



Republic of the Philippines
Department of Environment and Natural Resources
PROVINCIAL ENVIRONMENT AND NATURAL RESOURCES OFFICE
MIMAROPA Region

September 4, 2023

MEMORANDUM

TO : The Chief, Management Services Division

FROM : The OIC-PENRO

SUBJECT : CREATION OF FACT-FINDING TEAM FOR THE COMPLAINT OF MR. FREDDERICK URBANO AGAINST MR. ANASTACIO A. SANTOS [P-2023-00009783]

This is in connection with the Regional Memorandum dated August 24, 2023 concerning the Complaint of Mr. Frederick V. Urbano lodged before the Office of the President 8888 Citizen's Complaint Hotline (W20230808-956-11) re the alleged misconduct of CENRO Anastacio A. Santos.

In compliance with the memorandum, you are hereby instructed to create a fact-finding team to check the veracity of the complaints against Mr. Santos.

For information and compliance.


ERNESTO E. TAÑADA

Cc: Office of the President
8888 Citizen's Complaint Hotline
W20230808-956-11

DENR Action Center
Visayas Ave. Diliman Quezon City

Office of the RED
DENR MIMAROPA Regional Office
Ermita, Manila

Frederick V. Urbano
Tayamaan, Mamburao,
Occidental Mindoro



Republic of the Philippines
Department of Environment and Natural Resources
MIMAROPA Region

AUG 24 2023

MEMORANDUM

TO : THE OIC, PENR OFFICER
Occidental Mindoro

FROM : THE OIC, REGIONAL EXECUTIVE DIRECTOR

SUBJECT : COMPLAINT OF MR. FREDDERICK V. URBANO LODGED
BEFORE THE OFFICE OF THE PRESIDENT 8888 CITIZENS
COMPLAINT HOTLINE (W20230808-956-11) RE: ALLEGED
MISCONDUCT OF CENRO ANASTACIO A. SANTOS [E-2023-
115499]

Referred is the email complaint dated August 8, 2023 of Mr. Fredderick Urbano sent through the Office of the President 8888 Citizens Complaint Hotline (W20230808-956-11) regarding the alleged misconduct of CENRO Anastacio Santos.

In line with this, you are hereby directed to conduct an immediate investigation to determine the veracity of the complaint. Likewise, inform the complainant of your action/s taken on the matter, copy furnished this Office. Submit report with categorical recommendations within five (5) working days upon receipt hereof, to serve as basis for further action by this Office.

For compliance.


FELIX S. MIRASOL, JR., CESO IV

Cc: Office of the President
8888 Citizens Complaint Hotline
Malacanan, Manila
W20230808-956-11

DENR Action Center
Visayas Ave., Diliman, Quezon City

Fredrick Urbano
0905 555 5001
Fredrick53@yahoo.com

ED/MMM/08-08-2023



Department of Environment and Natural Resources
MIMAROPA Region



DocID: 115499

1515 L & S Building, Roxas Boulevard, Ermita, Manila 1000
DENR VCRP: (02) 248-3367 / 248-3468 / 249-3367 / 405-0416 local 2700 / 2717
Facsimile: (632) 405-0046



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **W20230808-956-11**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 8 August 2023
Name of Client: Fredderick Villanueva Urbano
Address: 000./01, Proper, Tayamaan, Mamburao (capital), Occidental Mindoro
Contact Details: 0905 555 5681
furbano55@yahoo.com
Nature of call: 2023 - Integrity And Conduct - Employee
Subject: Alleged Irregularities of An Employee in the Department of Environment and Natural Resources (DENR) Community Environmental and Natural Resources Office (CENRO) Sablayan, Occidental Mindoro (For Refer...

Details:

Agency: DENR-CENRO ANASTACIO SANTOS

Location/Address: SABLAYAN, OCCIDENTAL MINDORO

Kagalang galang na RED Felix S. Mirasol Jr.

Mapagpalang araw po.

Ako po ay muli at paulit ulit na lumalapit sa inyong butihing opisina upang humingi ng tulong na sana po ay madinig ang aking hinaing o reklamo, tungkol po sa ginawang pagmumura sa akin ni CENRO ANASTACIO A. SANTOS.

