



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number :	G20230824-893-8
Status:	Ticket indorsed
Head of Agency :	N/A
Agency :	Department of Environment and Natural Resources
Agency Address :	N/A
Attention (Focal Person) :	USEC. Marilou G. Erni

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date:	24 August 2023
Name of Client:	Billy C. Elefanie
Address:	Sitio Bukid-bukid, Rio Tuba, Bataraza, Palawan
Contact Details:	0920 424 7041
Nature of call:	2023 - Failure To Act On Concerns Without Due Cause
Subject:	Alleged Inaction of the Department of Environment and Natural Resources (DENR) MIMAROPA Brooke's Point Palawan Regarding Filed Complaint Against Private Mining Corporation in Barangay Rio Tuba, Batara...

Details:

"Nais ko sanang humingi ng tulong na maayos ang aking concern tungkol sa lupang five (5) years nang pilit kinukuha ng Rio Tuba Nickel Mining Corporation na matatagpuan sa Barangay Rio Tuba, Bataraza, Palawan. Matagal na naming concern ito sa Department of Environment and Natural Resources (DENR) MIMAROPA Brooke's Point Palawan pero wala silang ginagawang aksyon tungkol dito. Nagpadala kami ng sulat sa DENR noong June 2018 tungkol sa problema namin dahil giniba ang bus terminal at tindahan namin sa lupa naming mag-asawa. Ito ay may lot number na 1644C na nakapangalan sa aking biyenan na si Binigna Asintito na napamana na sa aking asawa. Tumugon sila dito ng sobrang tagal na at ang sabi lang ng DENR ay binayaran na raw itong area namin ng mining corporation na ito. Ang katotohanan ay wala naman talagang transaction o pag-uusap na ganoon sa amin dahil mayroon akong mga supporting documents na ako ang may-ari nitong lupa. Nagpadala ako ng tugon sa kanila noong December 06, 2022 kalakip ang mga documents na nagpapatunay na sa akin itong lupa ngunit hanggang ngayon ay wala silang tugon. Gusto ko sanang humingi ng tulong kung ano pa ba ang dapat naming gawin para matulungan kami ng concerned government agency tungkol dito sa aming concern dahil hanggang ngayon ay pilit nilang kinukuha ang area namin. Maaari ninyo akong tawagan kahit anong oras."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

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