



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City  
Tel Nos. (632) 8929-66-26/28; 8929-6635/8929-3618/8929-4028  
IP Phone Trunkline No. 8988-3367

## MEMORANDUM

TO : The PENR Officer  
DENR Palawan, Region IV B - MIMAROPA  
Brgy. Sta. Monica, Pto. Princesa City, Palawan

FROM : The Head, DENR Action Center/Hotline

SUBJECT : **REFERENCE CODE NO. PCC-CAM-01-25-2022-163 RE:  
LETTER REQUEST FROM MR. HERMINIGILDO AREGOLA  
REQUESTING ASSISTANCE FOR THEIR LAND CONCERN  
SITUATED AT TALISAY, CORON, PALAWAN**

DATE : February 2, 2022

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Respectfully referred herein is the SMS (text message) sent thru email, addressed to President Rodrigo Roa Duterte thru Dir. Jaime Llaguno Mabilin, Presidential Complaint Center (PCC) bearing Code No. **PCC-CAM-01-25-2022-163**, transmitted to Secretary Roy A. Cimatu thru USEC Rodolfo C. Garcia, indorsed to the Head Executive Assistant, and further conveyed to the DENR Action Center/Hotline from Mr. Herminigildo G. Aregola pertaining to his parcel of land located at Sitio Chinaharan, Talisay, Coron, Palawan adjacent to Elrio 'Y Mar Resort. Mr. Aregola claims that in 2013, the said lot had already an approved survey plan, however, it was not named after them even though allegedly they were the occupants of the area since 2000. He stated that they consulted from a certain Judith Quirit and were advised to acquire a new private survey but still it was not approved due to the initial approved survey plan in 2013. With this, Mr. Aregola seeks for assistance to address their land concern which merits for appropriate action, consistent with existing laws, rules and regulations.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, HEA, and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

  
MERLINDA R. MANILA

### Copy furnished:

The Presidential Complaint Center (PCC), Malacañang, Manila  
Head Executive Assistant  
The Undersecretary USEC Solid Waste Management and LGU Concerns  
DENR Region IV B MIMAROPA, 1515 L & S Building, Roxas Boulevard, Ermita, Manila  
Mr. Herminigildo Aregola/Ms. Marlyn Aregola <aregolamarlyn741@gmail.com>

jmm

----- Forwarded message -----

From: **cherry requina** <[ohea.denr@gmail.com](mailto:ohea.denr@gmail.com)>  
Date: Fri, Jan 28, 2022 at 2:28 PM  
Subject: Fwd: Reklamo sa lupa  
To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>  
Date: Fri, Jan 28, 2022 at 1:16 PM  
Subject: Re: Reklamo sa lupa  
To: DENR HEA <[ohea.denr@gmail.com](mailto:ohea.denr@gmail.com)>  
Cc: Marlyn Aregola <[aregolamarlyn741@gmail.com](mailto:aregolamarlyn741@gmail.com)>

**Sir/Madam:**

Respectfully forwarding the email\* received through the Presidential Complaint Center (PCC) email address [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph), for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned copy furnished the Center citing PCC Code No., will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations .

Thank you.

## **PRESIDENTIAL COMPLAINT CENTER**

### **Office of the President of the Philippines**

Malacanang Complex

San Miguel, Manila  
PCC OFFICE HOURS

8736 8629 / 8736 8645 / 8736 8621

**Monday to Friday** (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

**\* OFFICIAL PCC TRANSMITTAL TO FOLLOW**

If you have any questions/comments/queries/suggestions, please email us at [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)

IMPORTANT:

*The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access*

**Code No. PCC-CAM-01-25-2022-163**

**DENR**

/KML

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**From:** "Marlyn Aregola" <[aregolamarlyn741@gmail.com](mailto:aregolamarlyn741@gmail.com)>

