



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City  
Tel Nos. (632) 8929-66-26/28; 8929-6635/8929-3618/8929-4028  
IP Phone Trunkline No. 8988-3367

## MEMORANDUM

TO : The PENR Officer  
DENR Occidental Mindoro, Region IV B - MIMAROPA  
Brgy. Payompon, Mamburao, Occidental Mindoro

FROM : The Head, DENR Action Center/Hotline

SUBJECT : **REFERENCE CODE NO. PCC-CAM-07-02-2021-143 RE: FOLLOW-UP EMAIL FROM MR. JOEL DE LARA SEEKING ASSISTANCE TO BE FURNISHED OF PERTINENT DOCUMENTS AND FURTHER ACTIONS TAKEN RELATIVE TO HIS LETTER REQUEST INVOLVING PARCEL OF LAND IN BRGY. 9 TUBILI, PALUAN, OCCIDENTAL MINDORO**

DATE : March 31, 2022

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Respectfully referred herein follow-up email dated 28 March 2022, addressed and coursed thru the Presidential Complaint Center (PCC) bearing Code No. **PCC-CAM-07-02-2021-143**, and indorsed to the DENR Action Center/Hotline from Mr. Joel de Lara of Sitio Tinangra, Brgy. 9 Tubili, Paluan, Occidental Mindoro <joel\_sailor@yahoo.com> on the follow-up of his request for land assistance survey on the actual location of Lot Nos. 446 and 449 from where they are residing for 70 years now. Accordingly, the final ground verification survey conducted by Engineer Ma. Dominique Lavadia of PENRO Occidental Mindoro ended on 28 January 2022 and that Mr. de Lara followed it up on 08 March 2022, however, your office claimed that the documents were already on the Regional Office, for which no copy of such was allegedly furnished to him. Thus, Mr. de Lara is seeking for appropriate actions, consistent with existing laws, rules and regulations, for him to be furnished of the said documents, and follow-up final action taken relative hereof.

Kindly inform directly the requesting party of action taken in this regard furnishing the PCC, HEA, and this Office for monitoring/reference purposes. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be ground for administrative sanctions under existing laws and regulations.

For immediate attention, please.

  
MERLINDA R. MANILA

### Copy furnished:

The Presidential Complaint Center (PCC), Malacañang, Manila  
The Undersecretary USEC for Field Operations and Environment  
DENR Region IV B MIMAROPA, 1515 L & S Building, Roxas Boulevard, Ermita, Manila  
Mr. Joel de Lara of Sitio Tinangra, Brgy. 9 Tubili,  
Paluan, Occidental Mindoro <joel\_sailor@yahoo.com>

/jmm

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>

Date: Wed, Mar 30, 2022 at 2:16 PM

Subject: DENR Code No. PCC-CAM-07-02-2021-143

To: DENR Action Center <[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)>, DENR HEA <[ohea@denr.gov.ph](mailto:ohea@denr.gov.ph)>

Cc: Joel De lara <[joel\\_sailor@yahoo.com](mailto:joel_sailor@yahoo.com)>

**Sir/Madam:**

Respectfully forwarding the ***follow-up email\**** received through the Presidential Complaint Center (PCC) email address [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph), for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns stated therein.

A reply direct to the party/ies concerned copy furnished the Center citing PCC Code No., will be highly appreciated. Expeditious action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations. Thank you.

## **PRESIDENTIAL COMPLAINT CENTER**

### **Office of the President of the Philippines**

Malacanang Complex

San Miguel, Manila

#### **PCC OFFICE HOURS**

8736 8629 / 8736 8645 / 8736 8621

**Monday to Friday** (except National Holidays and Work Suspensions)

8:00am to 5:00 pm

*If you have any questions/comments/queries/suggestions, please email us at [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)*

**IMPORTANT:**

*The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the*

*document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.*

## **FOLLOW-UP**

DENR

Code No. PCC-CAM-07-02-2021-143

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**From:** "Joel De lara" <[joel\\_sailor@yahoo.com](mailto:joel_sailor@yahoo.com)>

**To:** "Presidential Complaint Center, PCC" <[pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)>

**Sent:** Monday, March 28, 2022 12:07:52 PM

**Subject:** Code No Pcc-com-07-02-2021-143 DENR / Follow up

Good day Ma'am / Sir

The ground verification survey ended on January 28, 2022, I follow up on March 08, 2022 and DENR PENRO Mamburao Occ. Mindoro said that the final ground survey conducted by Eng'r Ma. Dominique Lavadia was in the regional office. They also did not give me a copy of the ground verification survey that they sent to the regional office, I would like you to help me in following up on the said matter to facilitate their actions..

Marami pong salamat

Joel de lara

[Sent from Yahoo Mail on Android](#)