



# Office of the President

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REPUBLIC OF THE PHILIPPINES

## 8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230411-890-5**  
Status: Ticket indorsed  
Head of Agency : N/A  
Agency : Department of Environment and Natural Resources  
Agency Address : N/A  
Attention (Focal Person) : Maria Matilda A. Gaddi

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Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 11 April 2023  
Name of Client: N/A  
Address: N/A  
Contact Details: N/A  
N/A  
N/A  
Nature of call: 2023 - Environmental Practices  
Subject: Alleged Improper Water Waste Disposal on Various Private Resort in Puerto Galera, Oriental Mindoro

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Details:

"Gusto ko sanang humingi ng tulong na mag-inspect ang Department of Tourism (DOT) at Department of Environment and Natural Resources (DENR) dahil noong nagpunta kami ng White Beach Puerto Galera, Oriental Mindoro ay marami kaming nakitang establishment na ang maruming tubig na tinatapon ay direktang napupunta sa dagat. Ang Tamaraw Hotel ay nagtatapon din ng maruming tubig na galing sa hotel at dumidiretso sa dagat at ang Sunset beach resort ay nag-exceed na sila sa beyond the property line. Sana maimbestigahan ito ng DOT at DENR lalo na itong mga kalapit ding resort."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

\*\*\*\*\* This is an automatically generated email, please do not reply \*\*\*\*\*