



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20220923-558-1**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 23 September 2022
Name of Caller: Leonilo Esguerra
Address: #44 Sanciango Street, Tonsuya, City of malabon, NATIONAL CAPITAL REGION (NCR)
Contact Details: 0933 813 7235
Nature of call: Environmental Practices
Subject: Concern Regarding Processing Of Special Private Land Timber Permit Or Cutting Permit In Region IV-B Specifically Sa Forest Utilization Section

Details:

"May concern ako sa Department of Environment and Natural Resources (DENR) Region IV-B specifically sa Forest Utilization Section regarding ito sa pina-process ko na Special Private Land Timber Permit or cutting permit. Mahigit tatlong (3) linggo ko na kasi itong pina-process sa kanila pero hanggang ngayon ay hindi pa nila ito nare-release. Sinubukan ko na ring tawagan ang contact number nila na 0955-940-8441 at 727-3612 to 23, pero hindi nila ako sinasagot. Nag-text na din ako sa kanila pero wala din silang reply sa akin. Ang gusto ko lang maiparating sa concerned agency na sana ay mai-release na nila ang permit na kailangan ko dahil approved naman na ito ng Provincial Environment and Natural Resources (PENRO) Calapan, Oriental Mindoro at Community Environment and Natural Resources (CENRO) Soccoro, Oriental Mindoro bago dumating sa kanila kaya sana ay maaksyonan na ito."

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished complaints@8888.gov.ph, on any action/s taken, citing the above ticket reference number. Thank you very much.

¹ "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

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