



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20220105-772-22**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment
and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 5 January 2022
Name of Caller: Jeaneth Delos Reyes Zamora
Address: , Santa Lucia, Sablayan,
Occidental Mindoro
Contact Details: 0926 316 0031
jeanethzamora011984@gmail.com
Nature of call: Complaint Against
Government
Regulations/processes/services
Subject: Concern Regarding Copy Of
Resolution Of Investigation In
DENR - MIMAROPA (In
Relation To Ticket Number
G20211204-763-17)

Details:

"Ang concern ko ay may kaugnayan pa rin sa na una kong report na may reference number na G20211204-763-17. Nakatanggap kasi ako ng email kahapon, January 4, 2021 mula sa Community Environmental and Natural Resource Office (CENRO) - San Jose, Occidental Mindoro na nagsasabing kunin ko raw ang resulta ng imbestigasyon na hinihingi ko kay Ma. Lourdes Ferrer, Regional Director ng Department of Environmental and Natural Resources (DENR) MIMAROPA. Ang sa akin lang naman ay mga June o July 2021 ay nagpa-follow-up na kami sa DENR MIMAROPA ng update ng imbestigasyon thru letter na pinadala sa LBC pero wala naman silang reply. Ang nais ko lang ay sana bigyan na nila ako ng kopya ng resulta ng imbestigasyon sa lupa ng aking tatay."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****