



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City  
Tel Nos. (632) 8929-66-26/28; 8929-6635/8929-3618/8929-4028  
IP Phone Trunkline No. 8988-3367

## MEMORANDUM

TO : The PENR Officer  
DENR Palawan, Region IV B - MIMAROPA  
Brgy. Sta. Monica, Pto. Princesa City, Palawan

FROM : The Head, DENR Action Center/Hotline

SUBJECT : **REFERENCE CODE NO. PM-CAM-03-07-2022-060 RE: LETTER OF COMPLAINT FROM MR. SEVERO CABUGAYAN, JR. AGAINST CENRO TAYTAY FOR ITS ALLEGED VIOLATION OF R.A. 11032; AND REQUEST FOR THE RELEASE OF HIS APPREHENDED VEHICLE**

DATE : April 27, 2022

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Respectfully referred herein follow-up letter sent thru email dated 06 April 2022 addressed to President Rodrigo Roa Duterte thru Dir. Jaime Llaguno Mabilin, Presidential Complaint Center (PCC) bearing Code No. **PM-CAM-03-07-2022-060**, transmitted to OIC DENR Secretary Jim O. Sampulna, indorsed to the Head Executive Assistant, and further conveyed to the DENR Action Center/Hotline from Mr. Severo M. Cabugayan, Jr., of Purok Cherry, Brgy. Sicsican, Puerto Princesa City, Palawan pertaining to his response on your Memorandum dated 18 March 2022 concerning his apprehended truck loaded with rattan which was stuck/pended in the Office of CENRO Taytay for two (2) years. Accordingly, there are over 5,000 rattan poles loaded in the truck in contrary to the report that there are only 2,500 poles therein, thus, he is requesting for its investigation. Mr. Cabugayan also complains against CENRO Taytay and its alleged violation of R.A. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 due to its purported inaction on the matter. Moreover, Mr. Cabugayan still requests for the release of his long-pended vehicle in the said Office, asserting that the apprehended rattan transport was only made due to lack of source of income brought by the pandemic, and that they do not have enough resources to pursue this case legally. Please note that this is related to the concern we previously referred to your Office dated 14 March 2022 under the same PCC code number. Hence, this merits for your appropriate action consistent with existing laws, rules and regulations.

Kindly inform directly the requesting party/complainant of action taken in this regard furnishing the PCC, HEA, and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

  
MERLINDA R. MANILA

### Copy furnished:

The Presidential Complaint Center (PCC), Malacañang, Manila  
Head Executive Assistant  
The Undersecretary USEC for Field Operations and Environment

DENR Region IV B MIMAROPA, 1515 L & S  
Building, Roxas Boulevard, Ermita, Manila  
Mr. Severo M. Cabugayan, Jr., Purok Cherry,  
Brgy. Sicsican, Puerto Princesa City, Palawan

/jmm

----- Forwarded message -----

From: **Office of Head Executive Assistant** <[ohea@denr.gov.ph](mailto:ohea@denr.gov.ph)>  
Date: Mon, Apr 25, 2022 at 8:33 AM  
Subject: Fwd: SEVERO M. CABUGAYAN, JR.  
To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

Head  
DENR Action Center  
Hotline 8888

Ma'am, respectfully forwarding the letter from Director Jaime Llaguno Mabilin.  
For your information and appropriate action, please

Thank you

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Fri, Apr 22, 2022 at 4:39 PM  
Subject: SEVERO M. CABUGAYAN, JR.  
To: DENR HEA <[ohea@denr.gov.ph](mailto:ohea@denr.gov.ph)>

Mabuhay! Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

**Your Feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below!**

<http://bitly.ws/pDJq>

Thank you.

