



Republic of the Philippines
Department of Environment and Natural Resources
MIMAROPA Region
COMMUNITY ENVIRONMENT AND NATURAL RESOURCES OFFICE
National Highway, Bgy. Alfonso XIII, Quezon, Palawan
Email: cenroquezon@denr.gov.ph

April 19, 2022

MEMORANDUM

FOR : The Regional Executive Director
MIMAROPA Region
1515 L&S Bldg., Roxas Blvd., Ermita, Manila

THRU : The Provincial Environment and
Natural Resources Officer
Sta. Monica, Puerto Princesa City

FROM : The Community Environment and
Natural Resources Officer
Quezon, Palawan

SUBJECT : **SUBMISSION OF PROOF OF POSTING OF THE UPDATED/
LATEST CITIZEN'S CHARTER FOR CY 2022 OF CENRO
QUEZON, PALAWAN**

This is in connection with the Memorandum dated 6 April 2022 from Undersecretary for Administration, Human Resources, and Legislative Affairs and Chairperson, DENR's Committee on Anti-Red Tape (CART) per Special Order No. 2021-325, Atty. Ernesto D. Adobo, Jr., CESO I.

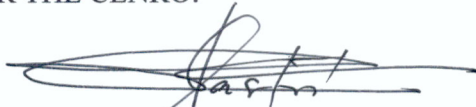
Respectfully submitted is the compliance of this Office relative to the above-subject in consonant with the guidelines provided. Please be informed that prior to the posting of the Citizen's Charter 2022 (1st Edition) at the main entrance of this Office, cascading of the said Citizen's Charter 2022 (1st Edition) was facilitated on April 13, 2022 for information and compliance of all personnel.

Attached are the geo-tagged photos of the posted Citizen's Charter labeled as Annex A and B.

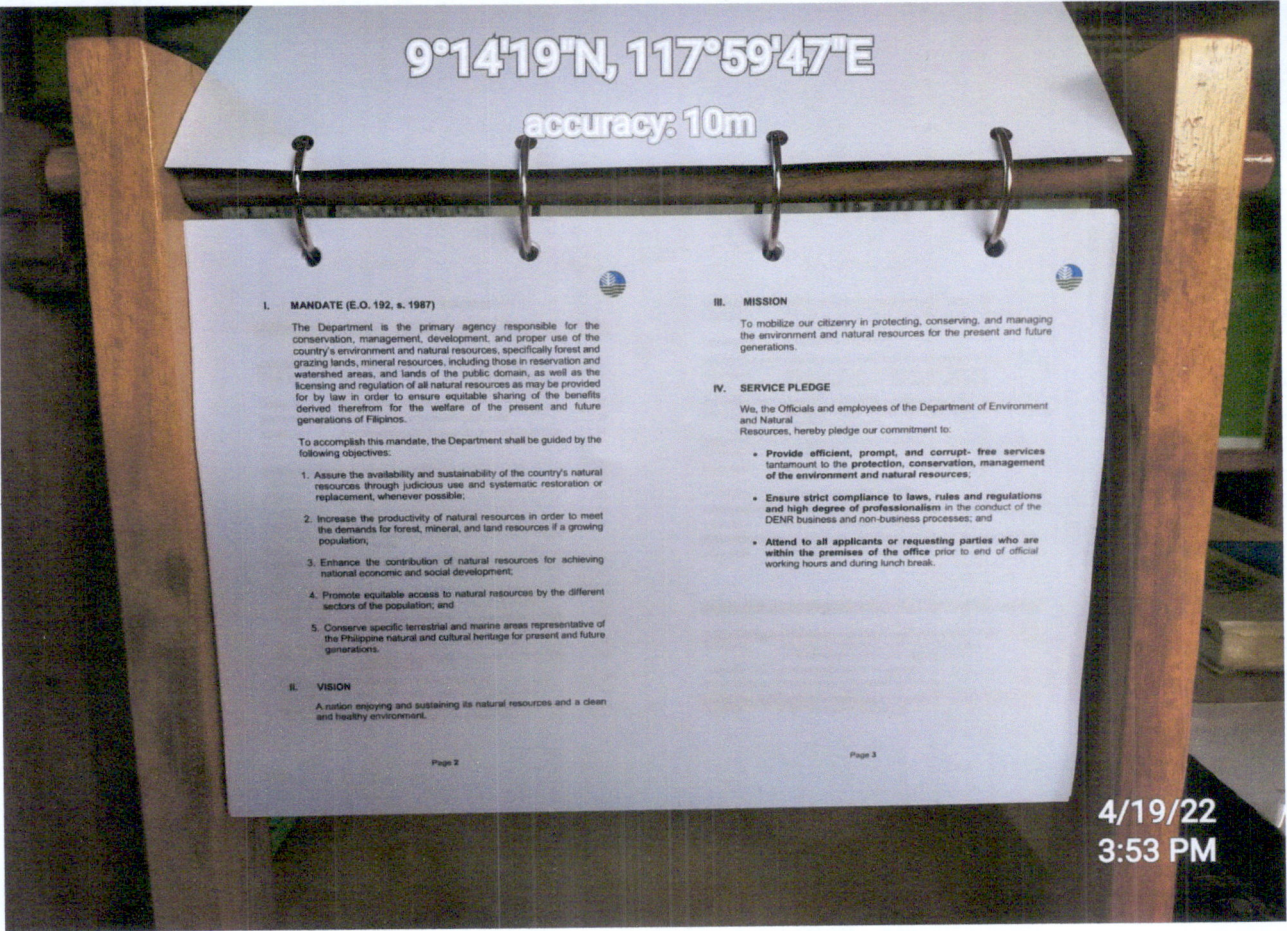
For your information and record.



