



DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;

**PACE-MIM-04-04-2023-058\_Complaint against TN Ramos Corp for alleged operation in the Malayapaya Sound protected land zone in Cansilayan without any permits**

1 message

**DENR Action Center** <actioncenter@denr.gov.ph>

Wed, Apr 26, 2023 at 12:06 PM

To: r4brecords &lt;r4brecords@emb.gov.ph&gt;, embmimaropa &lt;embmimaropa@emb.gov.ph&gt;

Cc: pace@malacanang.gov.ph, Office of the Undersecretary for Field Operations and Environment

&lt;officeofuseccuna@denr.gov.ph&gt;, DENR Mimaropa Region &lt;mimaroparegion@denr.gov.ph&gt;, DENR Region 4B

&lt;denr8888mimaropa@yahoo.com&gt;, agentdan64@gmail.com, Office of the Director &lt;od@emb.gov.ph&gt;, recordsco

&lt;recordsco@emb.gov.ph&gt;

Ma'am/Sir,

This is to respectfully refer, for information and appropriate action, the herein complaint of Ms. Maricar Francisco.

Kindly furnish this office and party/ies concerned of your action/s taken on the matter thru the Action Center Email: [actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph) for monitoring/reference purposes.

Thank you.

----- Forwarded message -----

From: **Office of the DENR Secretary** <osec@denr.gov.ph>

Date: Fri, Apr 14, 2023 at 10:18 AM

Subject: Fwd: Request for help

To: DENR Action Center &lt;actioncenter@denr.gov.ph&gt;

Cc: pcc &lt;pcc@malacanang.gov.ph&gt;, &lt;pio@palawan.gov.ph&gt;

Ma'am/Sir,

This is to respectfully refer, for information and appropriate action, the herein concern and inquiry of Ms. Maricar Francisco.

Thank you.

**Office of the Secretary**  
**Department of Environment and Natural Resources**

----- Forwarded message -----

From: **Presidential Complaint Center (PCC)** <pcc@malacanang.gov.ph>

Date: Thu, Apr 13, 2023 at 10:59 AM

Subject: Re: Request for help

To: DENR OSEC &lt;osec@denr.gov.ph&gt;, &lt;pio@palawan.gov.ph&gt;

Cc: Daniel &lt;agentdan64@gmail.com&gt;

**-----IMPORTANT NOTICE-----**

**PLEASE BE ADVISED THAT FUTURE COMMUNICATIONS SHOULD BE COURSED THROUGH OUR NEW EMAIL ADDRESS "[pace@malacanang.gov.ph](mailto:pace@malacanang.gov.ph)"**

**Maraming Salamat po.  
PRESIDENTIAL ACTION CENTER**

**-----IMPORTANT NOTICE-----**

**Sir/Madam:**

Respectfully forwarding the email received through the Presidential Action Center official email, for appropriate action, consistent with existing laws, rules and regulations on the matter, seeking intercession relative to issues and concerns which may be best addressed/coordinated by that Office.

A reply direct to the party/ies concerned, copy furnished the Center citing the PACE Code Number, will be highly appreciated. Expedient action is requested in accordance with the provisions of Republic Act No. 11032, otherwise known as the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, as implemented and enforced by the Anti-Red Tape Authority. Please be reminded that failure to timely respond to the public's concern shall be a ground for administrative sanctions under existing laws and regulations.

Please feel free to email us if you have any questions, comments, queries and suggestions.

*Your feedback is valuable to us especially during these challenging times. Please let us know your experience by clicking the link below:*

[PACE Client Satisfaction Survey](#)

Thank you very much!

/chee

**PRESIDENTIAL ACTION CENTER\***

**Office of the President of the Philippines**

J.P. Laurel St., Malacañang Complex, San Miguel, Manila

Email: [pace@malacanang.gov.ph](mailto:pace@malacanang.gov.ph)

Tel: 8249-8310 local 8175

Monday - Friday (except National Holidays and Work Suspensions)

8:15 AM - 5:15 PM

*OFFICIAL PACE TRANSMITTAL TO FOLLOW*

**Code No. PACE-MIM-04-04-2023-058**

**DENR**

**PGU PALAWAN**

\*Executive Order No. 15, s 2023

---

**IMPORTANT NOTICE:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us immediately by return email and delete the document. The Center is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Center accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.

---

**From:** "Daniel" <[agentdan64@gmail.com](mailto:agentdan64@gmail.com)>

**To:** [pcc@malacanang.gov.ph](mailto:pcc@malacanang.gov.ph)

**Sent:** Tuesday, April 4, 2023 1:56:37 PM

**Subject:** Request for help

Hello po, my name is Maricar Francisco a mother of three ages 9yr, 6yr and 3 month old. We live in Purok Cansilayan, Bato Palawan.

We are seeking your help for protection of our health and well-being.

There is an industrial plant for the making of asphalt right on our property line, they operated for 6 months last year and made us all very sick. My husband a foreigner helped me to stop them.

It is the TN Ramos Corp. and were operating in the Malayapaya Sound protected land zone in Cansilayan without any permits. After our Mayor and our local DENR said they could not remove them We contacted Joe Salino director of EMB and they sent a team out to investigate. The corporation received several violations and a temporary shutdown notice was issued.

It has been 10 months and still they have not moved but rather are processing the permits and making preparations to operate.

We are desperate to stop them because of the devastating affects to our health!

How can they be allowed to operate so close to a residential home with minor children? We bought this property before they came and started construction and there was no warning or discussion with us about it.

Is the health of our children not important? We have tried for a year contacting several agencies and still no help!

We are asking what can be done to stop them from operating next to our house?

Thank you po

Sincerely,

Maricar Francisco  
Purok Cansilayan, Bato Taytay, Palawan  
09999423538



## Office of the Secretary

**DENR Action Center/Hotline**

**Department of Environment and Natural Resources**

Republic of the Philippines

Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines

[osec@denr.gov.ph](mailto:osec@denr.gov.ph)

[actioncenter@denr.gov.ph](mailto:actioncenter@denr.gov.ph)

Tel no. (02) 8-920-0689

Mobile: 0917-868-3367 (Hotline)

<http://www.denr.gov.ph>

### **IMPORTANT:**

The information contained in the communication is privileged and confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this email in error, please notify us

immediately by return email and delete the document. The Action Center/Hotline is neither liable for the proper and complete transmission of the information nor for any delay in its receipt. The Action Center/Hotline accepts no liability for any damage caused by this email or its attachments due to viruses, interference, interception, corruption or unauthorized access.



**PACE-MIM-04-04-2023-058\_Endorsement Briefer\_Ms. Maricar Francisco.pdf**

163K