



DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;

**Fwd: MICHELLE MIRAN GAJETOS**

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Sat, Aug 20, 2022 at 8:00 AM

To: DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, DENR Region 4B &lt;denr8888mimaropa@yahoo.com&gt;

Cc: "Presidential Complaint Center (PCC)" &lt;pcc@malacanang.gov.ph&gt;, Office of the Undersecretary for Field Operations and Environment &lt;officeofuseccuna@denr.gov.ph&gt;, Office of Head Executive Assistant &lt;ohea@denr.gov.ph&gt;

20 August 2022

**The Regional Executive Director**

DENR Region IV-B MIMAROPA

1515 L &amp; S Building, Roxas Boulevard, Ermita, Manila

**Madame:***Environmental Greetings!*

Respectfully referred herein letter sent thru email dated 18 July 2022, addressed to President Ferdinand Marcos, Jr., thru Dir. Jaime Llaguno Mabilin, Presidential Complaint Center (PCC) bearing Code No. **PM-AKA-07-20-2022-076**, transmitted to the Office of the DENR Secretary, indorsed to the Head Executive Assistant, and further conveyed to the DENR Action Center/Hotline from **Ms. Michelle Miran Gajetos** of Brgy. Aninuan, Puerto Galera, Oriental Mindoro pertaining to the two properties in Brgy. Aninuan, Puerto Galera, Oriental Mindoro with TCT Nos. 064-2014000366 and 064-2000749 with areas 1,704 sq.m. and 1,312 sq.m., respectively, with a total area of 3,016 sq.m. and has an existing civil case with another adjacent lot owned by a certain Mr. Roger A. Gabat. Accordingly, their case was dismissed due to their failure to submit a valid verification survey. This is because they just found out that the "excellent" verification survey conducted by a certain Engr. Oscar Castro has no bearing since he is not an "official geodetic engineer" but a private one. Hence, they, on behalf of his client, Mr. Franck Albert Jules Dewaste, are requesting that your Office will acknowledge the report of Engr. Castro since it was your Office, too, who "brought him to conduct the geodetic survey" - which merits your appropriate action, consistent with existing laws, rules and regulations.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, HEA, and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

**DENR Action Center/Hotline****Department of Environment and Natural Resources****Visayas Avenue, Diliman, Quezon City, Metro Manila**Mobile No.: [0917-885-3367](tel:0917-885-3367) / [0917-868-3367](tel:0917-868-3367)

Hashtag No.: #3367

Landline No.: [02\) 8-920-0689](tel:02-8-920-0689) / [8-925-8275](tel:02-8-925-8275)Email: [denr@8888.gov.ph](mailto:denr@8888.gov.ph)[aksyonkalikasan@denr.gov.ph](mailto:aksyonkalikasan@denr.gov.ph)[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)**IMPORTANT:**

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----- Forwarded message -----

From: **Office of Head Executive Assistant** <[ohea@denr.gov.ph](mailto:ohea@denr.gov.ph)>

Date: Fri, Jul 22, 2022 at 11:58 AM

Subject: Fwd: MICHELLE MIRAN GAJETOS

To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>

Date: Fri, Jul 22, 2022 at 11:38 AM

Subject: MICHELLE MIRAN GAJETOS

To: DENR HEA <[ohea@denr.gov.ph](mailto:ohea@denr.gov.ph)>

Mabuhay!

Please find enclosed, a copy of the Center's action taken on the subject matter.

Thank you.

**Your Feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below!**

<https://forms.gle/aL3jYCGTud8qZaD9A>

Thank you.

**Code No. PM-AKA-07-20-2022-076**

**DENR**

**/MBS**

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**PRESIDENTIAL COMPLAINT CENTER**

**Office of the President of the Philippines**

**ADDRESS** | J. P. Laurel Street, Malacanang Complex, San Miguel, Manila

**TRUNKLINE** | +63 2 8249 8310 Local 8175

**SCHEDULE** | 8:15 AM - 5:00 PM, Monday - Friday (except National Holidays and Work Suspensions)

**\* OFFICIAL PCC TRANSMITTAL TO FOLLOW**

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