FOR THE CENRO:


ENGR. ROSITA F. CASTULO
Development Mgt. Officer IV/
Office-In-Charge

Annex "A" – Citizen's Charter Poster



The Citizen's Charter contains the mandate, vision, mission, service pledge and localized feedback and complaints mechanism of the DENR.



The pages can be flipped to show the Citizen's Charter process flows.

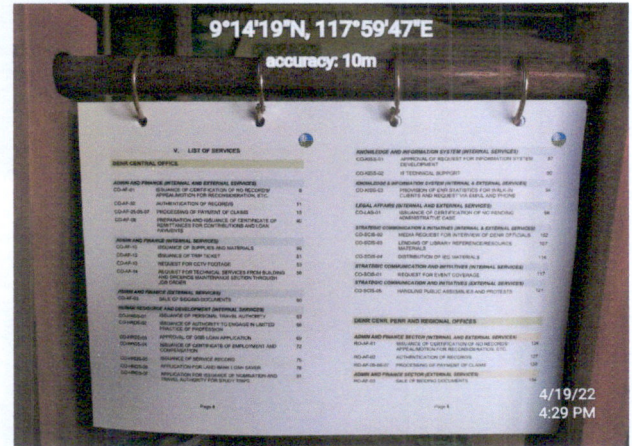
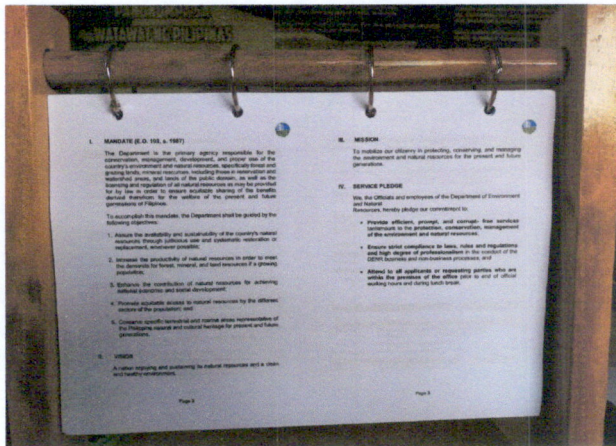
12

Annex "B" - Template for the Consolidated Proof of Compliance

OFFICE: DENR MIMAROPA Region, CENRO Quezon, Palawan

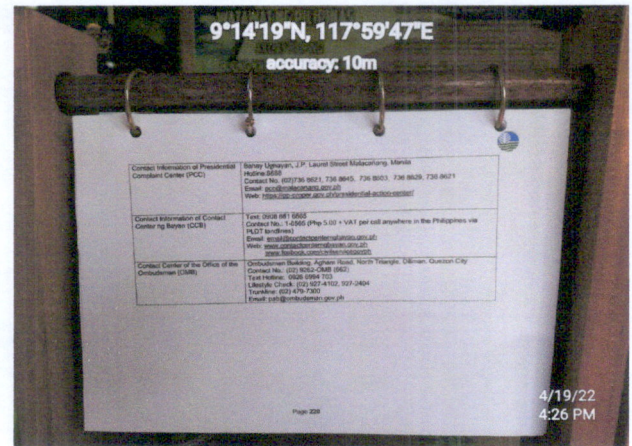
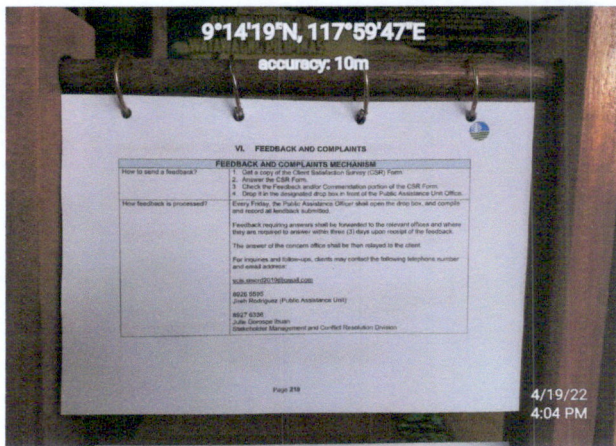


