April 4, 2023

MEMORANDUM

FOR

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The Regional Executive Director

DENR MIMAROPA Region

THRU

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The Assistant Regional Director for Management Services

FROM

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The OIC - PENR Officer

SUBJECT

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SUBMISSION OF C.Y. 2023 CLIENT SATISFACTION

SURVEY FOR THE 1st QUARTER OF PENRO

MARINDUQUE

Submitted is the C.Y. 2023 Client Satisfaction Survey for the $1^{\rm st}$ Quarter of PENRO Marinduque.

For information and record.

IMELDA MADIAZ

SUMMARY OF SERVICE AVAILED FOR THE $\mathbf{1}^{\text{ST}}$ QUARTER

List of Services	No. of Service Availed
Issuance of Certification of No Records	-
Records/Appeal/Motion for Reconsideration, etc.	
Document Authentication for General Circulation	-
Documents	
Sale of Bidding Documents	1
Processing of Payment of Claims	47
Issuance of Private Tree Plantation Registration (PTPR)	1
Issuance of Certificate of Verification (COV) for the Transport of Planted Trees within Private land, Non-Timber Forest Products except rattan and bamboo	44
Application for Chainsaw Registration	33
Issuance of Tree Cutting/Earthballing Permit for DPWH Projects	8
Issuance of Tree Cutting Permit for Planted Trees (Tenured Forestland or Private Land), or Trees (Planted or Naturally Grown) that Pose Threat to Human Lives and Properties	1
Issuance of Private Land Timber Permit (PLTP) for Non-premium Species, or Special PLTP (SPLTP) for Premium/Naturally-Grown Trees Within Private/Titled Lands	24
Issuance of Certification Of Land Status And/Or Certification Of Survey Claimant	63
Issuance of Survey Authority	2
Application for Free Patent (Agricultural)	21
Application for Free Patent (Residential)	31
Application for Leave	-
Issuance of Certificate of Employment	2
Issuance of Purchase Order/Letter Order/Contract for Procurement of Goods and Services Without Standard Bidding Procedures Per R.A. 9184	-
Issuance of Service Record	_
Issuance of Travel Order	-
Deputation of Environment and Natural Resources Officers (DENROs)	-
Issuance of Gratuitous Permit	-
Application for Community-Based Forest Management Agreement (CBFMA)	-
Issuance of Local Transport of Wildlife, By Product and Derivatives	303
Issuance of Wildlife Certification (Export/Import/Re- Export)	-
Processing and Issuance of Wildlife Farm/Collector's Permit	-
TOTAL	579