

NOTICE OF REFERRAL - 202311240343

1 message

Complaints Action Center <Complaints@arta.gov.ph>

Fri, Dec 1, 2023 at 9:40 AM

To: DENR ARTA <denr.arta@denr.gov.ph>, "osec@denr.gov.ph" <osec@denr.gov.ph>, "mgt_denr@yahoo.com" <mgt_denr@yahoo.com>

Cc: DENR Mimaropa Region <mimaroparegion@denr.gov.ph>, "dfgba888@gmail.com" <dfgba888@gmail.com>

Dear **Usec. Adobo, Jr.:**

This is to respectfully refer for appropriate action, consistent with existing laws, rules, and regulations, the attached complaint from Fedelino A. Auto, who personally filed the same to the Authority on 23 November 2023. Upon assessment, the intervention sought relative to the issues and concerns stated therein is outside the jurisdiction of the Authority and may be best addressed by the Department of Environment and Natural Resources.

Hence, in accordance with Section 17 (d) of Republic Act No. 11032 or the "*Ease of Doing Business and Efficient Government Service Delivery Act of 2018*," which provides that the Authority has the power to refer complaints to the appropriate agency, we are hereby referring the above complaint to your office for appropriate action.

A reply directly to the party/ies concerned, copy furnished the Authority, citing **ARTA CTN 2023-1124-0343** will be highly appreciated. Expeditious action is expected and failure to respond promptly to the parties shall be a ground for administrative or possible criminal sanctions under R.A. No. 11032 and existing laws and regulations.

If you have any questions or concerns, you may call us through our hotline number 1-2782 ext. 1040-1049 or email us at complaints@arta.gov.ph.

Very truly yours,

**PUBLIC ASSISTANCE DIVISION****Legal and Public Assistance Office****ANTI-RED TAPE AUTHORITY**4TH and 5TH Floor, NFA Building, NFA Compound

Visayas Avenue, Brgy. Vasra, Diliman Quezon City. 1128

(02) 8478-5099

complaints@arta.gov.ph | www.arta.gov.ph

DISCLOSURE: By sending us this email, you agree that the data you provide herein, which include your personal or sensitive information, may be collected, processed, stored, updated or disclosed by ARTA (1) for legitimate purposes, (2) to process your complaint which you request, allow, or authorize, and (3) to comply with ARTA's internal policies and its reporting obligations to other governmental authorities under applicable laws.



Signed NOR (2023-1124-0343).pdf

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