Na-record ko po pero ako pa ang parang tinatakot na makakasuhan ng wire tapping.

Mga bahagi po ng pagmumura sa akin ni CENRO A. ANASTACIO SANTOS.

"Gago ka", "Punyeta ka", "Putang ina mo", "Animal ka", "Sira ulo", "Tang ina mo", "Bastos ka" "Duwag ka" "Bakla ka", "Letse ka" "Magnanakaw ka".

Ako po ay nagsampa ng Administrative case laban kay DENR-CENRO Anastacio A. Santos na sobrang nagmura, nagpahiya at sobrang nagpapahirap sa mga transaction sa akin sa kanyang opisina.

Masyado raw pong malakas ang taong ito kaya nga hanggang ngayon ay wala pa ring nagiging pagdinig sa isinampa kong Administrative Case simula pa po noong April 3, 2023 ko ipina LBC sa kay DENR RED, Ms. Lormelyn E. Claudio, DENR Chief Legal Division Atty. Ghandhi Flores at DENR Secretary Ms. Maria Antonia Loyzaga.

Sobra po niya akong pinepersonal samantalang isa po akong Law abiding citizen, dating OFW at Registered Private Tree Plantation Owner na nakapagtanim na ng mahigit sa 40,000 puno ng Gmelina, Mahogany Mangga at iba pa. Simula pa po noong panahon ni dating RED Oscar Dominguez nakarehistro na po ang plantation ko. Ni isang kaso sa buong buhay ko po ay hindi ako nakaranas, ngayon lang din po ako nakaranas magsampa ng kaso dahil sa sobrang pagmumura niya sa akin at pagkapahiya sa sarili ko, sa asawa at anak ko na nakarinig ng kanyang pagmumura sa akin.

Sobra po niya akong pinepersonal marahil sa dahilang hindi ko po naibigay ang hinihingi ng tauhan niya na si Mr. Tony Ungria na malalapad at mahahabang tabla ng Gmelina na gagamitin daw sa sofa at lamesa ni CENRO Anastacio A. Santos.

Mahigit 4 na buwan din po bago niya aprubahan ang mga request ko bagay na wala na sa Citizen charter.

Pilit po niya akong idinadawit sa mga bagay na wala akong kinalaman at wala siyang baschan.

Samantalang siya naman po ang nagkaroon ng kaso ng Violation ng P.D. 705 o naging suspect sa Police Pola, Oriental Mindoro dahil sa pagsabwat niya sa mga nagbayahe ng Narra na nagkakahalagang 548,232 pesos sa market value.

Sa pagkakaalam ko po ay sa Region at Central Office ng DENR ang proseso ng mga hindi planted trees lalo na ang Narra. Paano po kaya nangyari na nakapag-issue si CENRO Anastacio A. Santos ng cutting permit ng Narra sa Pola, Oriental Mindoro na hindi dumaan sa DENR PENRO, REGION at CENTRAL Office? Masyado pong malaking halaga ang involved, 548,232 pesos po ang market value. Sana po ay ma paimbestigahan po ninyo ito.

Siya din po ay nagpa-meeting sa kanyang opisina dito sa DENR Sablayan kasama po lahat kaming mga shipper dahil napabalita siyang binigyan ng 42,000 ng isang shipper na kanyang pinagalitan noong una

dahil nagloloading at nagpupuno ulit sa ibang lugar.

May record po ako ng pagmumura niya sa akin, kung kinakailangan po ay nakahanda po ako. Napag-alaman ko din po na hindi lamang ako ang nakaranas ng ganitong pagmumura mula kay Cenro Anastacio A. Santos maging ang mga Katutubo at taga NCIP sa Pola Oriental maging ang mga empleyado po niya sa pinanggalingan po niya sa oriental at maging dito sa DENR Sablayan.

Ang mga ganitong klase po ng tao na mapang abuso sa kapangyarihan ay walang puwang upang maglingkod sa ating pamahalaan, isang masamang ehemplo na nakakasira sa magandang imahe ng DENR.

Sana po ay matulungan po ninyo ako.

Lubos na umaasa,

Fredderick V. Urbano

Cell no. 0905 555 5681

Email add: furbano55@yahoo.com

Note: This concern has been lodged through the 8888 Website.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****