

## Re: Ticket No.: W20230823-917-24 / 1st indorsement / 2023 - Integrity - Process and Services

1 message

## 8888 DENR <denr@88888.gov.ph>

Thu, Aug 24, 2023 at 9:52 AM

To: Occidental Mindoro <denr888880ccidentalmindoro@yahoo.com>, penroocc.mindoro@denr.gov.ph, planningoccmdo@gmail.com Cc: DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, R4B CENRO Sablayan <cenrosablayan@denr.gov.ph>, Regional Office <denr8888mimaropa@yahoo.com>

Dear Sir/Madam,

Please see the attached referral from Hotline 8888 with Ticket No. W20230823-917-24 for prompt action/reply within 72 hours pursuant to Section 5 of EO No. 6.

Due to the increasing volume of complaints received by the 8888 Citizens' Complaint Center from callers refuting claims of concerned offices that they have initiated communication with callers as a measure of a concrete and specific action taken, the 8888 CCC will now be asking the concerned offices to provide proof of their communication/s, such as email attachments and/ or screenshot of text message or call logs before tickets may be approved for closing. If the communication was made through calls using landlines, please indicate in your note the recipient contact number with date and time the call was made so we can properly inform callers during their course of follow up with 8888 CCC of such action.

Thank you!

On Wed, Aug 23, 2023 at 9:41 PM complaint8888@malacanang.gov.ph <complaint8888@malacanang.gov.ph> wrote: Pursuant to Executive Order No. 6<sup>1</sup>, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline. Please see attached PDF.

Thank you



Office of the Secretary DENR Action Center/Hotline Department of Environment and Natural Resources Republic of the Philippines Visayas Ave., Diliman, Quezon City, Metro Manila, 1100, Philippines osec@denr.gov.ph actioncenter@denr.gov.ph Tel no. (02) 8-920-0689 Mobile: 0917-868-3367 (Hotline) http://www.denr.gov.ph

## **IMPORTANT:**

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