**Code No. PM-CAM-03-07-2022-060**

**DENR**

**/MBS**

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**PRESIDENTIAL COMPLAINT CENTER**

**Office of the President of the Philippines**

**ADDRESS** | J. P. Laurel Street, Malacanang Complex, San Miguel, Manila

**TRUNKLINE** | +63 2 8249 8310 Local 8175

**SCHEDULE** | 8:15 AM - 5:00 PM, Monday - Friday (except National Holidays and Work Suspensions)

**\* OFFICIAL PCC TRANSMITTAL TO FOLLOW**

**IMPORTANT NOTICE:**

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The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

**Office of the President**  
**PRESIDENTIAL COMPLAINT CENTER**  
**Malacañang, Manila**

20 April 2022

**Usec. JIM O. SAMPULNA**  
Officer-In-Charge  
Office of the Secretary  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman  
1101 Quezon City

**S i r :**

Respectfully forwarding the attached follow-up letter dated 06 April 2022, with enclosure/s, addressed to **PRESIDENT RODRIGO ROA DUTERTE**, for appropriate action, consistent with existing laws, rules and regulations on the matter, from **Mr. SEVERO M. CABUGAYAN, JR.** of Purok Cherry, Brgy. Sicsican, Puerto Princesa City, seeking intercession relative to issues and concerns which, as stated therein, may be best coordinated/addressed by that Office.

A reply direct to the party/ies concerned, copy furnished the Center, citing **PCC Code No. PM-CAM-03-07-2022-060**, will be highly appreciated. Expedient action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the **Anti-Red Tape Authority**. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Thank you and cordial regards.

Very truly yours,

  
**JAIME LLAGUNO MABILIN**  
Director IV<sub>3</sub>

PM-AKA-04-20-2022-068  
Cc: requesting party/ies  
Encl: all forwarded to Agency thru mail  
/aka

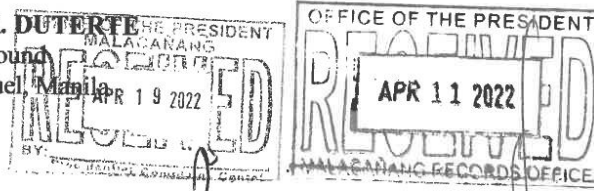
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**BAHAY UGNAYAN, JOSE P. LAUREL STREET, MALACAÑANG, MANILA**  
Telephone Numbers: 736-8645 (Governance and Local Affairs Division);  
736-8603 (Social Services Division); Fax Number: 736-8621  
Email Address: pcc@malacanang.gov.ph

April 6, 2022

**President RODRIGO R. DUTERTE**  
Malacañan Palace Compound  
J. P. Laurel St., San Miguel, Manila  
The Philippines



Dear President Duterte,

Muli po akong lumihap sa inyo upang magpasalamat sa inyong mabilis na pagtugon/pag-aksyon sa aking liham sa inyo na natanggap noong February 28, 2020, at kung hindi dahil sa inyo ay hindi ko malalaman ang tungkol sa naging resulta sa kaso ng aming truck na magpahanggang sa ngayon ay nasa gilid ng highway sa unahan ng check point ng DENR CENRO Taytay, Palawan at iyan po ang sakit ng opisina ng CENRO Taytay. Kung wala kang reklamo, walang aksyon, at kung wala po si CENRO sa opisina wala rin karapatan umaksyon ang OIC at hindi pwede pumirma ng mga dokumento. At ibig ko rin pong ipaalam sa inyo na sa simula pa lang ay nilabag na ng CENRO Taytay ang Republic Act No. 11032 dahil sa hindi nila pag-aksyon sa kaso ng truck na sa kabila ng lahat na umaksyon ang PENRO sa appraisal ng truck dahil sa request nila rin ng appraisal, kaya simula po noong August 11, 2020 hanggang December 27, 2020 ay wala silang ginawang aksyon hinggil sa kaso ng truck sa kabila ng pabalik-balik ako sa pag-follow up sa kanilang opisina ay nilabag na nila ang batas na ito. At kung hindi pa ako nagreklamo sa Public Concern Office / Presidential Management Staff last October 28, 2020 ay hindi pa rin umaksyon ang CENRO Taytay at napilitan umaksyon noong December 28, 2020 dahil sinulatan ng Presidential Management Staff at ang ginawa ay ipinasa niya sa MIMAROPA Region ang problema na hindi naman po dapat dahil ang apprehension na ginawa nila ay mali. Wala po silang ginawa na actual counting ng rattan, hinulaan lamang nila dahil ang sabi ng may-ari ng rattan ay mahigit na 5,000 pieces ang ikinarga nila sa truck. Ang hindi po namin malaman ay kung bakit 2,500 pieces lang ang inilagay nila sa apprehension. Kaya sana po ay magkaroon kayo ng imbistigasyon tungkol dito sa lalong madaling panahon, gayon din po sa ginawa nilang pag-pending ng matagal sa truck ay naghihintay daw sila ng areglo, pero bakit po naman ako aareglo ay magbabayad naman kami ng surety bond ng truck. Kaya hindi po maganda ang palakad ng opisina nila at sana po ay mabago ito sa pamamagitan ninyo. Dahil po dito ay humihingi ako ng reconsideration na ma-release pa ang truck namin sa tulong ninyo. Maawa po naman kayo, dahil nagawa lamang iyon ng mga tao at ng driver ng truck dahil sa kahirapan ng buhay kaya wala na makain gawa ng pandemya. Wala po kaming kakayanan na kumuha ng abogado para mag reklamo sa husgado kaya kayo na lamang po ang aming pagasa at sana po ay matulungan ninyo kami sa problemang ito.