1) Panoramic View of the Citizen's Charter Posters and/or Public Assistance Desk



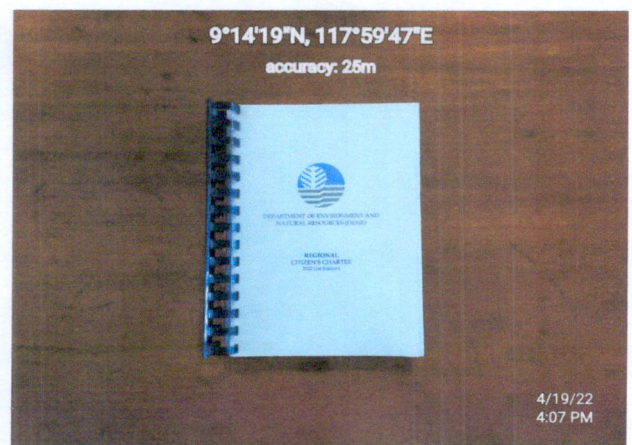
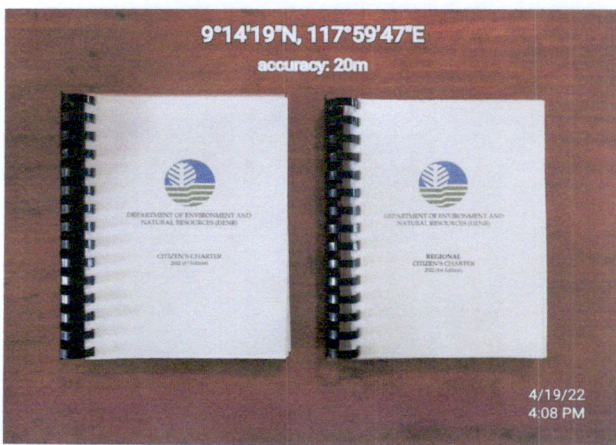
2) Mandate, Vision, Mission and Service Pledge

