



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **EML-081423-36-004**
Status: Ticket indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 14 August 2023
Name of Client: N/A
Address: N/A
Contact Details: N/A
N/A
N/A
Nature of call: 2023 - Integrity And Conduct - Employee
Subject: Alleged Misconduct of an Employee of the Department of Environment and Natural Resources (DENR) Community Environment and Natural Resources Office (CENRO) Coron

Details:

Para sa Kinauukulan,

Isang magandang araw po.

Nais lamang po isangguni at ipaalam ang naranasan namin na hindi magandang asal ng NGP Coordinator na si Maam An Balones at empleyado ng CENRO Coron. Noong araw ng August 4, 2023 ay naghatid kami ng seedlings sa DENR nursery sa Pali. Ipinasok namin ang sasakyan sa sementadong parte ng nursery. Dumating siya na galit at kung bakit ipinasok ang sasakyan at pinagtaasan ng boses. Kung may nagawa man kaming pagkakamali sana ay kinausap kami ng maayos. Bilang isang kawani ng gobyerno hindi po ba dapat na marunong siyang makitungo ng maayos sa kapwa tao? Namaliit kami dahil sa kanyang ginawa. Sana po ay may gawing aksyon ang inyong tanggapan sa ganitong klase ng pag-uugali ng inyong empleyado upang hindi tularan.

Note: This concern has been lodged through the 8888 Email.

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****