



Republic of the Philippines
Department of Environment and Natural Resources
Visayas Avenue, Diliman, Quezon City
Tel Nos. (632) 8929-66-26/28; 8929-6635/8929-3618/8929-4028
IP Phone Trunkline No. 8988-3367

MEMORANDUM

FOR : The Regional Executive Director
DENR Region IV-B (MIMAROPA)
1515 L&S Building, Roxas Boulevard
Ermita, Manila

FROM : The Head, DENR Action Center/Hotline

SUBJECT : **COMPLAINT OF MR. RUDY GABAYNO AGAINST MS. NANETH BANAWA OF PENRO ORIENTAL MINDORO WITH REFERENCE CODE NO. DPE20220317-001 AND PCC-GDP-03-14-2022-130**

DATE : March 17, 2022

Respectfully referred herein letter of complaint sent thru email from DENR Action/Center Hotline dated December 4, 2021 received by this office on 17 March 2022 with Reference Code No. **DPE20220317-001** and **PCC-GDP-03-14-2022-130** from a **MR. RUDY GABAYNO** of Panaytayan, Mansalay, Oriental Mindoro for appropriate action, consistent with existing laws, rules and regulation. In his letter complaint addressed to PENRO Mary June F. Maypa, Ms. Naneth Banawa allegedly extorted the complainant and 13 other residents by asking 2,000 pesos for application and processing of land title and 20,000 pesos for a title in a land they currently reside in and use for agricultural purposes. The complainant and the other residents have been visiting her office for multiple times already but always fail to see her due to her absences in the event that she deliberately refuses to meet them. Please be informed that this complaint form part of the Daily Incident Report (DIR-1) submitted to the Presidential Anti-Corruption Commission (PACC).

Kindly inform directly the complainant of action taken in this regard furnishing the PACC, HEA, and this Office for monitoring/reference purposes. Expeditious action is required in accordance with the provision of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.


MERLINDA R. MANILA

Copy furnished:

The Presidential Anti-Corruption Commission (PACC)
The Assistant Secretary for Enforcement
Mr. Rudy Gabayno of Panaytayan, Mansalay, Oriental Mindoro

Jireh for DIR and referral to DENR Region IVB. ty

IMPORTANT:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <pcc@malacanang.gov.ph>

Date: Thu, Mar 17, 2022 at 9:19 AM

Subject: Re: REKLAMO

To: DENR Action Center <actioncenter@denr.gov.ph>

Cc: Concerned Citizen <concernedcitizen110188@gmail.com>

Sir/Madam:

Respectfully forwarding the email* received through the Presidential Complaint Center (PCC) email address pcc@malacanang.gov.ph, for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned copy furnished the Center citing PCC Code No., will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Thank you.

PRESIDENTIAL COMPLAINT CENTER

Office of the President of the Philippines

Malacanang Complex

San Miguel, Manila

PCC OFFICE HOURS

8736 8629 / 8736 8645 / 8736 8621

Monday to Friday (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

* OFFICIAL PCC TRANSMITTAL TO FOLLOW

If you have any questions/comments/queries/suggestions, please email us at pcc@malacanang.gov.ph

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Code No. PCC-GDP-03-14-2022-130

DENR

/msv

From: "Concerned Citizen" <concernedcitizen110188@gmail.com>

To: "OMBUDSMAN" <pab@ombudsmen.gov.ph>, "Presidential Complaint Center, PCC" <pcc@malacanang.gov.ph>, mimaroparegion@denr.gov.ph

Sent: Monday, March 14, 2022 11:39:38 AM

Subject: REKLAMO

GNG. MARY JUNE F. MAYFA

PENRO Oriental Mindoro

December 4, 2021

REKLAMO LABAN SA HEPE NG LUPA NANETH BANAWA

PENRO,

Mapagpalang araw po!

Ako po si Rudy Gabayno, nakatira sa Panaytayan, Mansalay, Oriental Mindoro.

Nais po naming ireklamo ang hepe ng Lands, Gng. Naneth Banawa sa pangingikil niya sa amin. Noong 2019, pumunta siya sa aming sitio upang mag-alok sa mga tao na patituluhan ang aming mga lupa. humingi siya sa amin ng dalawampung libong piso (P 20,000) para mapatituluhan sa amin ang aming lupang sinasaka at tinitirikan ng bahay ngunit hanggang ngayon ay wala pa din kaming titulo. Labing tatlong residente ang nagbigay sa kanya ng P 20,000 makalipas ang tatlong buwan dahil ang sabi niya sa amin 120 araw dapat mapaproseso an gaming aplikasyon kaya dapat makapagbayan kami hanggang tatlong buwan.

Humingi sya sa amin ng dalawang libong piso (P 2,000) para sa bayad sa aplikasyon at sertipikasyon para sa pagproseso ng aming titulo. Pinaghirapan naming ang perang ibinayad naming sa kanya ngunit hanggang ngayon ay wala pa din aksyon. Nakailang pabalik balik na rin kami sa opisina pero lagi siya wala at hindi kami hinaharap.

Sana matulungan niyo po kami at mawala na sa serbisyo ang tiwali ninyong opisyal.

Salamat po.

Rudy Gabayno

