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DENRCM INFORMATION BULLETIN
2022-0009

**SUBJECT: USE OF ARCGIS SURVEY123 FOR THE 2022 CLIENT
SATISFACTION SURVEY (CSS)**

In line with the implementation of 2022 DENR Client Satisfaction Survey (CSS), a series of reorientation meetings shall be conducted on October 26-27, 2022 to be participated by the CSS focal persons and data encoders in the Regional Offices, PENROs and CENROs. The CSS involves the use of ArcGIS Survey123 for encoding of survey data, which is one of the applications available thru the DENR Control Map (DENRCM) Portal. Accessing the 2022 CSS forms will require a DENRCM Portal account.

Given that we have a limited number of DENRCM Portal accounts, the ICT focal needs to share the user credentials of the portal accounts issued to their office to the CSS Focals. Please be guided of the following accounts to be used by the CSS Focals:

| Office | Portal Role | Sample | Remarks |
|-----------------|-------------|--------------|--|
| Regional Office | Publisher | DENR_CAR | Used by CSS Focal/s in the Regional Office |
| PENRO | Data Editor | PENRO_Apayao | Used by CSS Focal/s in the PENRO and the CENROs under their jurisdiction |
| CENRO | Data Editor | PENRO_Apayao | |

In case of password reset requests, please follow the instructions for password reset attached. The list of Regional CSS focals for the region can be accessed through <https://tinyurl.com/2022CSSROFocal> for your ready reference.

For more information and clarification, you may send an email to denrcontrolmap@denr.gov.ph or contact us at (02) 89258278 or VOIP 1194.

MARIA ELENA A. MORALLOS MANILA
Director, Knowledge and Information
Systems Service

DENR CONTROL MAP

DENR CONTROL MAP PORTAL



HOW DO I CHANGE MY ACCOUNT PASSWORD?



CENRO/ PENRO/ FIELD OFFICES

You can send a request to your Regional ICT Focal for password reset in the even that you forgot your password or you simply want to change it.



Regional ICT Focal

Upon coordination with the the field offices, the Regional Focal will raise the request to the Central Office.

The request shall include the name of the office, account username, and the details of the request



Portal Administrator

The Portal Administrator from the Central Office will review the request and upon procesising, an email will be sent to the regional focal for updates.