3) Close-up of Citizen's Charter



4) Feedback and Complaints Mechanism

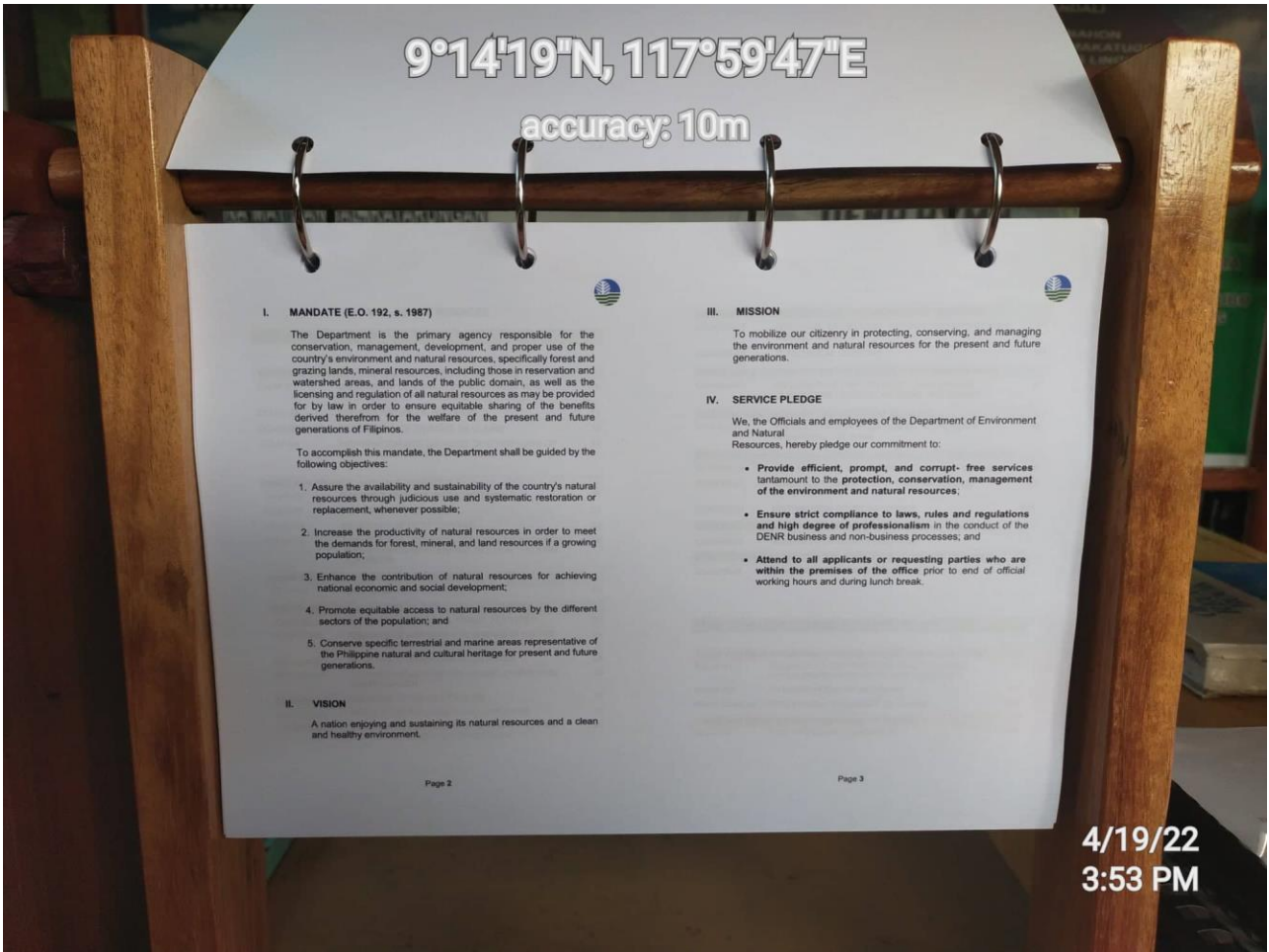
5) Contact Details of ARTA, PCC, CSC and OMB



6) Citizen's Charter 2022 (1st Edition) Handbook

7) Regional Citizen's Charter Handbook

Annex "A" - Citizen's Charter Poster



The Citizen’s Charter contains the mandate, vision, mission, service pledge and localized feedback and complaints mechanism of the DENR.



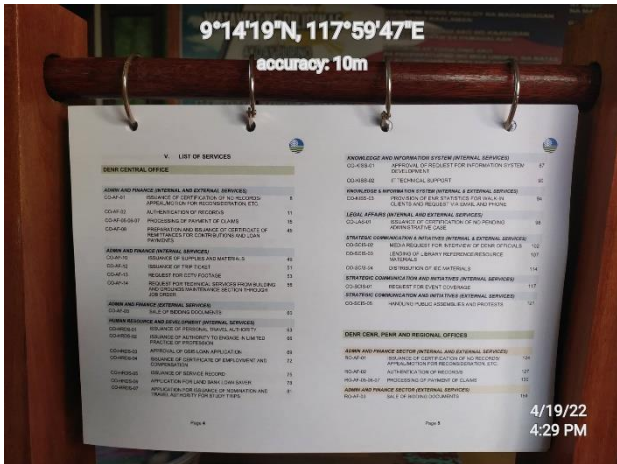
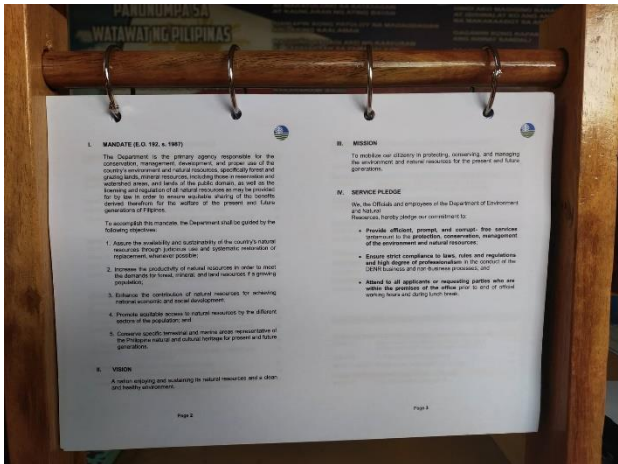
The pages can be flipped to show the Citizen’s Charter process flows.

