



April 03, 2023

MEMORANDUM

FOR : The Regional Executive Director
DENR MIMAROPA Region

THRU : The Assistant Regional Director for Management Services

ATTENTION : The OIC-Chief, Planning and Management Division
The Chief, ICT Section

FROM : The OIC - PENR Officer

SUBJECT : **SUMMARY OF ICT TECHNICAL ASSISTANCE
REPORT FOR THE MONTH OF MARCH, CY 2023 OF
DENR-PENRO MARINDUQUE**

In line with the requested IT-related technical assistance acted upon, please be informed that DENR-PENRO Marinduque has 100% satisfactory rating equivalent to Excellent adjectival satisfactory rating for the month of March, CY 2023 as shown in the table below.

Table 1. Requested IT-Related Technical Assistance Acted Upon

MONTH	QUALITY					For more than 3 days pls. indicate remarks/ cause	Remarks
	Excellent	Very Satisfactory	Satisfactory	Below Satisfactory	# of incidents that took more than 3 days		
March	69	0	0	0	0	None	Commonly raised issues are ICT Preventive Maintenance and hardware and software installation

The IT-Related Technical Assistance Acted Upon, as required by the DENR MIMAROPA Region, is encoded, submitted and can be accessed thru this Google Drive link: <https://tinyurl.com/itassistance2023>.

For information and record.


IMELDA M. DIAZ