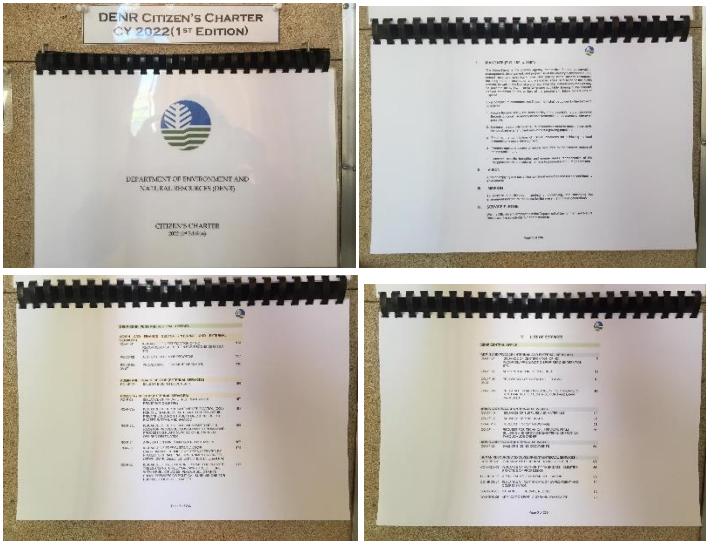
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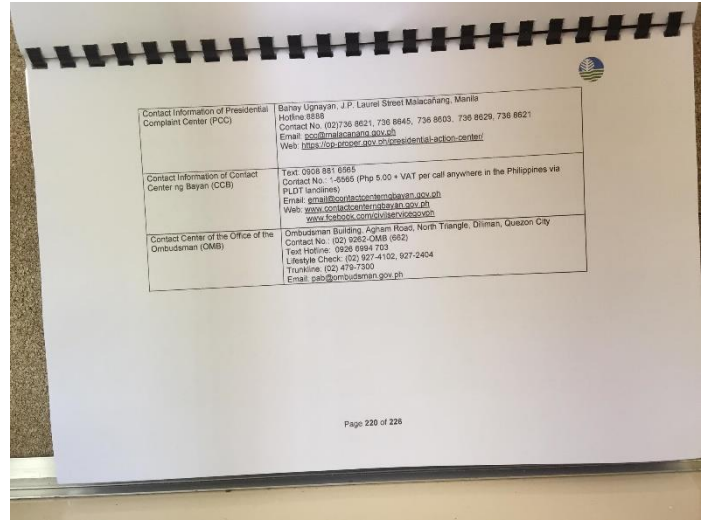
1) Panoramic View of the Citizen’s Charter posters and/or Public Assistance Desk



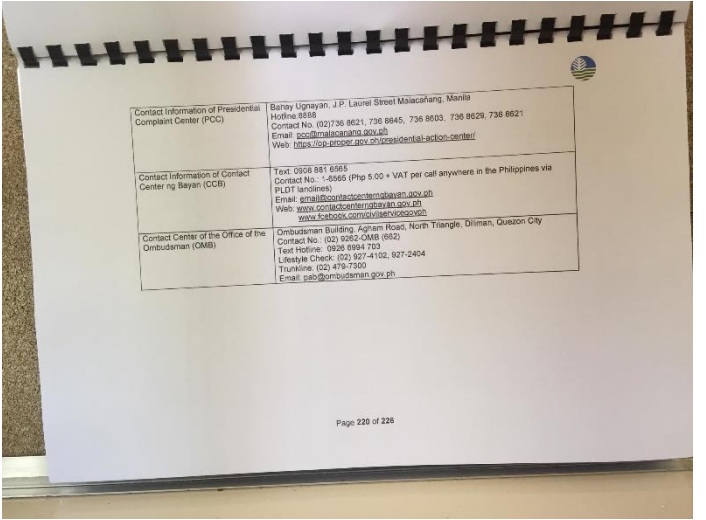
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2) Mandate, Vision, Mission, and Service Pledge

