



Re: Ticket No.: W20230902-843-3 / 1st indorsement / 2023 - Slow/ Inefficient/ Inconvenient Process

1 message

8888 DENR <denr@8888.gov.ph>

Mon, Sep 4, 2023 at 10:46 AM

To: Occidental Mindoro <denr8888occidentalmindoro@yahoo.com>, penroocc.mindoro@denr.gov.ph, planningoccmdo@gmail.com

Cc: R4B CENRO Sablayan <cenrosablayan@denr.gov.ph>, DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, Regional Office <denr8888mimaropa@yahoo.com>

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket W20230902-843-3 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Sat, Sep 2, 2023 at 5:57 PM complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph> wrote:

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline.
Please see attached PDF.

Thank you

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Office of the Secretary

DENR Action Center/Hotline

Department of Environment and Natural Resources

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

osec@denr.gov.ph

actioncenter@denr.gov.ph

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

IMPORTANT:

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you

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W20230902-843-3.pdf

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