Annex “B” – Template for the Consolidated Proof of Compliance

OFFICE: DENR MIMAROPA Region, CENRO Quezon, Palawan

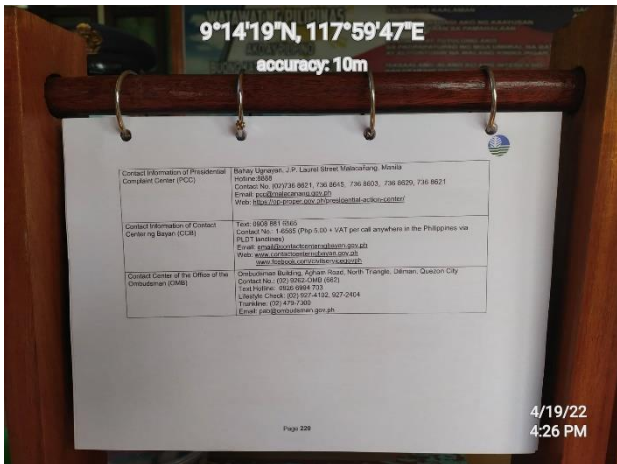
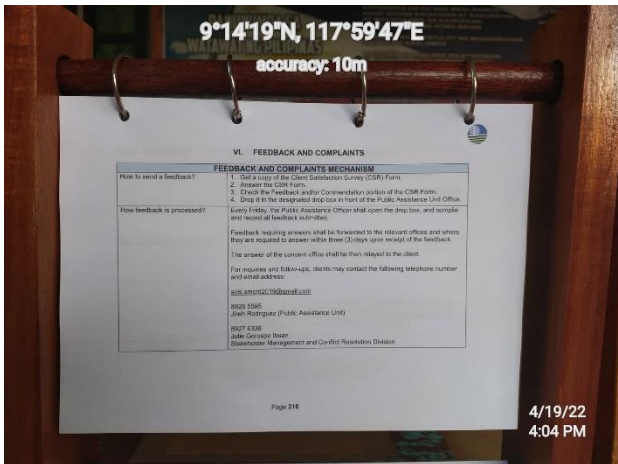


1) Panoramic View of the Citizen’s Charter Posters and/or Public Assistance Desk



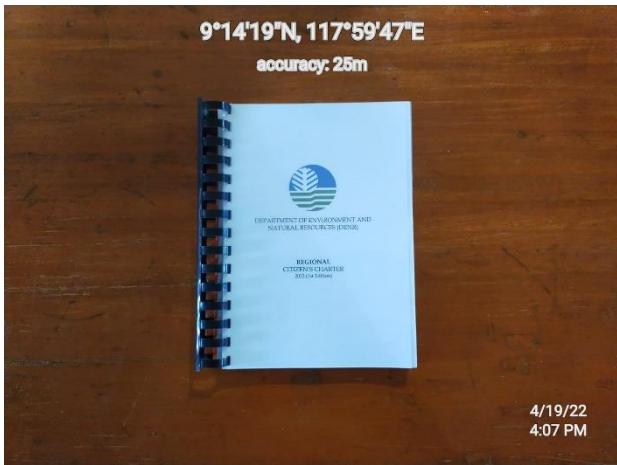
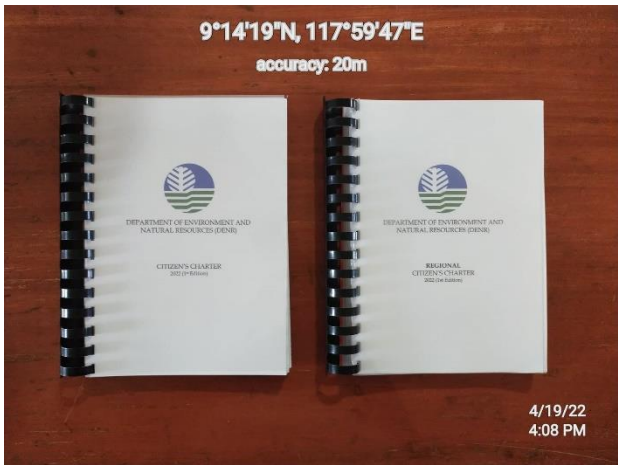
2) Mandate, Vision, Mission and Service Pledge

3) Close-up of Citizen’s Charter



4) Feedback and Complaints Mechanism

5) Contact Details of ARTA, PCC, CSC and OMB



6) Citizen’s Charter 2022 (1st Edition) Handbook

7) Regional Citizen’s Charter Handbook