



Office of the President

REPUBLIC OF THE PHILIPPINES

8888 Citizens' Complaint Hotline

Ticket Reference Number : **P20230123-890-8**
Status: Ticket 2nd indorsed
Head of Agency : N/A
Agency : Department of Environment and Natural Resources
Agency Address : N/A
Attention (Focal Person) : Maria Matilda A. Gaddi

Pursuant to Executive Order No. 6¹, s. 2016, may we respectfully transmit the following concern received through the 8888 Citizens' Complaint Hotline:

Date: 26 January 2023
Name of Caller: Evyline Dimalanta Albino
Address: 11 Olivia Road Pilar Village, Pilar, City of las piñas, NATIONAL CAPITAL REGION (NCR)
Contact Details: 0920 969 3032
N/A
evylinealbino@gmail.com
Nature of call: Patent/Stewardship/Registration
Subject: Concern Regarding Alleged Inaction Of DENR, Roxas Boulevard, Manila City Relative To Land Title

Details:

"Ang concern ko ay tungkol sa hindi pag-aksyon sa aking concern na pino-proseso sa Department of Environment and Natural Resources (DENR) Roxas Boulevard, Manila City. Nag e-mail na sa kanila ang Land Registration Authority (LRA) Quezon City noong September 2022 pero until now ay wala pa ring reply ang DENR. Nagtataka ako kung bakit hindi nila inaaksyunan? Ilang buwan na rin ito. Nakausap ko na ang DENR pero ang sinabi sa akin ay mayroon silang na-issue na request sa LRA pero hindi iyon ang kailangan ng LRA. Complete documents naman na ako pero hanggang ngayon ay wala silang aksyon na ginagawa. Ang nais ko sanang mangyari ay bilisan nila ang proseso ng aking concern at sagutin ang e-mail ng LRA. Anumang oras ay puwede akong matawagan."

Information contained in this communication is privileged, confidential and intended solely for the use of the individual or entity to whom it is addressed and others authorized to receive it. If you are not the intended recipient, you must not disclose or use the information contained in it. If you have received this communication in error, please notify the 8888 Citizens' Complaint Center immediately and dispose this communication in accordance with the provision of Republic Act No. 10173, otherwise known as Data Privacy Act of 2012.

Please be reminded of Section 5 of EO No. 6, which states that "a citizen's concern lodged through any of the communication channels shall have a concrete and specific action within 72 hours from the receipt of the concern by the proper government agency or instrumentality".

Kindly send your reply directly to the concerned person/entity, copy furnished the 8888 Portal thru your agency 8888 Focal Team, citing the above ticket reference number. Thank you very much.

"Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Citizens' Complaint Center", under the direction and supervision of the Office of the Executive Secretary.

***** This is an automatically generated email, please do not reply *****