Marami pong salamat at mabuhay po kayo!

Lubos na gumagalang at nag-papasalamat,

  
**SEVERO M. CABUGAYAN, JR.**

Copy furnished:

The Head, DENR Action Center  
Visayas Avenue, Diliman, Quezon City



Republic of the Philippines  
**Department of Environment and Natural Resources**  
MIMAROPA Region  
**PROVINCIAL ENVIRONMENT AND NATURAL RESOURCES OFFICE**  
Bgy. Sta. Monica, Puerto Princesa City, Palawan  
Telfax No. (048) 434 - 8791  
Email Add: [penropalawan@denr.gov.ph](mailto:penropalawan@denr.gov.ph)

March 18, 2022

**MEMORANDUM**

**FOR :** The Head, DENR Action Center/Hotline

**THRU :** The Regional Executive Director  
DENR MIMAROPA Region

**FROM :** The OIC-Provincial Environment and  
Natural Resources Officer

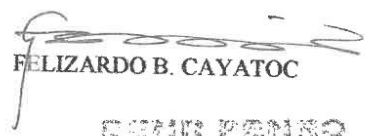
**SUBJECT :** **REFERENCE CODE NO. PM-CAM-03-07-2022-060 RE: LETTER OF COMPLAINT FROM MR SEVERO CABUGAYAN JR. ON THE ALLEGED INACTION OF CENRO TAYTAY FRO TWO (2) YEARS NOW ON HIS APPREHENDED TRUCK LOADED WITH RATTAN**

This pertains to your memorandum dated March 14, 2022 in connection with the above subject.

Respectfully furnished is a photocopy of the letter from Regional Executive Director Maria Lourdes G. Ferrer, *CESO III* dated September 30, 2021.

The said letter informs Mr. Severo Cabugayan Jr. that an Order of Confiscation of two thousand five hundred (2,500) pieces of rattan poles having a total volume of 6,750 linear meters and one (1) unit canter truck bearing plate number AWA 8032 apprehended at Sitio Cansilay, Barangay Bato, Taytay, Palawan was already issued on September 30, 2021.

For information and record.

  
FELIZARDO B. CAYATOC

**Copy Furnished:**

The Presidential Complaint Center (PACC), Malacañang, Manila  
Head Executive Assistant  
The Undersecretary USEC for Field Operations and Environment  
Mr. Severo M. Cabugayan, Jr. Purok Cherry, Bgy Sicsican, Puerto Princesa City  
DENR-CENRO Taytay <[cenrotaytay@denr.gov.ph](mailto:cenrotaytay@denr.gov.ph)>  
NDC/MES Doc No. 2022-2118, No. 2022-2164