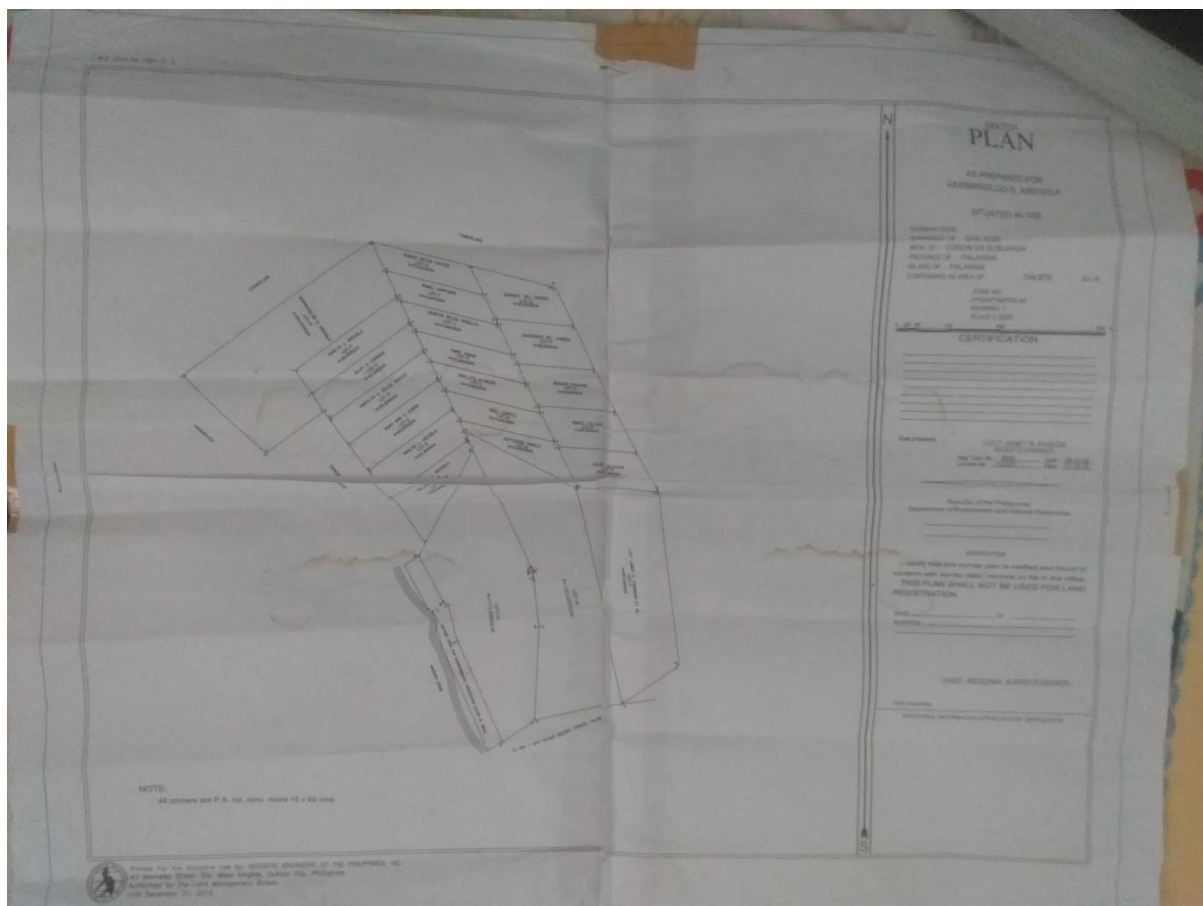
**To:** "Presidential Complaint Center, PCC" <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>

**Sent:** Tuesday, January 25, 2022 3:20:46 PM

**Subject:** Reklamo sa lupa

Sana po mapansin ninyo.







SKETCH  
**PLAN**

AS PREPARED FOR  
HERMINIGILDO G. AREGOLA

SITUATED IN THE

RURBAN CODE :  
BARANGAY OF : SAN JOSE  
MUN. OF : CORON VS BUSUANGA  
PROVINCE OF : PALAWAN  
ISLAND OF : PALAWAN  
CONTAINING AN AREA OF 744,879 SQ. M.

ZONE NO.:  
PPCS-PTM/PRS 92:  
BEARING: T  
SCALE 1: 5000

0 25 50 125 250 500 m.

**CERTIFICATION**

Date prepared:

LUCY JANET R. PASION  
GEODETTIC ENGINEER

Reg. Cert. No. : 8549 Date : 06-21-08  
License No. : 1133451 Date : 01-15-18

Republic of the Philippines  
Department of Environment and Natural Resources

**VERIFICATION**

I certify that this survey plan is verified and found to  
conform with survey data / records on file in this office.  
**THIS PLAN SHALL NOT BE USED FOR LAND  
REGISTRATION.**

DATE \_\_\_\_\_ 20 \_\_\_\_\_  
PURPOSE \_\_\_\_\_

CHIEF, REGIONAL SURVEYS DIVISION

January 24, 2022

Dear Mr. President Duterte,

Magandang araw po! Ako po si Herminigildo G. Aregola ay tumatawag ulit sa inyong tanggapan upang huminge ng tulong hungol sa aming problema sa lupa Locate po sa Chinaharan Sitio. Talisay Coron Palawan Sa tabi po ng Elrio 'Y Mar Resort . Hanggang ngayon po ay hindi parin nasusuloyunang. May nauna napong sukat noong 2013 at aprobado po ito, ngunit ang mga taong nakaposisyon po duon ay hindi nila binibigyan ng authority na magkaroon ng papeles ng mga lupa. Bali po yung sukat noong 2013 nalaman nalang po namin na naaprobahan po pala iyon, pero hindi po kami ang ipinangalan nila duon, samantalang year 2000 anduon na po kami nakaposisyon. Lumapit po kami kay Judith Qurit ang sabi nya po ay magpa-private survey daw po kami ng bago, kaya ayun po ang ginawa namin nagpa-survey po kami ng mga kasama ko. Ngunit hindi po ito maaprobahan dahil nga po aprobado ang sukat noong 2013. Nais po sana naming hilingin sa inyo na, kung maari po ay magpadala kayo dto ng mga taong titingin ng aming kalagayan. Upang malaman nyupo kung ano po ang totoong kalagayan ng lupa at kung sino ang mga totoong nakaposisyon sa lupa. Kalakip po ng sulat na ito ang Survey noong 2013, pati nadin po ang aming bagong pina survey. Aasahan po naming lubos ang inyong kasagutan. Maraming Salamat po!