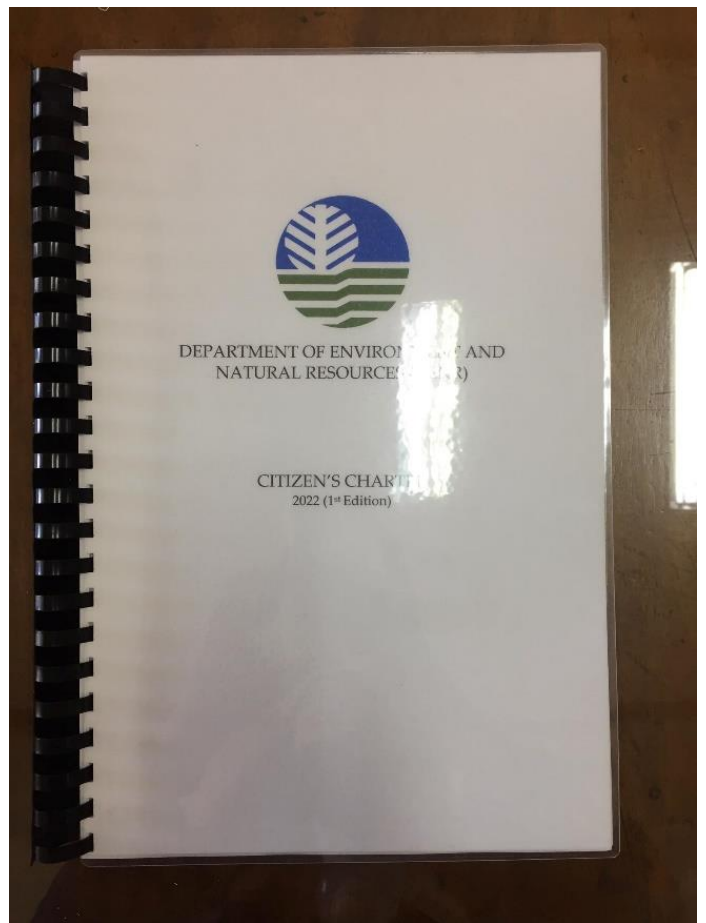


3) Close-up of Citizen's Charter

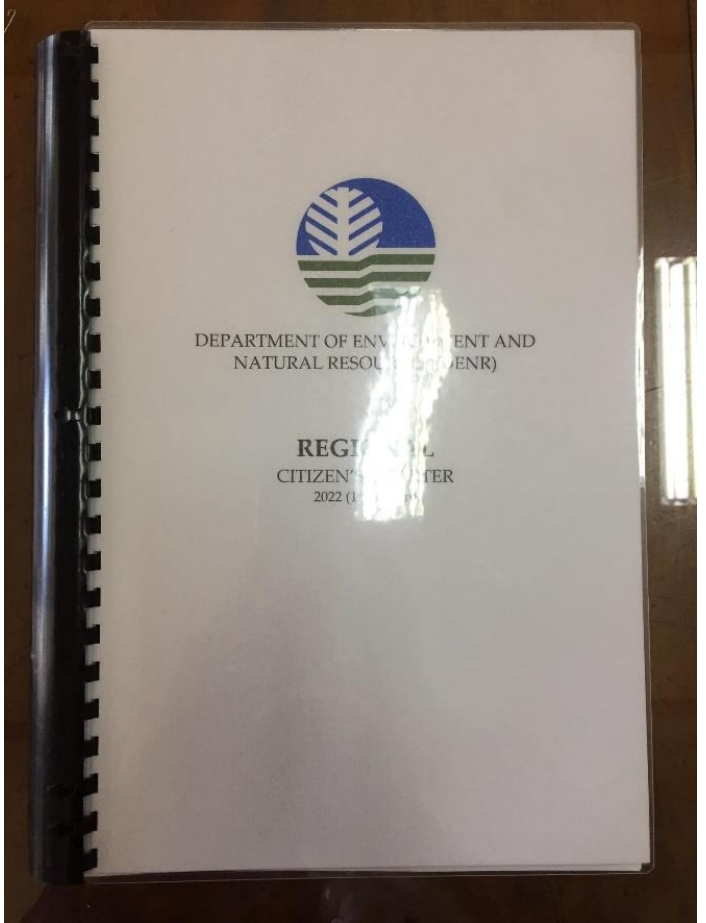


4) Feedback and Complaints Mechanism

5) Contact Details of ARTA, PCC, CSC and OMB



6) Citizen's Charter Handbook 2022 (1st Edition)



7) Regional Citizen's Charter Handbook 2022 (1st Edition)

[x](#)
[+](#)

[←](#)
[→](#)
[x](#)

<https://penromarinduque.gov.ph>

DENR Citizen's Charter 2022 (1st Edition)

SECSIME

Freedom of Information (FOI)

« 1 2 3 4 5 6 7 8 ... 19 20 »

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Published At: PENRO Marinduque June 19, 2020

In celebration of the 33rd DENR Anniversary and Philippine Environment Month, Imelda M. Diaz, OIC-PENR Officer was invited at the Kapihan sa Philippine Information Agency (PIA) on June 10, 2020 which was aired in Lucky Seven Channel 3.

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« 1 2 3 4 5 6 7 8 9 »

Photo Releases

In line with the Celebration of the 33rd Anniversary of DENR and Philippine Environment Month, Imelda M. Diaz, OIC - PENR Officer of Marinduque is live at Kapihan sa Philippine Information Agency on June 10, 2020 in the Lucky Seven Channel 3

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Citizen's Charter posted at the DENR PENRO Marinduque official website ([penromarinduque.gov.ph](http://penromarinduque.gov.ph))

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