



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **G20220303-896-6**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment
and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 3 March 2022
Name of Caller: Nerissa Sabijon
Address: Sitio Lulu, Santa Lucia,
Sablayan, Occidental Mindoro
Contact Details: 0915 430 8133
sabijon.narissa@gmail.com
Nature of call: Complaint Against
Government Official/employees
Subject: Concern Against Certain
CENRO Chief Efren L. Delos
Reyes Of San Jose, Occidental
Mindoro Regarding Alleged
Irregularities
Details:

"Inirereklamo ko iyong isang Hepe na si Efren L. Delos Reyes na officer ng CENRO dito sa San Jose, Occidental Mindoro. Mayroong patawag o Summon na patungkol sa status ng lupa ni Luis Ulay na idinulog sa tanggapan ng Public Attorney's Office (PAO). Hindi pumunta si officer Efren at wala siyang pinadala na representative para dumulog sa tanggapan ng PAO. Noong February 23, 2022 ang abiso para sa March 3, 2022 na Summon ng 10:00 AM at hindi siya nagpakita. Sobrang lapit lang ng office niya sa PAO, si Efren ang Hepe ng CENRO na nag de-decide kung sino ang ipapadala o representative para humarap sa PAO. May Summon na kami galing sa PAO para sa kanila pero hindi nila ito pinapansin. Ang gusto ko lang mangyari ay palitan na lang iyong Hepe ng CENRO dahil hindi siya competent sa kaniyang trabaho. Nagbyahe pa kami ng malayo sa kabilang Municipality at naghintay ng matagal pero walang dumating."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****